

1240-D EMERGENCY ALERT SYSTEM

REVISION DATE: 10/26/22, 3/2/15

EFFECTIVE DATE: June 30, 1994

REFERENCES: AMPM 1240-D

PURPOSE

This policy establishes requirements for the coordination and provision of emergency alert systems to Members eligible for the Arizona Long Term Care System.

DEFINITIONS

1. "Emergency Alert System" (EAS) means a service that provides monitoring devices/systems for members who are unable to access assistance in an emergency and/or live alone or would be alone for intermittent periods of time without contact with a service provider, family member, or other support systems, putting the member at risk.
2. "Member" means an individual enrolled with the Division.
3. "Planning Team" means a group of people including the Member; the Responsible Person; the Support Coordinator; other State of Arizona Department of Economic Security staff, as necessary;

and any person selected by the Member, Responsible Person, or the Department.

4. "Support Coordinator" means the same as "Case Manager" under A.R.S. § 36-551.

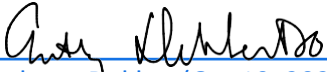
POLICY

A. The Division of Developmental Disabilities (Division), shall cover EAS for Members who meet all of the following criteria:

1. The Member lives alone or is alone for intermittent periods of time without contact with a service provider, family member, or other support system;
2. The Member's community does not have reliable/available emergency assistance on a 24-hour basis;
3. The assessment of the Member's medical and/or functional level documents an acute or chronic medical condition;
4. The Primary Care Provider (PCP) has prescribed the EAS; and
5. The Member has the ability to use and operate the system.

B. The Division shall subcontract the management of EAS to the Administrative Services Subcontractors (AdSS) for Members enrolled in AdSS health plans.

- C.** The Support Coordinator, when a Member enrolled in a subcontracted health plan requests an EAS or the Planning Team identifies the need for one, shall:
1. Advise the Member to contact their PCP for a prescription.
 2. Coordinate the service as per the subcontracted health plan's referral process.
 3. Follow the Health Escalation Path if the Member experiences difficulty obtaining an EAS.
- D.** The Support Coordinator, when a Member enrolled in the Tribal Health Program requests an EAS or the Planning Team identifies the need for one, shall:
1. Advise the Member to contact their PCP for a prescription.
 2. Coordinate the service as per the Arizona Health Care Cost Containment System referral process.
- E.** The Support Coordinator shall document all actions pertaining to the coordination of EAS in the Member's case file.

Signature of Chief Medical Officer: 
[Anthony Dekker \(Oct 19, 2022 10:25 PDT\)](#)
Anthony Dekker, D.O.