

## DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## BURNS & ASSOCIATES PROVIDER MEETING DECEMBER 5, 2019

Target Audience - Qualified Vendors and Providers

Transmittal Date - 11/27/2019

The Arizona Department of Economic Security, Division of Developmental Disabilities (DDD) is working with Burns & Associates to seek stakeholder input on how to improve service delivery models and contract design. DDD wants to determine how to ensure the provision of timely and high-quality services are being delivered to individuals with Intellectual and Developmental Disabilities.

Burns & Associates is facilitating a focus group to learn from vendors how contracts can be improved to help you provide the best services possible. The focus group meeting topics will include the vendor match process (currently "vendor call"), the quality of Home and Community Based Services, the way services are provided, and the capacity of the provider network in Arizona. Space is limited and we are looking for vendors who represent different regions of the state, services delivered, provider sizes and special populations served.

To sign up for an opportunity to participate in person, please complete this brief questionnaire by no later than 5:00 p.m. on December 2, 2019: <a href="https://www.surveymonkey.com/r/AZNetworkDevMtg">https://www.surveymonkey.com/r/AZNetworkDevMtg</a>. If you are interested in receiving additional information, please provide your email in the survey so that we can share other opportunities for you to stay involved in this project.

Approximately 50 selected participants will be notified by email. There will be other opportunities to share your opinions about provider contracts including a forthcoming online survey and webinars.

The Arizona Provider Meeting focus group will be held:

Thursday, December 5, 2019

1:00 p.m. – 5:00 p.m.

Location: Phoenix (exact location TBD)

Additional information about this project is posted online at, <u>www.burnshealthpolicy.com/aznetwork-dev/</u>.

Questions can be emailed to <u>AZnetworkdev@burnshealthpolicy.com</u>.

Thank you in advance for helping DDD to make improvements to the provider contracting process!