

Douglas A. Ducey Governor

Your Partner For A Stronger Arizona

Timothy Jeffries Director

September 7, 2016

To:

Community Action Network

From:

Scott Lekan, Assistant Director

Division of Aging and Adult Services

Subject:

State Fiscal Year (SFY) 2017 – CSBG, Carryover, LIHEAP Revised Allocations and Redistributed amounts, Technical Assistance, Policy

Revisions

The following ALERT is attached:

| ALERT | FUND SOURCE/TYPE |
|------------------|--|
| ALERT SFY-17-A3 | CSBG SFY 2017—CSBG Approved Carryover |
| ALERT SFY-17-B1 | LIHEAP SFY 2017 – LIHEAP Revised Allocations, LIHEAP |
| , | Redistributed Amounts |
| ALERT SFY-17-J2 | CAPS Policy Reductions |
| ALERT SFY-17-J2A | CSBG IS Report Due Date Extension |
| ALERT SFY-17-K4 | Technical Assistance – FTP Process |

The ALERTS are subject to change as additional information is received by the Division of Aging and Adult Services (DAAS) pertaining to the funding sources identified. ALERTS are available on the DAAS Website using the link: https://www.azdes.gov/daas/alerts. Scroll down to ALERTS at the bottom of the Webpage and select the respective ALERT. Community Action Programs and Services Policies and Procedures are available on the DAAS Website at the following link: https://www.azdes.gov/daas/policy.

Should you have any questions regarding the attached ALERT, please contact your assigned Contract Specialist, Diana Gravett at (602) 542-6594, or Sabrina Freeman at (602) 542-6620.



SFY-17-A3

Community Services Block Grant (CSBG) for SFY-2016

The Division of Aging and Adult Services (DAAS) is approving \$517,155 in Community Services Block Grant (CSBG) carryover funds for State Fiscal Year (SFY) 2017. The following carryover amounts are being approved for the respective contractors:

| CSBG Funds | |
|---|-----------------------|
| Agency | Approved Carryover |
| City of Phoenix Human Services Department | |
| Coconino County Community Services Department* | \$ 34,255 |
| Community Action Human Resources Agency | \$ 16,521 |
| Gila County Division of Health and Community Services | |
| Maricopa County Human Services Department* | \$233,406 |
| Northern Arizona Council of Governments | \$ 28,077 |
| Pima County Community Action Agency | \$ 33,726 |
| Southeastern Arizona Community Action Program | \$ 40,047 |
| Western Arizona Council of Governments | \$ 94,679 |
| City of Glendale Community Action Program | \$ 11,714 |
| Mesa Community Action Network | \$ 22,452 |
| Portable Practical Educational Preparation | \$ 2,278 |
| Subtotal: | \$517,155 |
| CSBG Discretionary Funds | |
| Arizona Community Action Association | \$ 47,372 |
| | |
| Total Carryover | \$564,527 |

^{*}Indicates carryover is in excess of 20 percent of the CSBG base award

Carryover funds must be fully expended by June 30, 2017.

Any designated Community Action Agency (CAA) whose CSBG carryover exceeds 20 percent of the CSBG base award amount must submit a detailed expenditure plan. The expenditure plan should delineate how the CAA will deplete all available CSBG funds to ensure the utilization of existing resources within a reasonable timeframe of the CSBG base award. Expenditure plans are to be submitted with an Itemized Service Budget to the Contract Specialist by Friday, September 26, 2016. Expenditure plans will be monitored for compliance.

Should you have any questions, please contact your assigned Contracts Specialist or CSBG Program Specialist, Diana Gravett, at dgravett@azdes.gov or (602) 542-6594.

CSBG

SFY 2017 ALERT 17-A3 Community Action Network Funding Formula

Proposed Funding Components

Yuma

\$ 39,513 | 16.59%

10.63%

Fund Source - CSBG (Funding \$5,376,644) 10% Rural 2010 85% \$150,000 Populati census of Balance of service \$ of funds on 10% of % of Total Adjusted for Distributed distributed % of distributed Internal Balance Allocation Minimum \$ 150,000 12 Month Revised 12 persons based on % of Total FY 2017 Hold FY 2016 Based on District Agency Served based on Percent Distributed @ or Using Rural Funding Minimum Total Month Total % of persons @ or Allocatio Harmless Carryover urban or age of Based on % of below and Poverty Variable Funding Allocation Allocation Unemploy below 125% of rural status Persons Unemployment 125% of Factors Variable ment poverty Below poverty District 1 MesaCAN Maricopa/Mesa 6.40% \$ 30,460 6.84% \$ 276,982 6.11% \$ 307,442 \$ \$ 307,442 \$ (10,471) \$ 296,971 \$ (2,560.00) \$ 22,452 316,863.00 CITY OF GLENDALE \$ 198,939 \$ (6,776) \$ 192,163 \$ Maricopa/Glendale 3.51% \$ 16,697 4.50% 182,242 3.95% \$ 198,939 \$ (1,684.00) \$ 11,714 202,193.00 CITY OF PHOENIX 22.47% \$107,009 | 30.59% | \$ 1,238,118 | 26.74% | \$1,345,127 | \$ (12,351.00) 1,286,962.00 Maricopa/Phx \$ 1,345,127 | \$ (45,814) | \$ 1,299,313 | \$ MARICOPA COUNTY 24.20% \$115,233 | 18,08% | \$ 732,070 | 16,84% | \$ 847,303 | \$ \$ 847,303 \$ (28,859) \$ 818,444 \$ (7,369,00) \$ 233,406 1.044.481.00 Maricopa/balance District 2 PIMA COUNTY 13.78% \$ 65.625 | 16.26% | \$ 658,309 | 14,39% | \$ 723,934 | \$ \$ 723.934 \$ (24.657) \$ 699.277 \$ (6.988.00) \$ 33,726 726.015.00 Pima District 3 COCONINO COUNTY \$ 18,686 | 7.85% 1.81% \$ 8,643 1.86% \$ 75,354 3.09% \$ 102,683 \$ 47,317 \$ 150,000 \$ \$ 34,255 184,255.00 Coconino 4.11% \$ 19,555] 4.48% \\$ 181,487 4.89% \$ 246,046 \$ \$ 246,046 \ \$ (8,380) \$ 237,666 \$ (2,290.00) \$ 28,077 NACOG Totals \$ 45,004 263,453.00 \$ 1,205 0.30% \$ \$ 2,974 1.25% 0.25% 15,620.00 Apache 11,992 \$ 16,171 7% \$ (551) \$ 15,620 (5,657) \$ 160,427 Yavapai \$ 30,196 | 12.68% 2.96% \$ 14,117 | 3.01% | \$ 121,771 166.084 68%|\$ 160,427,00 63,791 Navajo \$ 11.834 | 4.97% 0.89% \$ 4,233 | 1.18% | \$ 47,724 26% \$ (2,173) \$ 61,618 61,618,00 565,686.00 District 4 WACOG Totals \$ 78,149 14.14% **| \$ 67,326 | 7.79% | \$ 315,147 | 9.16% | \$ 460,622 | \$** \$ 460,622 \$ (15,688) \$ 444,934 \$ 26,073.00 \$ 94,679 1.979 0.83% 0.17% 792 0.20% \$ 7.980 \$ 10,751 2% \$ (366) \$ 10.385 10,385.00 La Paz Mohave \$ 36.657 15.39% 3.34% \$ 15,928 | 3.65% | \$ 147.825 \$ 200,410 44% \$ (6,826) \$ 193,584 193,584.00

| District 5 | CAHRA | | Pinal | \$ | 51,808 | 21.76% | 4.98% | \$ 2 | 23,740 | 5.16% | \$ | 208,924 | 5.65% | \$ | 284,472 | \$ - | \$ | 284,472 | \$ | (9,689) | \$ | 274,783 | \$ (2,380.00) | \$ 16 | ,521 | 288,924.00 |
|------------|-------------|--------|------------|----|---------|--------|-------|-------|--------|---------|----|-----------|---------|------|----------|------------|------|----------|-------|---------|------|---------|------------------|--------|------|--------------|
| | GILA COUNTY | | | 1 | | | | | | | | | | | | | | | - | | | | | _ | | |
| | | | Gila | \$ | 7,362 | 3.09% | 0.62% | \$ | 2,930 | 0.73% | \$ | 29,683 | 3.09% | \$ | 39,975 | \$ 110,025 | \$ | - 30 | \$ | ليف | \$ | 150,000 | \$ | | _ | 150,000.00 |
| District 6 | SEACAP | Totals | | \$ | 37,106 | | 3.99% | \$ 1 | 19,012 | 3.70% | \$ | 149,638 | 4.09% | \$ | 205,756 | \$ - | \$ | 205,756 | \$ | (7,008) | \$ | 198,748 | \$ 9,549.00 | \$ 40 | ,047 | 248,344.00 |
| | | | Cochise | \$ | 20,626 | 8.66% | 2.13% | \$ 1 | 10,126 | 2.05% | \$ | 83,179 | | \$ | 113,931 | | | 55% | \$ | (3,880) | \$ | 110,051 | | | | 110,051.00 |
| | | | Graham | \$ | 4,365 | 1.83% | 0.40% | \$ | 1,892 | 0.43% | \$ | 17,604 | | \$ | 23,861 | | | 12% | \$ | (813) | \$ | 23,048 | | | | 23,048.00 |
| | | 1 | Greenlee | \$ | 1,329 | 0.56% | 0.15% | \$ | 720 | 0.13% | \$ | 5,358 | | \$ | 7,407 | | | 4% | \$ | (252) | \$ | 7,155 | | | | 7,155.00 |
| | | | Santa Cruz | \$ | 10,786 | 4.53% | 1.32% | \$ | 6,274 | 1.07% | \$ | 43,497 | | \$ | 60,557 | | | 29% | \$ | (2,063) | \$ | 58,494 | | | | 58,494.00 |
| Totals | | | | \$ | 238,115 | 100% | 100% | \$ 47 | 76,230 | 100.00% | \$ | 4,047,954 | 98.00% | \$ 4 | ,762,299 | \$ 157,342 | \$ 4 | ,619,641 | \$ (1 | 57,342) | \$ 4 | 762,299 | \$ | \$ 514 | ,877 | 5,277,176 |
| | | | | | | | | | | | PP | EP | 2.00% | \$ | 97,190 | | | | | | \$ | 97,190 | \$ - | \$ 2 | ,278 | 99,468 |
| | | | | | | | | | | | To | tals | 100.00% | \$ 4 | ,859,489 | | | | | | \$ 4 | 859,489 | \$ 2 | \$ 517 | ,155 | \$ 5,376,644 |

159.342

\$ 249,461

\$ 4,859,489 | \$ Totals 100.00% \$4,859,489 GRAND TOTALS \$ 4,859,489

\$ 50,606 | 3.94% | \$

| FY 16 Carryover | \$ | \$ | \$ 514,877 | \$ 514,877.00 |
|------------------|--------------|-----------------|-------------|-----------------|
| PPEP | 97,190.00 | \$ 97,190.00 | \$ 2,278.00 | \$ 99,468.00 |
| 5% Rural | 238,115.00 | \$ 238,115.00 | | \$ 238,115.00 |
| 10% Unemployment | | \$ 476,230.00 | | \$ 476,230.00 |
| 85% Poverty | 4,047,954.00 | \$ 4,047,954.00 | | \$ 4,047,954.00 |
| Total | 4,859,489.00 | \$ 4,859,489.00 | \$2,278.00 | \$ 5,376,644.00 |

240.965.00

54% \$ (8,496) \$ 240,965

Funds less PPEP 4,762,299.00 \$ 476,230.00 \$ 514,877 \$ 5,277,176.00 Total Grant 4.859.489.00 \$ 4.859.489.00 \$ 517.155 \$ 5.376.644.00

CSBG Discretionary SFY 2017

Community Action Network Funding Formula Proposed Funding Components Fund Source - CSBG Discretionary (Funding \$256,172)

ALERT 17-A3

| District | Agency | | Served | | 2017 Initial Ilocation | | Increase/ Decrease) | FY | 2017 Revised Allocation |
|------------|-------------------|--------|------------------------|----|---------------------------|----------|------------------------|----|----------------------------|
| District 1 | | | | | | | | | |
| District | MesaCAN | | | | | | | | |
| | | | Maricopa/Mesa | \$ | - | \$ | - | \$ | - |
| | CITY OF GLENDALE | | | _ | | \vdash | | | |
| | | | Maricopa/Glendale | \$ | - | \$ | - | \$ | - |
| | CITY OF PHOENIX | | | + | | - | | - | |
| | OTT OF THE ETHE | | Maricopa/Phx | \$ | - | \$ | | \$ | _ |
| | MARICOPA COUNTY | | | | | _ | | _ | |
| | WARICOPA COUNTY | | Maricopa/balance | \$ | - | \$ | 25,000 | \$ | 25,000 |
| | | | | | | | | | |
| District 2 | PIMA COUNTY | | | - | | | | | |
| | I IWA GOONTT | | Pima | \$ | - | \$ | - | \$ | _ |
| | | | | | | | | | |
| District 3 | COCONINO COUNTY | | | - | | | | | |
| | CCCCIVITO CCCIVIT | | Coconino | \$ | - | \$ | 28,800 | \$ | 28,800 |
| | | | | | | | | | |
| | NACOG | Totals | 1 | \$ | | \$ | | \$ | |
| | 141000 | rotaio | Apache | \$ | - | \$ | - | \$ | |
| | | | Yavapai | \$ | _ | \$ | - | \$ | - |
| | | | Navajo | \$ | - | \$ | | \$ | - |
| District 4 | | | _ | T | | | | | |
| | WACOG | Totals | | \$ | - | \$ | - | \$ | - |
| | | | La Paz Mohave | \$ | - | \$ | - | \$ | |
| | | | Yuma | \$ | - | \$ | - | \$ | = |
| [5: | | | | | | _ | | | |
| District 5 | CAHRA | | l | - | | | | | |
| | G/ 11 11 0 1 | | Pinal | \$ | - | \$ | - | \$ | - |
| | CIL A COLINTY | | | | | | | | |
| | GILA COUNTY | | Gila | \$ | | \$ | - | \$ | |
| | | | | | | | | | |
| District 6 | | | | - | - | | | | |
| | SEACAP | Totals | | \$ | - | \$ | _ | \$ | |
| | | | Cochise | \$ | - 1 | \$ | - | \$ | - |
| | | | Graham | \$ | - | \$ | | \$ | - |
| | | | Greenlee Santa Cruz | \$ | | \$ | | \$ | |
| | | | • | | | | | | |
| Statewide | | | | | | | | | |
| 1 | | | | | | | | | |
| | ACAA | | Statewide | \$ | 155,000 | \$ | 47,372 | \$ | 202,372 |
| | ACAA | | Statewide Totals | \$ | 155,000 155,000 | | 47,372 | | 202,372 256,172 |



SFY-17-B1

Low Income Home Energy Assistance Program (LIHEAP) Redistribution for SFY-2017

The Division of Aging and Adult Services (DAAS) is approving \$1,895,473 in LIHEAP carryover funds for State Fiscal Year (SFY) 2017. This amount is comprised of unexpended funds from SFY 2016. Funds in the amount of \$868,427 are being redistributed to designated Utility Assistance Providers that demonstrated their capacity to expend their SFY 2016 LIHEAP voucher funds (leaving less than one percent of the SFY 2015 allocation received, unspent) to assist low income households to pay basic home energy bills. In addition, the Arizona Department of Housing is being allowed to carry forward \$1,027,046 in low-income residential weatherization funds.

The following carryover amounts are being approved for the respective contractors:

| LIHEAP Redistribution of Carryover Funds from SFY2016 | , in the second of the second |
|---|---|
| Agency | Redistributed Amounts |
| City of Phoenix Human Services Department | \$481,220 |
| Coconino County Community Services Department | \$38,934 |
| Community Action Human Resources Agency | |
| Gila County Division of Health and Community Services | |
| Maricopa County Human Services Department | |
| Northern Arizona Council of Governments | |
| Pima County Community Action Agency | \$82,762 |
| Southeastern Arizona Community Action Program | \$80,640 |
| Western Arizona Council of Governments | - |
| City of Glendale Community Action Program | |
| Mesa Community Action Network | |
| Tucson Urban League | \$184,871 |
| Subtotal | \$868,427 |
| Arizona Department of Housing | \$1,027,046 |
| Tohono O'odham Nation | |
| Total | \$1,895,473 |

Funds must be fully expended by June 30, 2017.

Should you have any questions, please contact your assigned Contracts Specialist.

Alert 17-B1

LIHEAP SFY 2017

Community Action Network Funding Formula
Proposed Funding Components
Fund Source - LINEAR (Funding \$21 574 088)

| | Agency | | Served | dis ba urba | 5% If funds Introduced Interest on Interes | Rural Population Percentage of Persons Below 125% of Poverty | % of Un- | Ba | 10% of Balance Distributed ased on % of nemployment | 2010 census % of persons @ or below 125% of poverty | | % of Total Allocation | | Month Total | | e-distributed Funding In-spent SFY 2016) | | FY 2016 location |
|------------|---------------------|--------|--------------------|-------------------|--|---|----------|------|---|---|---|--------------------------|-------------|----------------------------|----------|---|----------|------------------------|
| District | CITY OF GLENDALE | | Maricopa/Glendale | | | | 3.51% | \$ | 58,393 | 4.50% | \$ 637,343 | 4.18% | \$ | 695,736 | \$ | (2) | \$ | 695,736 |
| 1 | | | | | | | 100 1701 | Ę | | 00.500/ | | | | . 70 . 005 | | 121.222 | _ | |
| 1 | CITY OF PHOENIX | | Maricopa/Phx | | | | 22.47% | 13 | 374,235 | 30.59% | \$ 4,330,000 | 28.25% | \$ | 4,704,235 | 3 | 481,220 | \$: | 5,185,455 |
| | MARICOPA COUNTY | | Maricopa/balance | | | | 24.20% | \$ | 402,999 | 18.08% | \$ 2,560,227 | 17.79% | \$ | 2,963,226 | \$ | | \$ 2 | 2,963,226 |
| | MesaCAN | | Maricopa/Mesa | | | | 6.40% | \$ | 106,527 | 6.84% | \$ 968,674 | 6.46% | \$ | 1,075,201 | \$ | - | \$ | 1,075,201 |
| District 2 | PIMA COUNTY | | Pima/balance | | | | 5.72% | \$ | 95,322 | 4.94% | \$ 699,148 | 4.77% | \$ | 794,470 | \$ | 82,762 | \$ | 877,232 |
| | TUCSON URBAN LEAGUE | | Pima/Tucson | | | | 8.06% | \$ | 134,184 | 11.32% | \$ 1,603,119 | 10.43% | \$ | 1,737,303 | \$ | 184,871 | \$ | 1,922,174 |
| District 3 | LOCOCNING COLINITY | | 0 | • | 05.240 | 7.85% | 1.81% | | 30.228 | 1.86% | \$ 263,531 | 2.16% | \$ | 359,108 | \$ | 38,934 | • | 398,042 |
| | COCONINO COUNTY | | Coconino | \$ | 65,349 | 7.85% | 1.81% | 12 | 30,228 | 1.85% | \$ 263,531 | 2.16% | 2 | 359,108 | 2 | 30,934 | <u> </u> | 398,042 |
| | NACOG | Totals | | \$ | 157,392 | | | 1 \$ | 68,389 | | \$ 634,702 | 5.17% | \$ | 860,483 | \$ | | \$ | 860,483 |
| | | | Apache | \$ | 10,400 | 1.25% | 0.25% | | | 0.30% | \$ 41,938 | | \$ | 56,552 | | | | |
| | | | Navajo Yavapai | \$ | 41,388 105,604 | 4.97% 12.68% | 0.89% | | | 1.18% 3.01% | \$ 166,902 \$ 425,862 | | \$ | 223,095 580,836 | | | | |
| | | | Тачарат | | | 12.00% | 2.50 /6 | _ | | 3.0178 | | | | | = | | = | |
| District 4 | WACOG | Totals | 1 - D | \$ | 273,306 | 0.020/ | 0.470/ | \$ | | 0.200/ | \$ 1,102,145 | 9.67% | \$ | 1,610,905 | \$ | | \$ | 1,610,905 |
| | | | La Paz Mohave | \$ | 6,921 | 0.83% 15.39% | 0.17% | | | 0.20% 3.65% | \$ 27,909 \$ 516,980 | | \$ | 37,599 700,883 | | | | |
| | | | Yuma | \$ | 138,186 | 16.59% | 10.63% | | | | \$ 557,256 | | \$ | 872,423 | | | | |
| District 5 | | | | | | | | | | | | | | | | | | |
| | CAHRA | U . | Pinal | \$ | 181,185 | 21.76% | 4.98% | \$ | 83,023 | 5.16% | \$ 730,658 | 5.97% | \$ | 994,866 | \$ | * | \$ | 994,866 |
| | GILA COUNTY | | Gila | \$ | 25,743 | 3.09% | 0.62% | \$ | 10,247 | 0.73% | \$ 103,812 | 0.84% | \$ | 139,802 | \$ | | \$ | 139,802 |
| District 6 | ľ | | | | | | | | | | | | | | | | | |
| | SEACAP | Totals | | \$ | 129,771 | | | [\$ | | | \$ 523,322 | 4.32% | \$ | 719,584 | \$ | 80,640 | \$ | 800,224 |
| | | | Cochise | \$ | 72,135 | 8.66% | 2.13% | | | 2.05% | \$ 290,896 | | \$ | 398,444 | \vdash | | _ | |
| | | | Graham Greenlee | \$ | 15,267 4,647 | 1.83% | 0.40% | | | 0.43% | \$ 61,567 \$ 18,738 | | \$ | 83,450 25,904 | \vdash | | - | |
| | | | Santa Cruz | \$ | 37,722 | 4.53% | 1.32% | | | 1.07% | \$ 152,121 | | \$ | 211,786 | | | | |
| Totals | | | | \$ | 832,746 | 100% | 100% | \$ | 1,665,492 | 100% | \$ 14,156,681 | 100% | \$ | 16,654,919 | \$ | 868,427 | \$17 | 7,523,346 |
| | | | | | | | | | | | ACAA - Leveraging | (450) | \$ | 25,000 | | | - | 25,000 |
| | | | | | | | | | | | AZ Dept. of Housin Tohono O'odham | g (ADOH) | \$ | 2,936,124 62,572 | \$ | 1,027,046 | \$: | 3,963,170 62,572 |
| | | | | | | | | | | | Total (Tohono/ACA | A/ADOH) | \$ | 3,023,696 | \$ | 1,027,046 | | |
| | | | | | | | | _ | | | Total | | \$ | 19,678,615 | | | | 1,574,088 |
| | | | | | | | | | | | | LIHEAP | _ | | | | _ | |
| | | | | | | | | s | | | 5% Rural 10% Unemploymen | , | | 832,746.00 1,665,492.00 | | | | 832,746 1,665,492 |
| | | | | | | | | S | | | 85% Poverty | l | | 1,156,681.00 | | | | 4,156,681 |
| | | | | | | | | s | | | Tohono O'odham | | \$ | 62,572.00 | | | \$ | 62,572 |
| | | | | | | | | | | | ACAA - Leveraging | | \$ | 25,000.00 | | | \$ | 25,000 |
| | | | | | | | | | | A7 Dar- | AZ Dept. of Housing of Housing - FY 16 C | | | 2,936,124.00 | 6 | 1,027,046.00 | | 2,936,124 1.027.046 |
| | | | | | | | | | | | or Housing - FY 16 Count less Tohono/AC | | \$ \$ 16 | 6,654,919.00 | Ф | 1,021,040.00 | - | 6,654,919 |
| | | | | | | | | | | | Total | | | | \$ | 1,895,473.00 | | |

COMMUNITY ACTION NETWORK FORMULA SFY 2017 ALLOCATIONS

| | - | I | CSBG | | CSBG | I | | 1 | LIHEAP | 1 | | | | | | | SFY 2017 |
|-------------------------|--------------|----|-------------|----|-----------|----|------------|----|---------------|----|-----------|-----------------|----|------------|--------------|----|------------|
| | CSBG | Di | scretionary | | Carryover | | LIHEAP | R | e-distributed | | TANF | SSBG | (| ENTURYLINK | NHN | AL | LOCATION |
| | | | | | | | | | | | | | _ | | | | |
| ACAA | \$ - | \$ | 202,372 | \$ | - | \$ | 25,000 | \$ | - | \$ | | \$ - | \$ | | \$ - | \$ | 227,372 |
| CAHRA | \$ 272,403 | \$ | | \$ | 16,521 | \$ | 994,866 | \$ | - | \$ | 205,170 | \$ 16,096 | \$ | - | \$ 2,090 | \$ | 1,507,146 |
| City of Glendale | \$ 190,479 | \$ | - | \$ | 11,714 | \$ | 695,736 | \$ | - | \$ | 150,000 | \$ 77,890 | _ | | \$ 1,462 | \$ | 1,127,281 |
| City of Phoenix | \$1,286,962 | \$ | - | \$ | - | \$ | 4,704,235 | \$ | 481,220 | \$ | 994,098 | \$ 574,714 | \$ | - | \$ 9,885 | \$ | 8,051,114 |
| Coconino County | \$ 150,000 | \$ | 28,800 | \$ | 34,255 | \$ | 359,108 | \$ | 38,934 | \$ | 150,000 | \$ 18,305 | \$ | - | \$ 756 | \$ | 780,158 |
| Arizona Dept of Housing | \$ - | \$ | - | \$ | - | \$ | 2,936,124 | \$ | 1,027,046 | \$ | - | \$ | \$ | - | \$ - | \$ | 3,963,170 |
| Gila County | \$ 150,000 | \$ | - | \$ | - | \$ | 139,802 | \$ | | \$ | 150,000 | \$ 8,048 | \$ | - | \$ 295 | \$ | 448,145 |
| Maricopa County | \$ 811,075 | \$ | 25,000 | \$ | 233,406 | \$ | 2,963,226 | \$ | - | \$ | 588,117 | \$ 316,323 | \$ | - | \$ 6,227 | \$ | 4,943,374 |
| MesaCAN | \$ 294,411 | \$ | - | \$ | 22,452 | \$ | 1,075,201 | \$ | - | \$ | 222,564 | \$ 116,279 | \$ | - | \$ 2,256 | \$ | 1,733,163 |
| NACOG | \$ 235,376 | \$ | - | \$ | 28,077 | \$ | 860,483 | \$ | - | \$ | 178,054 | \$ 66,581 | \$ | - | \$ 1,809 | \$ | 1,370,380 |
| Pima County | \$ 692,289 | \$ | - | \$ | 33,726 | \$ | 794,470 | \$ | 82,762 | \$ | 528,413 | \$ - | \$ | - | \$ 1,669 | \$ | 2,133,329 |
| PPEP | \$ 97,190 | \$ | - | \$ | 2,278 | \$ | - | \$ | - | \$ | 74,480 | \$ - | \$ | | \$ - | \$ | 173,948 |
| SEACAP | \$ 208,297 | \$ | - | \$ | 40,047 | \$ | 719,584 | \$ | 80,640 | \$ | 157,948 | \$ - | \$ | - | \$ 1,511 | \$ | 1,208,027 |
| Tohono O'odham | \$ - | \$ | | \$ | - | \$ | 62,572 | \$ | - | \$ | - | \$ | \$ | - | \$ - | \$ | 62,572 |
| Tucson Urban League | \$ - | \$ | - | \$ | - | \$ | 1,737,303 | \$ | 184,871 | \$ | - | \$ - | \$ | - | \$ 3,651 | \$ | 1,925,825 |
| WACOG | \$ 471,007 | \$ | - | \$ | 94,679 | \$ | 1,610,905 | \$ | - | \$ | 325,156 | \$ - | \$ | - | \$ 3,389 | \$ | 2,505,136 |
| | | | | | | | | | | | | | | | | | |
| | | | | | | | | | | | | | | | | | |
| 7 | · | | | | | | | | · | | | | | | | | |
| Totals | \$ 4,859,489 | \$ | 256,172 | \$ | 517,155 | \$ | 19,678,615 | \$ | 1,895,473 | \$ | 3,724,000 | \$ 1,194,236 | \$ | - | \$ 35,000 | \$ | 32,160,140 |

ACAA

| Fund Source | SFY 2017 | | SFY 2017 | | SFY 2017 |
|-----------------------|---------------|----|--------------------|----|-------------|
| | Initial | | Allocation | F | Revised |
| | Allocation | Ir | ncrease/(Decrease) | Α | llocation |
| CSBG | \$ - | \$ | - | \$ | - |
| CSBG Discretionary | \$ 155,000 | \$ | 47,372 | \$ | 202,372 |
| CSBG Carryover | \$ - | \$ | | | |
| LIHEAP | \$ 25,000 | \$ | - | \$ | 25,000 |
| LIHEAP Re-distributed | \$ ₩ | \$ | - | | |
| TANF | \$ - | \$ | - | \$ | - |
| SSBG | \$ - | \$ | - | \$ | - |
| CENTURYLINK | \$ - | \$ | - | \$ | - |
| NHN | \$ - | \$ | - | \$ | - |
| TOTAL | \$ 180,000 | \$ | 47,372 | \$ | 227,372 |

CAHRA

| Fund Source | | SFY | | SFY | | SFY |
|-----------------------|----|------------|----|--------------------|----|-----------|
| | | 2017 | | 2017 | | 2017 |
| | | Initial | | Allocation | F | Revised |
| | | Allocation | lr | ncrease/(Decrease) | A | llocation |
| CSBG | \$ | 272,403 | \$ | - | \$ | 272,403 |
| CSBG Discretionary | \$ | - | \$ | - | \$ | - |
| CSBG Carryover | \$ | - | \$ | 16,521 | \$ | 16,521 |
| LIHEAP | \$ | 994,866 | \$ | - | \$ | 994,866 |
| LIHEAP Re-distributed | \$ | - | \$ | • | \$ | - |
| TANF | \$ | 205,170 | \$ | - | \$ | 205,170 |
| SSBG | \$ | 16,096 | \$ | - | \$ | 16,096 |
| CENTURYLINK | \$ | 5,972 | \$ | (5,972) | \$ | - |
| NHN | \$ | 2,090 | \$ | - | \$ | 2,090 |
| TOTAL | \$ | 1,496,597 | \$ | 10,549 | \$ | 1,507,146 |

CITY OF GLENDALE

| Fund Source | SFY | | SFY | | SFY |
|-----------------------|-----------------|----|--------------------|----|-----------|
| | 2017 | | 2017 | | 2017 |
| | Initial | | Allocation | F | Revised |
| | Allocation | ıl | ncrease/(Decrease) | Α | llocation |
| CSBG | \$ 190,479 | \$ | - | \$ | 190,479 |
| CSBG Discretionary | \$ - | \$ | - | \$ | - |
| CSBG Carryover | \$ _ | \$ | 11,714 | \$ | 11,714 |
| LIHEAP | \$ 695,736 | \$ | - | \$ | 695,736 |
| LIHEAP Re-distributed | \$ = | \$ | | \$ | - |
| TANF | \$ 150,000 | \$ | - | \$ | 150,000 |
| SSBG | \$ 77,890 | \$ | | \$ | 77,890 |
| CENTURYLINK | \$ 4,178 | \$ | (4,178) | \$ | - |
| NHN | \$ 1,462 | \$ | - | \$ | 1,462 |
| TOTAL | \$ 1,119,745 | \$ | 7,536 | \$ | 1,127,281 |

CITY OF PHOENIX

| Fund Source | SFY | | SFY | | SFY |
|-----------------------|-----------------|----|--------------------|----|------------|
| | 2017 | | 2017 | | 2017 |
| | Initial | | Allocation | | Revised |
| | Allocation | l | ncrease/(Decrease) | A | Allocation |
| CSBG | \$ 1,286,962 | \$ | - | \$ | 1,286,962 |
| CSBG Discretionary | \$ - | \$ | - | \$ | - |
| CSBG Carryover | \$ - | \$ | - | \$ | - |
| LIHEAP | \$ 4,704,235 | \$ | - | \$ | 4,704,235 |
| LIHEAP Re-distributed | \$ - | \$ | 481,220 | \$ | 481,220 |
| TANF | \$ 994,098 | \$ | - | \$ | 994,098 |
| SSBG | \$ 574,714 | \$ | - | \$ | 574,714 |
| CENTURYLINK | \$ 28,244 | \$ | (28,244) | \$ | - |
| NHN | \$ 9,885 | \$ | - | \$ | 9,885 |
| TOTAL | \$ 7,598,138 | \$ | 452,976 | \$ | 8,051,114 |

COCONINO COUNTY

| Fund Source | SFY | SFY | | SFY | | |
|-----------------------|---------------|-----|--------------------|---------|------------|--|
| | 2017 | | 2017 | | 2017 | |
| | Initial | | Allocation | Revised | | |
| | Allocation | Ir | ncrease/(Decrease) | Α | Allocation | |
| CSBG | \$ 150,000 | \$ | - | \$ | 150,000 | |
| CSBG Discretionary | \$ - | \$ | 28,800 | \$ | 28,800 | |
| CSBG Carryover | \$ - | \$ | 34,255 | \$ | 34,255 | |
| LIHEAP | \$ 359,108 | \$ | - | \$ | 359,108 | |
| LIHEAP Re-distributed | \$ - | \$ | 38,934 | \$ | 38,934 | |
| TANF | \$ 150,000 | \$ | | \$ | 150,000 | |
| SSBG | \$ 18,305 | \$ | - | \$ | 18,305 | |
| CENTURYLINK | \$ 2,155 | \$ | (2,155) | \$ | - | |
| NHN | \$ 756 | \$ | - | \$ | 756 | |
| TOTAL | \$ 680,324 | \$ | 99,834 | \$ | 780,158 | |

GILA COUNTY

| Fund Source | SFY 2017 Initial | | SFY 2017 Allocation | | | SFY 2017 Revised | |
|-----------------------|------------------------|------------|---------------------------|--------------------|----|------------------------|--|
| | | Allocation | lı | ncrease/(Decrease) | Α | llocation | |
| CSBG | \$ | 150,000 | \$ | - | \$ | 150,000 | |
| CSBG Discretionary | \$ | - | \$ | - | \$ | - 1 | |
| CSBG Carryover | \$ | - | \$ | - | \$ | - | |
| LIHEAP | \$ | 139,802 | \$ | - | \$ | 139,802 | |
| LIHEAP Re-distributed | \$ | = | \$ | - | \$ | - | |
| TANF | \$ | 150,000 | \$ | • | \$ | 150,000 | |
| SSBG | \$ | 8,048 | \$ | - | \$ | 8,048 | |
| CENTURYLINK | \$ | 840 | \$ | (840) | \$ | - | |
| NHN | \$ | 295 | \$ | - | \$ | 295 | |
| TOTAL | \$ | 448,985 | \$ | (840) | \$ | 448,145 | |

ARIZONA DEPARTMENT OF HOUSING

| Fund Source | | SFY | | SFY | SFY | | |
|-----------------------|----|------------|----|-------------------|-----|------------|--|
| | | 2017 | | 2017 | | 2017 | |
| | | Initial | | Allocation | | Revised | |
| | | Allocation | In | crease/(Decrease) | A | Allocation | |
| CSBG | \$ | - | \$ | - | \$ | - | |
| CSBG Discretionary | \$ | - | \$ | | \$ | - | |
| CSBG Carryover | \$ | - | \$ | - | \$ | | |
| LIHEAP | \$ | 2,936,124 | \$ | - | \$ | 2,936,124 | |
| LIHEAP Re-distributed | \$ | - | \$ | 1,027,046 | \$ | 1,027,046 | |
| TANF | \$ | - | \$ | | \$ | - | |
| SSBG | \$ | - | \$ | | \$ | - | |
| CENTURYLINK | \$ | - | \$ | | \$ | - | |
| NHN | \$ | - | \$ | - | \$ | - | |
| TOTAL | \$ | 2,936,124 | \$ | 1,027,046 | \$ | 3,963,170 | |

MARICOPA COUNTY

| Fund Source | | SFY | | SFY | SFY | | |
|-----------------------|---------|------------|------------|--------------------|------------|-----------|--|
| | | 2017 | | 2017 | 2017 | | |
| | Initial | | Allocation | Revised | | | |
| | | Allocation | lı | ncrease/(Decrease) | Allocation | | |
| CSBG | \$ | 811,075 | \$ | - | \$ | 811,075 | |
| CSBG Discretionary | \$ | - | \$ | 25,000 | \$ | 25,000 | |
| CSBG Carryover | \$ | - | \$ | 233,406 | \$ | 233,406 | |
| LIHEAP | \$ | 2,963,226 | \$ | | \$2 | 2,963,226 | |
| LIHEAP Re-distributed | \$ | - | \$ | = | \$ | - | |
| TANF | \$ | 588,117 | \$ | . = | \$ | 588,117 | |
| SSBG | \$ | 316,323 | \$ | - | \$ | 316,323 | |
| CENTURYLINK | \$ | 17,792 | \$ | (17,792) | \$ | - | |
| NHN | \$ | 6,227 | \$ | - | \$ | 6,227 | |
| TOTAL | \$ | 4,702,760 | \$ | 240,614 | \$4 | 4,943,374 | |

MESA CAN

| Fund Source | SFY | SFY | | SFY | | |
|-----------------------|-----------------|-----|--------------------|---------|-----------|--|
| | 2017 | | 2017 | | 2017 | |
| | Initial | | Allocation | Revised | | |
| | Allocation | lr | ncrease/(Decrease) | Α | llocation | |
| CSBG | \$ 294,411 | \$ | - | \$ | 294,411 | |
| CSBG Discretionary | \$ - | \$ | - | \$ | - | |
| CSBG Carryover | \$ - | \$ | 22,452 | \$ | 22,452 | |
| LIHEAP | \$ 1,075,201 | \$ | | \$ ' | 1,075,201 | |
| LIHEAP Re-distributed | \$ - | \$ | | \$ | - | |
| TANF | \$ 222,564 | \$ | = | \$ | 222,564 | |
| SSBG | \$ 116,279 | \$ | - | \$ | 116,279 | |
| CENTURYLINK | \$ 6,456 | \$ | (6,456) | \$ | - | |
| NHN | \$ 2,256 | \$ | - | \$ | 2,256 | |
| TOTAL | \$ 1,717,167 | \$ | 15,996 | \$ | 1,733,163 | |

NACOG

| Fund Source | SFY 2017 Initial Allocation | | SFY 2017 Allocation Increase/(Decrease) | | | SFY 2017 Revised Allocation | | |
|-----------------------|--------------------------------------|-----------|--|---------|----|--------------------------------------|--|--|
| CSBG | \$ | 235,376 | \$ | _ | \$ | 235,376 | | |
| CSBG Discretionary | \$ | - | \$ | - | \$ | - | | |
| CSBG Carryover | \$ | - | \$ | 28,077 | \$ | 28,077 | | |
| LIHEAP | \$ | 860,483 | \$ | , Ex | \$ | 860,483 | | |
| LIHEAP Re-distributed | \$ | = | \$ | - | \$ | - | | |
| TANF | \$ | 178,054 | \$ | - | \$ | 178,054 | | |
| SSBG | \$ | 66,581 | \$ | | \$ | 66,581 | | |
| CENTURYLINK | \$ | 5,166 | \$ | (5,166) | \$ | - | | |
| NHN | \$ | 1,809 | \$ | - | \$ | 1,809 | | |
| TOTAL | \$ | 1,347,469 | \$ | 22,911 | \$ | 1,370,380 | | |

PIMA COUNTY

| Fund Source | SFY | | SFY | | SFY | | |
|-----------------------|-----|------------|------|-------------------|---------|-----------|--|
| | | 2017 | | 2017 | | 2017 | |
| | | Initial | | Allocation | Revised | | |
| _ | | Allocation | _ In | crease/(Decrease) | A | llocation | |
| CSBG | \$ | 692,289 | \$ | | \$ | 692,289 | |
| CSBG Discretionary | \$ | - | \$ | | \$ | - | |
| CSBG Carryover | \$ | - | \$ | 33,726 | \$ | 33,726 | |
| LIHEAP | \$ | 794,470 | \$ | - | \$ | 794,470 | |
| LIHEAP Re-distributed | \$ | - | \$ | 82,762 | \$ | 82,762 | |
| TANF | \$ | 528,413 | \$ | | \$ | 528,413 | |
| SSBG | \$ | - | \$ | • | \$ | - | |
| CENTURYLINK | \$ | 15,201 | \$ | (15,201) | \$ | - | |
| NHN | \$ | 1,669 | \$ | - 10 | \$ | 1,669 | |
| TOTAL | \$ | 2,032,042 | \$ | 101,287 | \$2 | 2,133,329 | |

PPEP

| Fund Source | | SFY | | SFY | | SFY | |
|-----------------------|------------|---------|------|-------------------|--------------|---------|--|
| | 2017 | | 2017 | | 2017 | | |
| | | Initial | | Allocation | | Revised | |
| | Allocation | | | crease/(Decrease) | Allocation | | |
| CSBG | \$ | 97,190 | \$ | - | \$ | 97,190 | |
| CSBG Discretionary | \$ | - | \$ | - | \$ | - | |
| CSBG Carryover | \$ | - | \$ | 2,278 | \$ \$ | 2,278 | |
| LIHEAP | \$ | • | \$ | · . | \$ | - | |
| LIHEAP Re-distributed | \$ | - | \$ | - | \$ | - | |
| TANF | \$ | 74,480 | \$ | - | \$ | 74,480 | |
| SSBG | \$ | - | \$ | | \$ | - | |
| CENTURYLINK | \$ | - | \$ | - | \$ | - | |
| NHN | \$ | | \$ | - | \$ | - | |
| TOTAL | \$ | 171,670 | \$ | 2,278 | \$ | 173,948 | |

SEACAP

| Fund Source | SFY 2017 Initial | SFY 2017 Allocation Allocation | In | SFY 2017 Revised crease/(Decrease) | Allocation |
|-----------------------|------------------------|---|------|---|------------|
| CSBG | \$ 208,297 | \$ 11.5 | | \$ 208,297 | A Blum |
| CSBG Discretionary | \$ - | \$ | | \$ - | VI E |
| CSBG Carryover | \$ - | \$ 40,0 | 47 | \$ 40,047 | Mark Mark |
| LIHEAP | \$ 719,584 | \$ | | \$ 719,584 | J. Tradia |
| LIHEAP Re-distributed | \$ - | \$ 80,6 | 40 | \$ 80,640 | |
| TANF | \$ 157,948 | \$ | | \$ 157,948 | |
| SSBG | \$ - | \$ | | \$ - | |
| CENTURYLINK | \$ 4,322 | \$ (4,3 | 322) | \$ - | |
| NHN | \$ 1,511 | \$ | | \$ 1,511 | |
| TOTAL | \$ 1,091,662 | \$ 116,3 | 65 | \$1,208,027 | |

TOHONO O'ODHAM

| Fund Source | | SFY | | SFY | | SFY |
|-----------------------|----|------------|---------|--------------|---------|----------|
| | | 2017 | 2017 | | 2017 | |
| | | Initial | Al | location | Revised | |
| | | Allocation | Increas | e/(Decrease) | Al | location |
| CSBG | \$ | - | \$ | - | \$ | - |
| CSBG Discretionary | \$ | - | \$ | | \$ | - |
| CSBG Carryover | \$ | - | \$ | - | \$ | - |
| LIHEAP | \$ | 62,572 | \$ | | \$ | 62,572 |
| LIHEAP Re-distributed | \$ | - | \$ | | \$ | - |
| TANF | \$ | | \$ | - | \$ | |
| SSBG | \$ | | \$ | | \$ | - |
| CENTURYLINK | \$ | - | \$ | - | \$ | - |
| NHN | \$ | - | \$ | - | \$ | - 1 |
| TOTAL | \$ | 62,572 | \$ | - | \$ | 62,572 |

TUCSON URBAN LEAGUE

| Fund Source | | SFY | | SFY | SFY | | |
|-----------------------|----|------------|------------|------------------|------|----------|--|
| | | 2017 | 2017 | | 2017 | | |
| | | Initial | Allocation | | R | evised | |
| | | Allocation | incr | rease/(Decrease) | All | ocation | |
| CSBG | \$ | | \$ | | \$ | - | |
| CSBG Discretionary | \$ | | \$ | - | \$ | - | |
| CSBG Carryover | \$ | - | \$ | - | \$ | - | |
| LIHEAP | \$ | 1,737,303 | \$ | | \$1, | ,737,303 | |
| LIHEAP Re-distributed | \$ | | \$ | 184,871 | \$ | 184,871 | |
| TANF | \$ | - | \$ | - | \$ | - | |
| SSBG | \$ | - | \$ | · | \$ | - | |
| CENTURYLINK | \$ | - | \$ | - | \$ | - | |
| NHN | \$ | 3,651 | \$ | - | \$ | 3,651 | |
| TOTAL | \$ | 1,740,954 | \$ | 184,871 | \$1, | ,925,825 | |

WACOG

| Fund Source | | SFY | | SFY | SFY | | |
|-----------------------|----|------------|----|-------------------|---------|-----------|--|
| | | 2017 | | 2017 | 2017 | | |
| | | Initial | | Allocation | Revised | | |
| | | Allocation | lr | crease/(Decrease) | Α | llocation | |
| CSBG | \$ | 471,007 | \$ | | \$ | 471,007 | |
| CSBG Discretionary | \$ | - | \$ | | \$ | - | |
| CSBG Carryover | \$ | - | \$ | 94,679 | 44 | 94,679 | |
| LIHEAP | \$ | 1,610,905 | \$ | | \$ ` | 1,610,905 | |
| LIHEAP Re-distributed | \$ | | \$ | | \$ | | |
| TANF | \$ | 325,156 | \$ | - | \$ | 325,156 | |
| SSBG | \$ | - | \$ | - | \$ | - | |
| CENTURYLINK | \$ | 9,674 | \$ | (9,674) | \$ | - | |
| NHN | \$ | 3,389 | \$ | | \$ | 3,389 | |
| TOTAL | \$ | 2,420,131 | \$ | 85,005 | \$2 | 2,505,136 | |

STATE TOTALS

| Fund Source | ALERT | DATE ISSUED | SFY 2017 Initial | SFY 2017 Allocation | SFY 2017 Revised |
|-----------------------|-----------------|-------------|------------------------|---------------------------|------------------------|
| r | | | Allocation | Increase/(Decrease) | Allocation |
| CSBG | ALERT SFY 17-A | 3/18/2016 | \$ 4,859,489 | - | \$ 4,859,489 |
| CSBG Discretionary | ALERT SFY 17-A2 | 6/24/2016 | \$ 155,000 | \$ 101,172 | \$ 256,172 |
| CSBG Carryover | ALERT SFY 17-A3 | 9/7/2016 | \$ - | \$ 517,155 | \$ 517,155 |
| LIHEAP | ALERT SFY 17-B | 3/18/2016 | \$ 19,678,615 | \$ - | \$ 19,678,615 |
| LIHEAP Re-distributed | ALERT SFY 17-B1 | 9/7/2016 | \$ - | \$ 1,895,473 | \$ 1,895,473 |
| TANF | ALERT SFY 17-E | 3/18/2016 | \$ 3,724,000 | \$ - | \$ 3,724,000 |
| SSBG | ALERT SFY 17-G | 3/18/2016 | \$ 1,194,236 | \$ - | \$ 1,194,236 |
| CENTURYLINK | ALERT SFY 17-H1 | 4/1/2016 | \$ 100,000 | \$ (100,000) | \$ - |
| NHN | ALERT SFY 17-I | 3/18/2016 | \$ 35,000 | \$ - | \$ 35,000 |
| TOTAL | | | \$ 29,746,340 | \$ 2,413,800 | \$ 32,160,140 |



SFY-17-J2

Community Services Block Grant (CSBG) for SFY 2017

Policy and Procedure ALERTS are intended to notify Community Action Program (CAP) Agencies on newly developed, updated or revised Division of Aging and Adult Services (DAAS) Policies and Procedures. Please ensure that all appropriate CAP staff is provided with this information.

Policy Topics Covered In This Alert

1. Community Action Programs and Services Policy Reductions – Low Income Home Energy Assistance Program (LIHEAP), Short Term Crisis Service (STCS) and Neighbors Helping Neighbors (NHN). DES Administration has directed divisions and program units to reduce and consolidate policies by at least 20 percent. DAAS/CAPS has eliminated redundant policy elements in its Community Action Programs and Services policies. Revised policy manuals will be posted on the DES webpage no later than Friday, September 9, 2016.

If you have any questions, please contact Crystal Dryer, Project Specialist (policy), at cdryer@azdes.gov or 602-542-9701.



SFY-17-J2A

Community Services Block Grant (CSBG) for SFY 2017

Policy and Procedure ALERTS are intended to notify Community Action Program (CAP) Agencies on newly developed, updated or revised Division of Aging and Adult Services (DAAS) Policies and Procedures. Please ensure that all appropriate CAP staff is provided with this information.

Policy and Procedure Topics Covered In This Alert

1. SFY 2016 CSBG IS Report - The due date for submission of the CSBG IS Report forms for SFY 2017 is extended to November 1, 2016.

If you have any questions, please contact Diana Gravett (CSBG), CSBG Program Specialist, at dgravett@azdes.gov, or 602-542-6594.



SFY-17-K4

DAAS CAP FTP PROCESS - Technical Assistance for SFY 2017

Technical Assistance ALERTS are generated periodically to update contractual and/or procedural requirements. Please ensure that the appropriate Community Action Agency (CAA) is aware of this technical assistance.

Community Action Program Services (CAPS) – FTP Site Access Service Desk Ticket Generation Process.

Background

The File Transfer Protocol (FTP) is a standard process used to securely transfer computer files between a client and server within a computer network. FTP is built on a client-server model infrastructure and uses separate controlled data connections between the server and its clients. The new FTP Ticket Generation Process is being shared via this ALERT.

The Following FTP Process becomes effective on 10/1/2016. The process noted below is to be used by all Community Action Agencies when a User needs to request new access, change/remove access from one user to another or reset a password.

For Password Resets

Call: 602-364-4419 or 888-875-7144 to open a Service Desk (SD) Ticket. Please have ready your:

- 1. User ID.
- 2. First and Last name.
- 3. Phone Number on profile.

For New User Access or User Access Termination/Reassignment

Email your request to: Barbara Payne <u>bpayne@azdes.gov</u> with copy to Lomand Beals at lbeals@azdes.gov.

Please have ready your:

- 1. First and last name.
- 2. Access request Type (New, Termination or Change).
- 3. User Email Address.
- 4. User Job Title.
- 5. Company/Agency Name.

Please note that for all reassignment requests: A total of (2) tickets will be required. One to remove and one to add user.

Upon completion of your request, you will receive an email confirming that the requested FTP User access/change has been granted. Your request will be resolved within three (3) business days from the time of initiation.

If you have any questions or require additional information, please contact Crystal Dryer, Community Action Program Project Specialist, at cdryer@azdes.gov or (602) 542-6632.