

Addendum A - FFY2026 LIHEAP Draft Plan

Addendum A provides additional proposed revisions for inclusion in the Draft State of Arizona Low Income Home Energy Assistance (LIHEAP) Plan for FFY2026. An entry that is *italicised* indicates an addition to the draft, while a ~~strikethrough~~ indicates removal from the draft.

The revisions outlined below correspond to the existing [FFY2026 LIHEAP Draft Plan](#) that was posted for public comment on August 20, 2025. The Draft Plan and this Addendum are available for public comment through September 19, 2025. Visit the [Public Comment webpage](#) for more information.

Proposed Revisions

(P. 15) Section 4.3 What constitutes a life-threatening crisis?

A client is considered to be in a life-threatening crisis when ~~one~~*both* of the following situations exists:

~~A statement from a licensed medical physician stating that termination of power or exposure to heat or cold would be dangerous to the health of a Household member;~~

Self-certification stating that a utility shut-off would be dangerous to the health of a Household Member; ~~or~~*and*

Self-certification stating that life-supporting equipment is used in the home and the equipment is dependent upon utility service for operation.

(P. 16) Section 4.7 Check the appropriate boxes below to indicate type(s) of assistance provided

Explanations of policies for each "yes" checked above:

Although the point system is not used for LIHEAP crisis assistance, the household must receive a Standard LIHEAP benefit either prior to or with the crisis payment. A shut-off notice, delinquency, or imminent loss is needed to qualify for crisis assistance. All Crisis payments will be at minimum ~~\$400~~*\$5.01* and at maximum \$500.

(P. 17) Section 4.9 If you have a separate component, how do you determine crisis assistance benefits?

Other - Describe:

Amount to resolve the crisis, up to a maximum of \$500, but no less than ~~\$400~~*\$5.01*.

(P. 37) Section 17.3 Citizenship/Legal Residency Verification

What are your procedures for ensuring LIHEAP recipients are U.S. citizens or qualified non-citizens who are eligible to receive LIHEAP benefits? Select all that apply.

Other - Describe:

ADES offers a variety of methods for identity verification depending on the applicant's individual needs and preferences. The web-based portal is the most efficient method of application and requires an applicant to verify their identity through ID.me, a third-party digital identification tool, prior to completing an application. Alternative identity verification methods are available for applicants who do not wish to apply through the portal *such as submitting a guest application online or submitting a paper application via mail or fax*. All methods require a Government-issued identification card.

Other	Applicant Only Required	Applicant Only Requested	All Adults in Household Required	All Adults in Household Requested	All Household Members Required	All Household Members Requested
The Department has integrated an online identity verification service using ID.me. Applicants will <i>generally</i> be required to verify their identities using this tool.	X					