



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

Please do not reply to this message

TRANSMITTAL DATE: October 10, 2018

TOPIC: Changes to the Authorizations screens in Focus

TARGET AUDIENCE: ALL Qualified Vendors

This is notification that new filter criteria on the Authorizations screens will become effective October 10, 2018.

Changes to the filter criteria were needed to identify DDD members who need to be evaluated for an Augmentative Communication Device.

Highlights of this change include:

- The “Authorizations – Service Notifications” screen will include a search criteria filter for members who need Augmentative Communication (Augcom) Device Evaluations:

- The “Authorizations - Pending Authorizations” screen will include a column to identify whether a Focus Vendor Call includes an Augmentative Communication Device Evaluation:

Responded On	Tracking Number	Service Code	DDD Code	Emergency	Gender	Age	City	Zip Code	County	Service Start Date	Service End Date	Vendor Call Start Date	Vendor Call Close Date	Units Requested	Nozzle Rate	Has Multiple Requests	TPA	Medicare	Account Evaluation
09/28/2018	201812682977	T2017	HAN	No	M	15	Chandler	85286	MARICOPA	09/28/2018	11/13/2018	09/28/2018	10/01/2018	11	No	No	Yes	No	No
10/04/2018	201812683003	92523	SEA	No	M	11	Gilbert	85295	MARICOPA	10/01/2018	08/13/2019	10/04/2018	10/09/2018	1	No	No	No	No	Yes
09/17/2018	20181268894	T2017	ECH	No	M	2	Tolleson	85353	MARICOPA	09/12/2018	08/03/2019	09/12/2018	09/17/2018	50	No	No	Yes	No	No

Questions may be sent to Customer Service Center at [DDD Customer Service Provider email](#) or 1-844-770-9500.

Thank you!