



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/Contract and Network Compliance

Please do not reply to this message

TRANSMITTAL DATE: October 2, 2018

TOPIC: Children's Rehabilitative Services for DDD ALTCS Members

Target Audience – All DDD Vendors and Stakeholders

Effective of October 1, 2018, the Division of Developmental Disabilities (DDD) will be contracting directly with UnitedHealthcare Community Plan to provide services for DDD Long Term Care (LTC) members with Children's Rehabilitative Services (CRS) qualifying conditions. No changes to a DDD LTC members' CRS services are anticipated.

DDD is making changes to better support its members who use CRS.

In addition, on October 1, 2018, Arizona Health Care Cost Containment System (AHCCS) is implementing new integrated health plans – AHCCCS Complete Care (ACC) – which has the potential to affect some DDD members who are not LTC eligible.

For information regarding AHCCCS Complete Care refer to the AHCCCS website: [AHCCCS Complete Care](#).

DDD is here to help. If you have any questions, please contact the Customer Service Center at the [DDD Customer Service email](#) or 1-844-770-9500. (TTY/TDD 711)

Thank you!