Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

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TRANSMITTAL DATE: October 10, 2018

TOPIC: Changes to the Authorizations screens in Focus

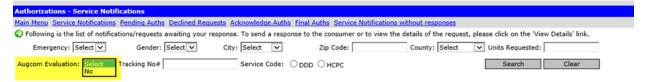
TARGET AUDIENCE: ALL Qualified Vendors

This is notification that new filter criteria on the Authorizations screens will become effective October 10, 2018.

Changes to the filter criteria were needed to identify DDD members who need to be evaluated for an Augmentative Communication Device.

Highlights of this change include:

• The "Authorizations – Service Notifications" screen will include a search criteria filter for members who need Augmentative Communication (Augcom) Device Evaluations:



 The "Authorizations - Pending Authorizations" screen will include a column to identify whether a Focus Vendor Call includes an Augmentative Communication Device Evaluation:



Questions may be sent to Customer Service Center at <u>DDD Customer Service Provider email</u> or 1-844-770-9500.