



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona



Division of Developmental Disabilities

Vision for the Future – New Health Care Options

Vision for the Future

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Purpose: To provide a high level overview of DDD's future vision regarding new integrated health plans



To maintain the integrity of the procurement process, information presented will be limited and questions will not be answered relating to the Integrated Request for Proposal solicitation.

Overview

The Division of Developmental Disabilities (DDD) is committed to our mission of:

- ***Empowering Arizonans with developmental disabilities to lead self-directed, healthy and meaningful lives.***
 - State Funded, Targeted Support Coordination, and Arizona Long Term Care System (ALTCS)
 - Solicitation for members who are eligible for Arizona Long Term Care System (ALTCS)

The Division will further it's mission by offering new health plan options which will provide members integrated services and supports in a more convenient and efficient process, making it easier for members to get the most comprehensive care to address all of their care needs.

Current State

- For members who are eligible for Arizona Long Term Care and DDD services, DDD currently contracts with Qualified Vendors and specialty contractors for Long Term Services and Supports; and health plans for physical health services.
- Behavioral health services are provided by Arizona Health Care Cost Containment System (AHCCCS) who contracts with health plans.

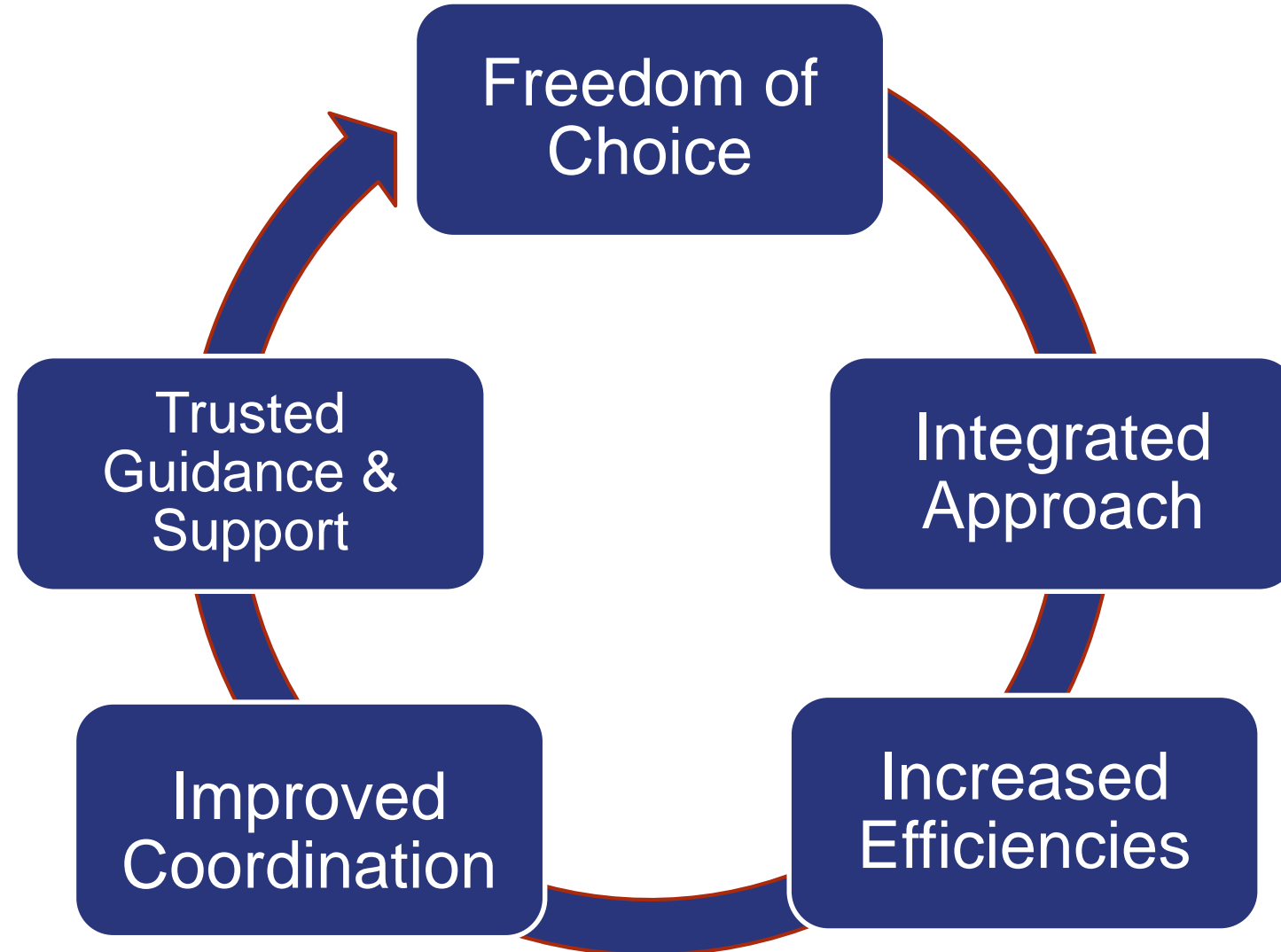


What's Changing

- Beginning, October 1, 2019, AHCCCS will continue to contract with DDD to oversee all plans for members as the Division moves to an integrated care model.
- The new health plan options, referred to as ***DDD Choice Plans*** will offer members who are eligible for ALTCS and DDD services, two distinct service delivery choices currently named:
 - ***DDD Coordinated Plan***
 - ***DDD Direct Plan***
- These plans will offer integrated physical health care services, behavioral health care services, and Long Term Services and Supports (LTSS).



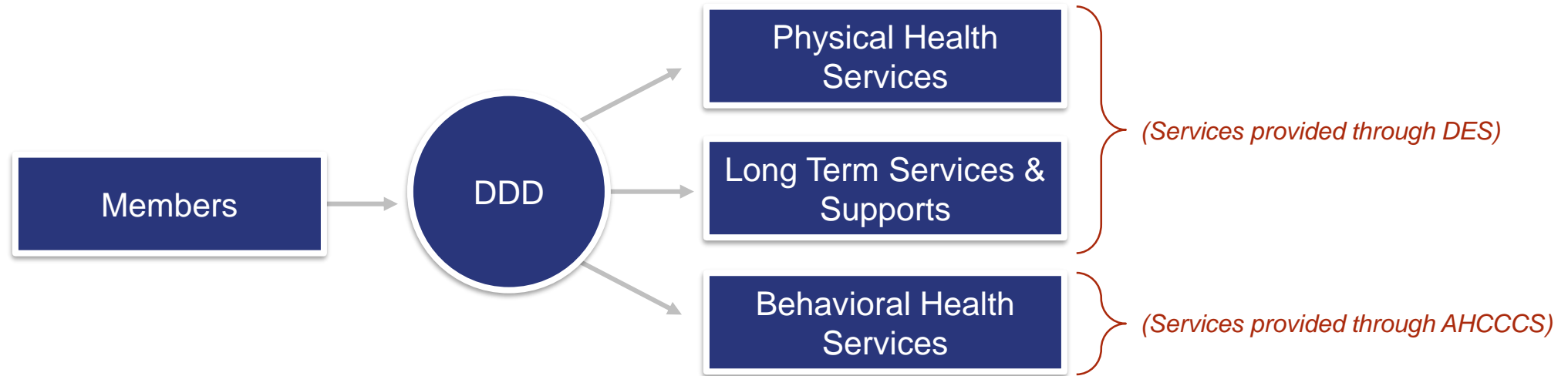
Benefits of the DDD Choice Plans





Overview of New DDD Health Plans

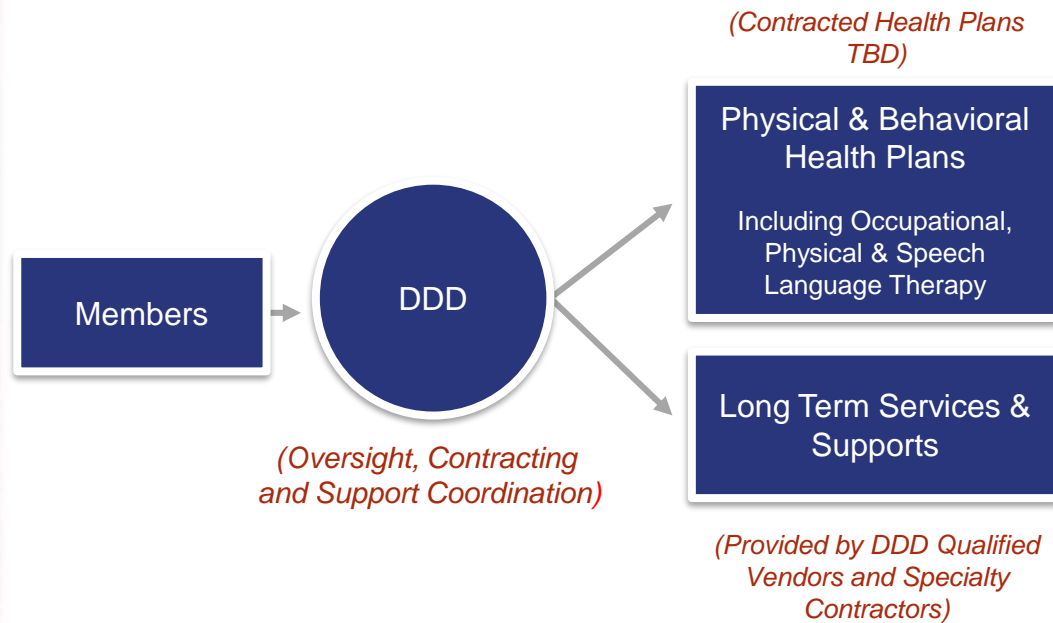
Current Health Plan



Future Health Plans

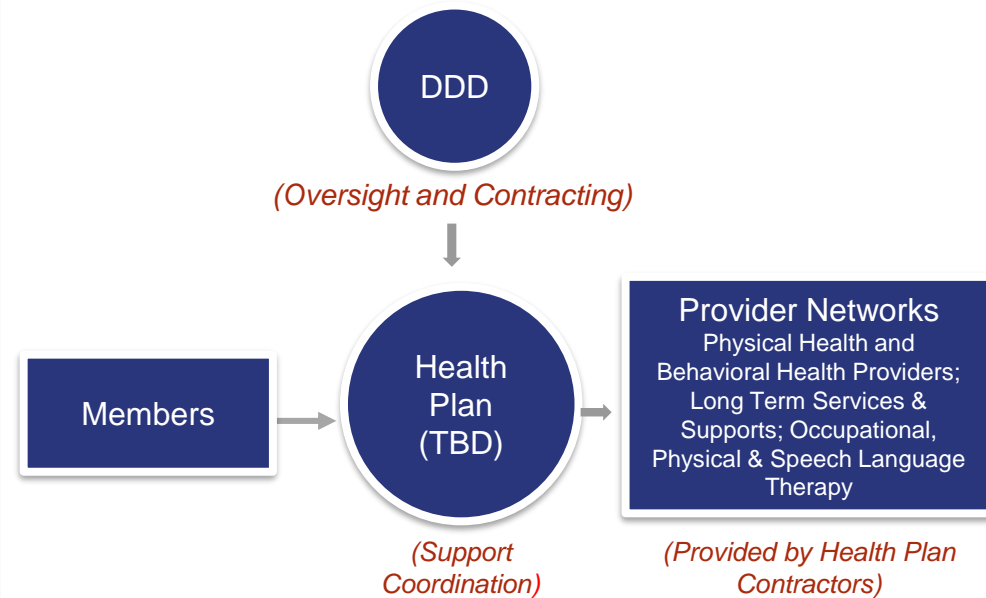
DDD CHOICE PLANS

DDD COORDINATED PLAN



Support Coordination by DDD
Integrate Physical & Behavioral Health Services
LTSS by QVs & Specialty Contractors

DDD DIRECT PLAN



Oversight by DDD
All services provided through the Contracted Health Plans

DDD Coordinated Plan

DDD will coordinate member needs across integrated physical, behavioral and Long Term Services and Supports.

SYSTEM CHANGES

- Contracted health plans will be responsible for the following:
 - Physical Health Services
 - Behavioral Health Services
 - Limited Long Term Services and Supports to include:
 - Assistive Technology
 - Augmentative Communication Devices and Accessories
 - Augmentative Communication Evaluation and Training
 - Emergency Alert Systems
 - Occupational, Physical, and Speech Language Therapy
 - Skilled Nursing Facilities



DDD Coordinated Plan

WHAT WILL CONTINUE

- DDD's Qualified Vendors and specialty contractors will provide the remaining Long Term Services and Supports.
- Home-based services, habilitation, and residential placements will continue to be provided by Qualified Vendors.
- DDD will provide support coordination and work directly with members to guide the process and ensure the best outcomes possible for members.



DDD Direct Plan

A contracted integrated health plan will coordinate member needs across integrated physical, behavioral and Long Term Services and Supports.

SYSTEM CHANGES

- The contracted health plan will provide support coordinators and will coordinate all needs – integrated physical and behavioral health services, and Long Term Services and Supports through the health plans' Provider Network.
- Home-based services, habilitation, and residential placements will be provided by the health plans' Provider Network.
- DDD will provide oversight and monitoring of the contracted health plan.



DDD Direct Plan

WHAT WILL CONTINUE

- DDD will continue to manage any services not offered by the contracted health plan, such as:
 - Arizona Early Intervention Program services
 - State-operated Intermediate Care Facilities, Group Homes, and Developmental Homes



Timing



- DDD Coordinated: This plan is available to members beginning October 1, 2019.
- DDD Direct: Members will have the choice of staying with the DDD Coordinated Plan or moving to the DDD Direct Plan in 2020.
- Both plans continue through the life of the contract.



Our Commitment

Our Commitment

To continue to further our mission to *empower Arizonans with developmental disabilities to lead self-directed, healthy and meaningful lives* DDD is committed to upholding the guiding principles of our program:

- Member-Centered Support Coordination
- Employment First Philosophy
- Member-Directed Options for Accessing Cost-Effective, Covered Services
- Consistency of Services and Supports
- Accessibility of Network
- Most Integrated Setting
- Collaboration with Stakeholders
- Alignment of Care
- Integrated Services



Our Commitment

To ensure successful transitions of each health plan, DDD is committed to:



- Ongoing communication with members, families, DDD team members, and external stakeholders.
- Collaboration and engagement of members, families, DDD team members, and external stakeholders.
- Ongoing continuous improvement efforts to improve the quality of services and supports, coordination of care, and oversight of contractors.



Thank You!