



# DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

## DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DDD/DES

# CHANGES TO PENDING AUTHORIZATION SCREEN IN SERVICE AUTHORIZATION FOCUS APPLICATION

Target Audience - DDD Qualified Vendors

Transmittal Date -03/12/2019

Effective March 13, 2019, Vendor Calls that received a “Yes” response(s), but did not result in an authorization within thirty-days will be auto-closed and removed from the Pending Authorization Screen.

In the Focus “Pending Authorization Screen”, all vendor calls that are over thirty (30) days old (with past Close Dates) will be removed. Removed items will be moved to the Declined Requests Screen. They can be viewed by selecting “Consumer” in the “Requests Declined by” drop-down and “Close-Not Assigned Timely” in the “Reason” drop-down.

The screenshot shows the Arizona Department of Economic Security website. The main header includes the department name and logo. Below the header is a navigation menu with links for About DES, Services, Contact Us, Document Center, Media Center, and Find Your Local Office. The main content area is titled "Authorizations - Declined Requests" and includes a search filter for "Requests Declined By" set to "Consumer" and "Reason" set to "Close - not assigned timely". Below the filter is a table with columns for Tracking Number, Responded On, Service Code, DDD Code, Emergency, Gender, Age, Service Start Date, Service End Date, Vendor Call Close Date, Units Requested, and Reestimated Rate. The table contains 20 rows of data.

Tracking Number	Responded On	Service Code	DDD Code	Emergency	Gender	Age	Service Start Date	Service End Date	Vendor Call Close Date	Units Requested	Reestimated Rate
201812474111	02/21/2019	S5150	RSP	No	M	4	02/09/2018	09/30/2018	02/14/2018	600.00	No
201812504204	02/21/2019	S5125	ATC	No	F	16	03/16/2018	08/09/2018	03/21/2018	827.00	No
201812505092	02/21/2019	T2017	HAH	Yes	M	13	03/14/2018	07/26/2018	03/22/2018	468.00	No
201812505112	02/21/2019	S5150	RSP	Yes	M	13	03/14/2018	07/26/2018	03/22/2018	300.00	No
201812518847	02/21/2019	T2017	HAH	Yes	F	19	01/17/2018	01/16/2019	04/05/2018	200.00	No
201812518854	02/21/2019	S5150	RSP	Yes	F	19	01/17/2018	09/30/2018	04/05/2018	200.00	No
201812515889	02/21/2019	S5150	RSP	No	M	8	03/28/2018	05/30/2018	04/09/2018	228.00	No
201812521868	02/21/2019	T2017	HAH	No	M	8	04/04/2018	05/30/2018	04/09/2018	100.00	No
201812542899	02/21/2019	S5125	ATC	No	M	13	01/30/2018	07/29/2018	05/02/2018	910.00	No
201812542917	02/21/2019	T2017	HAH	No	M	13	01/30/2018	01/29/2019	05/02/2018	494.00	No
201812544041	02/21/2019	T2017	HAH	No	M	10	04/30/2018	06/05/2018	05/05/2018	520.00	No
201812544053	02/21/2019	S5150	RSP	No	M	10	04/30/2018	06/05/2018	05/05/2018	50.00	No
201812553279	02/21/2019	S5150	RSP	No	M	19	01/05/2018	09/30/2018	05/14/2018	384.25	No
201812434545	02/21/2019	T2017	HAH	No	M	9	05/30/2018	08/06/2018	06/04/2018	1038.00	No
201812570382	02/21/2019	S5125	ATC	No	M	27	05/22/2018	05/21/2019	06/05/2018	1560.00	No
201812579583	02/21/2019	T2017	HAH	No	F	17	06/07/2018	03/29/2019	06/12/2018	315.00	Yes
201812597869	02/21/2019	T2017	HAH	No	M	9	06/27/2018	08/13/2018	07/02/2018	300.00	No
201812604766	02/21/2019	S5125	ATC	Yes	M	30	07/05/2018	01/27/2019	07/08/2018	775.00	No
201812618593	02/21/2019	T2017	HAH	No	M	9	07/19/2018	02/22/2019	07/25/2018	465.00	No
201812634153	02/21/2019	T2017	HAH	No	F	15	08/07/2018	01/24/2019	08/12/2018	780.00	No
201812662676	02/21/2019	T2017	HAH	No	F	16	09/06/2018	09/30/2018	09/11/2018	24.00	Yes
201812662727	02/21/2019	T2017	HAH	No	M	14	01/21/2018	01/20/2019	09/11/2018	520.00	No
201812670754	02/21/2019	T2017	HAH	No	M	12	02/12/2018	02/11/2019	09/19/2018	1564.00	No
201812671366	02/21/2019	S5125	ATC	No	F	54	09/15/2018	09/14/2019	09/19/2018	1256.00	No
201812674729	02/21/2019	S5125	ATC	Yes	F	23	09/18/2018	09/30/2018	09/21/2018	276.00	No
201812689979	02/21/2019	T2017	HAH	No	F	35	10/10/2018	04/19/2019	10/15/2018	100.00	No
201812702159	02/21/2019	S5125	ATC	No	F	22	10/15/2018	12/11/2018	10/20/2018	400.00	No
201812710216	02/21/2019	S5125	ATC	No	M	10	08/06/2018	03/22/2019	10/27/2018	300.00	No
201812720343	02/21/2019	S5125	ATC	No	M	7	11/01/2018	05/18/2019	11/07/2018	960.00	No
201812720330	02/21/2019	T2017	HAH	No	M	7	11/02/2018	06/17/2019	11/07/2018	1031.75	No

If you have questions related to this communication please call 1-844-770-9500 or send them to [DDDCustomerServiceCenter@azdes.gov](mailto:DDDCustomerServiceCenter@azdes.gov).