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2 **~~587280~~ TRANSITION TO ADULTHOOD**

3  
4 REVISION DATE: XX/XX/XXXX  
5 REVIEW DATE: 5/6/2024, 11/7/2023  
6 EFFECTIVE DATE: June 29, 2022  
7 REFERENCES: A.R.S. § 36-551; A.R.S. § 36-550; A.R.S. § 36-501; A.A.C.  
8 R4-6-212; IDEA Part B, Section 1415 (m); Section 504  
9 of the Rehabilitation Act of 1973; AMPM 587; AMPM 520; AMPM 320-P

10  
11 **PURPOSE**

12 This policy establishes the requirements for the Administrative Services  
13 Subcontractors (AdSS) to provide behavioral health services and supports to  
14 Members who are transitioning to adulthood by strengthening practice in the  
15 Integrated System of Care and promoting continuity of care through  
16 collaborative planning.

17 ~~This policy applies to the Division's Administrative Services Subcontractors~~  
18 ~~(AdSS). The purpose of this policy is to strengthen practice in the system of~~  
19 ~~care and promote continuity of care through collaborative planning by:~~

- 20 1. ~~Supporting individuals transitioning into early adulthood in ways~~  
21 ~~that reinforce their recovery process.~~

- 22
- 23 ~~2. Ensuring a smooth and seamless transition from the AHCCCS~~
- 24 ~~Children System of Care to the AHCCCS Adult System of Care.~~
- 25 ~~3. Fostering an understanding that becoming a self-sufficient adult~~
- 26 ~~is a process that occurs over time and can extend beyond the~~
- 27 ~~age of 18.~~

## 28 **DEFINITIONS**

- 29 1. “Adult Recovery Team” or (“ART”) is a group of individuals that,
- 30 following the Nine Guiding Principles for Recovery-Oriented Adult
- 31 Behavioral Health Services and Systems, work in collaboration
- 32 and are actively involved in a Mmember's assessment, service
- 33 planning, and service delivery. At a minimum, the team consists
- 34 of the Mmember, Mmember’s hHealth eCare dDecision mMaker
- 35 (if applicable), advocates (if assigned), and a qualified behavioral
- 36 health representative. The team may also include the
- 37 Mmember's family, physical health, behavioral health or social
- 38 service providers, other agencies serving the Mmember,
- 39 professionals representing various areas of expertise related to

40  
41 the Mmember's needs, or other individuals identified by the  
42 Mmember.

43  
44 2. "Adult System of Care" or "ASOC" means a spectrum of effective  
45 community-based services and supports for adult Members and  
46 their families who live with, or who are at risk for, physical or  
47 behavioral health challenges. The ASOC is organized into a  
48 coordinated network, builds meaningful partnerships with  
49 families and Members, and addresses their cultural and linguistic  
50 needs in order to help them to function better at home, in  
51 school, work, in the community, and throughout life.

52 3. "Assessment" – Behavioral Health" means the ongoing collection  
53 and analysis of an individual's medical, psychological,  
54 psychiatric, and social conditions in order to initially determine if  
55 a health disorder exists, if there is a need for behavioral health  
56 services, and on an ongoing basis ensure that the individual's  
57 service plan is designed to meet the individual's (and family's)  
58 current needs and long-term goals.

59  
60       4. “Child and Family Team” or (“CFT”) is a group of individuals that  
61 includes, at a minimum, the child and their family, or Health  
62 Care Decision Maker ~~health care decision maker~~. A behavioral  
63 health representative, and any individuals important in the  
64 child’s life that are identified and invited to participate by the  
65 child and family. This may include teachers, extended family  
66 members, friends, family support partners, healthcare  
67 ~~p~~Providers, coaches, and community resource ~~p~~Providers,  
68 representatives from churches, temples, synagogues, mosques,  
69 or other places of worship/faith, agents from other service  
70 systems like the Arizona Department of Child Safety (DCS) or  
71 the Division. The size, scope, and intensity of involvement of the  
72 team members are determined by the objectives established for  
73 the child, the needs of the family in providing for the child, and  
74 by who is needed to develop an effective service plan, and can  
75 therefore, expand and contract as necessary to be successful on  
76 behalf of the child.

- 77  
78       5.   "Children's System of Care" or "CSOC" means a spectrum of  
79       effective community-based services and supports for children  
80       and their families who live with, or who are at risk for, physical  
81       or behavioral health challenges. The CSOC is organized into a  
82       coordinated network, builds meaningful partnerships with  
83       families and Members, and addresses their cultural and linguistic  
84       needs in order to help them to function better at home, in  
85       school, in the community, and throughout life.
- 86       6.   "Health Care Decision Maker" or "HCDM" means an individual  
87       who is authorized to make health care treatment decisions for a  
88       Member. As applicable to the situation, this may include a parent  
89       of an unemancipated minor or an individual lawfully authorized  
90       to make health care treatment decisions as specified in A.R.S. §§  
91       Title 14, Chapter 5, Article 2 or 3; or A.R.S. §§ 8514.05,  
92       36-3221, 36-3231 or 36-3281.
- 93  
94       7.   "Integrated Systems of Care" or "ISOC" means the coordination  
95       of physical and behavioral health care within the AHCCCS health

- 96  
97           care delivery system to ensure appropriate, adequate, and  
98           timely services for all Members.
- 99           8.   “Member” means the same as “Client”, a person receiving  
100           developmental disabilities services from the Division, as specified  
101           in A.R.S. § 36-551.
- 102           9.   “Mental Disorder” means, as specified in A.R.S. § 36-501, a  
103           substantial disorder of the person’s emotional processes,  
104           thought, cognition, or memory. Mental Disorder is distinguished  
105           from:
- 106           a.   Conditions that are primarily those of drug abuse,  
107           alcoholism, or intellectual disability, unless, in addition to  
108           one or more of these conditions, the person has a Mental  
109           Disorder.
- 110           b.   The declining mental abilities that directly accompany  
111           impending death.
- 112           c.   Character and personality disorders characterized by  
113           lifelong deeply ingrained antisocial behavior patterns,

114  
115 including sexual behaviors that are abnormal and  
116 prohibited by statute unless the behavior results from a  
117 Mental Disorder.

118 10. "Provider" means, for purposes of this policy, an agency or  
119 individual operating under a contract or service agreement to  
120 engage in the delivery of services, or ordering or referring for  
121 those services, and is legally authorized to do so by the State.

122 11. "Responsible Person" means the parent or guardian of a minor  
123 with a developmental disability, the guardian of an adult with a  
124 developmental disability, or an adult with a developmental  
125 disability who is a Member or an applicant for whom no guardian  
126 has been appointed.

127 12. "Seriously Mentally Illness" or "SMI" means, as specified in  
128 A.R.S. § 36-550, is a designation persons who as a result of a  
129 Mental Disorder exhibit emotional or behavioral functioning that  
130 is so impaired as to interfere substantially with their capacity to  
131 remain in the community without supportive treatment or

132  
133 services of a long-term or indefinite duration. In these persons  
134 mental disability is severe and persistent, resulting in a  
135 long-term limitation of their functional capacities for primary  
136 activities of daily living such as interpersonal relationships,  
137 homemaking, self-care, employment, and recreation. as  
138 specified in A.R.S. 36-550 and determined in an individual 18  
139 years of age or older.

140 13. “Serious Mental Illness Evaluation” means is the process of  
141 analyzing current and past treatment information including  
142 assessment, treatment, other medical records, and  
143 documentation for purposes of making a determination as to an  
144 individual’s Serious Mental Illness ~~serious-mental illness~~  
145 eligibility.

146 14. “Service Plan” means a complete written description of all  
147 covered health services and other informal supports which  
148 includes individualized goals, family support services,  
149 peer-and-recovery support, care coordination activities and



150 strategies to assist the Member in achieving an improved  
151 quality of life.

152 15. Transition Planning means an individualized, collaborative  
153 process that helps Members acquire skills to prepare for  
154 adulthood by:

- a. Providing services and supports that reinforce the  
Member's health and wellness.
- b. Ensuring a seamless transition from the Children System of  
Care to the Adult System of Care.
- c. Fostering an understanding that becoming a stable and  
productive adult is a process that occurs over time and can  
extend beyond the age of eighteen.

## **BACKGROUND**

156 The psychological and social development of adolescents transitioning into  
157 young adulthood is challenged by the economic, demographic, and cultural  
158 shifts that have occurred over several generations. Sociologist researcher,  
159 Frank F. Furstenberg, Jr., as Network Chair of the Network on Transitions to  
160 Adulthood stated: "Traditionally, early adulthood has been a period when

161  
162 young people acquire the skills they need to get jobs, to start families, and  
163 to contribute to their communities. But, because of the changing nature of  
164 families, the education system, and the workplace, the process has become  
165 more complex. This means that early adulthood has become a difficult  
166 period for some young people, especially those who are not going to college  
167 and lack the structure that school can provide to facilitate their  
168 development.” While some individuals adapt well as they transition into the  
169 responsibilities of adulthood, others experience challenges such as those  
170 youth who have mental health concerns.

171 Between 2008 and 2017, the number of adults that experienced serious  
172 psychological distress in the last month increased among most age groups,  
173 with the largest increases seen among younger adults aged 18-25 (71%).  
174 Notably, rates of serious psychological distress increased by 78% among  
175 adults aged 20-21 during the time period. Meanwhile, there was a decline  
176 among adults aged 65 and older.

177 These findings were consistent across other measures, with the rate of  
178 adolescents and young adults experiencing depressive symptoms in the last  
179 year increasing by 52% and 63%, respectively, while rates remained stable

180  
181 adults aged 26 and older.

182 As the transition to adulthood has become more challenging, youth with  
183 mental health needs struggle to achieve the hallmarks of adulthood such as  
184 finishing their education, entering the labor force, establishing an  
185 independent household, forming close relationships, and potentially getting  
186 married and becoming parents. While these may be considered the  
187 trademarks of adulthood from a societal viewpoint, some studies suggest  
188 that youth may conceptualize this transition in more “intangible, gradual,  
189 psychological, and individualistic terms.” Top criteria endorsed by youth as  
190 necessary for a person to be considered an adult emphasized features of  
191 individualism such as accepting “responsibility for the consequences of your  
192 actions,” deciding one’s “own beliefs and values independently of parents or  
193 other influences,” and establishing “a relationship with parents as an equal  
194 adult.”

195 Oftentimes, youth who successfully transition to adulthood are those that  
196 acquire a set of skills and the maturational level to use these skills  
197 effectively.

198 Transition planning can emphasize interpersonal skill training through a

199  
200 ~~cognitive behavioral approach to help youth develop positive social patterns,~~  
201 ~~assume personal responsibility, learn problem-solving techniques, set goals,~~  
202 ~~and acquire skills across various life domains.~~

203 ~~With transition to adulthood occurring at later ages and over a longer span~~  
204 ~~of time, many young people in their 20's may still require the support of~~  
205 ~~their families. Involving families in the transition planning process and~~  
206 ~~identifying the individual support needs of their children recognizes the~~  
207 ~~diversity that is needed when accessing services and supports. Youth who~~  
208 ~~have been enrolled in government programs due to family hardship, poverty,~~  
209 ~~physical, or mental health challenges are often the least prepared to assume~~  
210 ~~adult responsibilities.~~

211 ~~For others, such as youth leaving foster care, they must acquire housing~~  
212 ~~without the financial support of a family.~~

213 ~~Eligibility for public programs, such as Medicaid, Social Security, and~~  
214 ~~vocational rehabilitation, as well as housing and residential services, may~~  
215 ~~engender planning for changes at the age of 18. Youth who have disabilities~~  
216 ~~that significantly impact their ability to advocate on their own behalf may~~

217  
218 require a responsible adult to apply for guardianship. Other youth may  
219 benefit from a referral to determine eligibility for services as an adult with a  
220 serious mental illness. Thus, it is the responsibility of the behavioral health  
221 system to ensure young adults are provided with the supports and services  
222 they need to acquire the capacities and skills necessary to navigate through  
223 this transitional period to adulthood.

224 **POLICY**

225 This policy addresses the recommended practice for transitioning youth from  
226 the AHCCCS Children System of Care to the AHCCCS Adult System of Care  
227 with a focus on the activities that will assist youth in acquiring the skills  
228 necessary for self-sufficiency and independence in adulthood. The AdSS shall  
229 follow the procedures specified in AdSS Medical Policy 520, which requires  
230 that transition planning begins when the youth reaches the age of 16,  
231 however, if the Child and Family Team (CFT) determines that planning should  
232 begin prior to the youth's 16th birthday, the team may proceed with  
233 transition planning earlier to allow more time for the youth to acquire the  
234 necessary life skills, while the team identifies the supports that will be  
235 needed. Age 16 is the latest this process should start. For youth who are age

236  
237 ~~16 and older at the time they enter the AHCCCS System of Care, planning~~  
238 ~~must begin immediately. It is important that members of the CFT look at~~  
239 ~~transition planning as not just a transition into the AHCCCS Adult System of~~  
240 ~~Care, but also as a transition to adulthood.~~

241 **A. REQUIREMENTS FOR MEMBERS TRANSITIONING TO**  
242 **ADULTHOOD**

- 243 1. The AdSS shall require Providers to utilize the best practices  
244 outlined in this policy for assisting Members in transitioning to  
245 adulthood.
- 246 2. The AdSS shall require Providers to deliver clinical practice and  
247 behavioral health services that are:
- 248 a. Individualized;  
249 b. Strengths-based; and  
250 c. Culturally sensitive.
- 251 3. The AdSS shall require Providers to begin transition planning  
252 when the Member reaches the age of 16.
- 253 4. The AdSS shall require Providers to begin Transition Planning  
254 prior the Member's 16th birthday if:

- 255  
256 a. The Child and Family Team (CFT) determines that  
257 planning should begin in advance to identify needed  
258 supports; and  
259 b. Allow more time for the Member to acquire the necessary  
260 life skills, while the team identifies the supports that are  
261 needed.  
262 5. The AdSS shall require Providers to begin Transition Planning  
263 immediately for youth who are age 16 and older at the time they  
264 enter the Children’s System of Care.

265 **BA. TRANSITION TO ADULT BEHAVIORAL HEALTH SERVICES**

266 **SERIOUS MENTAL ILLNESS DETERMINATIONS**

- 267 1. The AdSS shall require Providers to complete an evaluation and  
268 referral for a Serious Mental Illness (SMI) eligibility  
269 determination, at the age of 17.5 if:  
270 a. It is determined that the Member has a qualifying SMI  
271 diagnosis; or  
272 b. If a determination is requested by any member of the CFT,  
273 unless declined by the Responsible Person.

- 274  
275 1. ~~When the adolescent reaches the age of 17 and the CFT believes~~  
276 ~~that the youth may meet eligibility criteria as an adult~~  
277 ~~designated as having a Serious Mental Illness (SMI), the~~  
278 ~~Contractor and their subcontracted providers must ensure the~~  
279 ~~young adult receives an eligibility determination at the age of~~  
280 ~~17.5, as specified in AdSS Medical Policy 320 P.~~
- 281 2. ~~If the youth is determined eligible, or likely to be determined~~  
282 ~~eligible for services as a person with a SMI, the adult behavioral~~  
283 ~~health services case manager is then contacted to join the CFT~~  
284 ~~and participate in the transition planning process. After obtaining~~  
285 ~~permission from the parent/guardian, it is the responsibility of~~  
286 ~~the children's behavioral health service provider to contact and~~  
287 ~~invite the adult behavioral health services case manager to~~  
288 ~~upcoming planning meetings. When more than one behavioral~~  
289 ~~health service provider is involved, the responsibility for~~  
290 ~~collaboration lies with the provider who is directly responsible for~~  
291 ~~behavioral health service planning and delivery.~~



- 292  
293 3. ~~If the young adult is not eligible for services as a person with a~~  
294 ~~SMI, it is the responsibility of the children’s behavioral health~~  
295 ~~provider, through the CFT, to coordinate transition planning with~~  
296 ~~the adult general mental health provider. Whenever possible, it is~~  
297 ~~recommended that the young adult and their family be given the~~  
298 ~~choice of whether to stay with the children’s provider or~~  
299 ~~transition to the adult behavioral health service provider. The~~  
300 ~~importance of securing representation from the adult service~~  
301 ~~provider in this process cannot be overstated, regardless of the~~  
302 ~~person’s identified behavioral health category assignment (SMI,~~  
303 ~~General Mental Health, Substance Use). The children’s behavioral~~  
304 ~~health provider should be persistent in its efforts to make this~~  
305 ~~occur.~~
- 306 2. The AdSS shall require the children’s behavioral health Providers  
307 to contact and invite the adult behavioral health Provider to  
308 upcoming meetings if:
- 309 a. The Member is determined eligible for services as a person  
310 with an SMI; and

- 311  
312           b.    The Responsible Person consents.
- 313           3.    The AdSS shall require the adult behavioral health services case  
314           manager to join the CFT and participate in the Transition  
315           Planning process.
- 316           4.    The AdSS shall require the Provider who is directly responsible  
317           for behavioral health service planning and delivery to ensure  
318           collaboration occurs when more than one behavioral health  
319           services Provider is involved in the Member's care.
- 320           5.    The AdSS shall implement a process for ensuring collaboration  
321           and coordination of care between the CFT and the SMI Provider.
- 322           6.    The AdSS shall require the children's behavioral health Provider  
323           to coordinate Transition Planning with the adult general mental  
324           health Provider four months prior to the transition when the  
325           young adult Member is not eligible for services as a person with  
326           a SMI.
- 327           7.    The AdSS shall require the child and adult behavioral health  
328           Providers, when Transition Planning, to:
- 329           a.    Coordinate service delivery;

- 330  
331           b.    Identify services that will be needed; and  
332           c.    Identify the methods for ensuring payment for those  
333                 services to meet the individualized needs of the Member.

334  
335   **CB.   REQUIREMENTS FOR INFORMATION SHARING PRACTICES, AND**  
336   **ELIGIBLE SERVICE FUNDING, AND DATA SUBMISSION**  
337   **UPDATES**

- 338           1.    The AdSS shall require the CFT and adult behavioral health  
339                 Providers to review and follow health record disclosure  
340                 requirements specified in AdSS Medical Policy 940 p~~Prior to~~  
341                 releasing treatment information, the CFT, including the adult  
342                 service provider, will review and follow health record disclosure  
343                 guidelines per AdSS Medical Policy 940.
- 344           2.    The AdSS shall require Providers to assist the Member in seeking  
345                 services that may be available under non-Medicaid funding if the  
346                 Member is not Medicaid eligible as an adult. The behavioral  
347                 health provider will ensure that the behavioral health category

348  
349 assignment is updated along with other demographic data  
350 consistent with the AHCCCS Technical Interface Guidelines.

351 **D. TRANSITION PLANNING REQUIREMENTS**

352 ~~31.~~ The AdSS shall require Providers to obtain updated treatment  
353 documents that require signature when the Member turns 18  
354 with:

- 355 a. The Member's signature; or
- 356 b. The Responsible Person's signature, if the Responsible  
357 Person is someone other than the Member and changed  
358 upon the Member turning 18. Youth, upon turning age 18,  
359 will be required to sign documents that update their  
360 responsibilities with relation related to their behavioral  
361 health treatment as an adult. Some examples include a  
362 new consent to treatment and authorizations for sharing  
363 protected health information to ensure that the team  
364 members can continue as active participants in service  
365 planning.

- 366  
367 2. The AdSS shall not require a A full Assessment is not required  
368 at the time of transition from child to adult behavioral health  
369 services unless:
- 370 a. An annual update is due; or
  - 371 b. There have been significant changes to the Member's  
372 young adult's status that clinically indicates the need to  
373 update the Assessment, or Individual Recovery Plan.
- 374 3. The AdSS shall require behavioral health Providers to orient the  
375 Member and their family to potential changes they may  
376 experience as part of the transition to the Adult System of Care  
377 to:
- 378 a. Minimize any barriers that may hinder seamless service  
379 delivery; and
  - 380 b. Support the Member's and family's understanding of their  
381 changing roles and responsibilities.
- 382 4. The AdSS shall ensure that its subcontracted network of  
383 Providers:

- 384  
385 a. Evaluate the need for a referral to a family support partner  
386 or peer mentor to assist the Member and family with  
387 transition to the Adult System of Care;  
388 b. Complete crisis and safety planning prior to the Member's  
389 transition to the Adult System of Care as specified in  
390 320-O; and  
391 c. Notify the Member of the type of crisis services that will be  
392 available through the Adult System of Care and how to  
393 access crisis services when needed.

394 **E. PERSONAL CHOICE**

- 395 1. The AdSS shall require their subcontracted network of Providers  
396 support Members with:  
397 a. Making informed decisions about their treatment, unless  
398 there is a Responsible Person other than Member;  
399 b. Developing goals and identifying methods, services, and  
400 supports necessary to meet the needs of transitioning to  
401 adulthood;  
402 c. Including supportive team members, their parents, and

- 403  
404           any other identified natural supports;
- 405           d.   Acquiring self-advocacy skills to assist them in learning  
406           how to speak and advocate on their own behalf as outlined  
407           in Division Medical Policy 584;
- 408           e.   Providing information about how the behavioral health  
409           service delivery systems operate in accordance with the  
410           Arizona Vision and 12 Principles for Children’s Service  
411           Delivery and nine guiding principles for recovery-oriented  
412           adult behavioral health services and systems;
- 413           f.   Utilizing best practices to build community supports and  
414           pro-social activities for Members who have disclosed to the  
415           behavioral health service provider their self-identity as  
416           gay, lesbian, bisexual, or transgender;
- 417           g.   Maintaining or building a support structure as the Member  
418           transition to adulthood; and
- 419           h.   Aligning services with the family and Member’s cultural  
420           beliefs about this time of life transition.

421 **~~C. KEY PERSONS FOR COLLABORATION~~**

422

423

1. ~~Team Coordination:~~

424

~~When a young person reaches age 17 it is important to begin~~

425

~~establishing team coordination between the child and adult~~

426

~~service delivery systems. This coordination must be in place no~~

427

~~later than four six months prior to the youth turning age 18. In~~

428

~~order to meet the individualized needs of the young adult on the~~

429

~~day s/he turns 18 a coordinated effort is required to identify the~~

430

~~behavioral health provider staff who will be coordinating service~~

431

~~delivery, including the services that will be needed and the~~

432

~~methods for ensuring payment for those services. This is~~

433

~~especially critical if the behavioral health provider responsible for~~

434

~~service planning and delivery is expected to change upon the~~

435

~~youth's transition at the age of 18.~~

436

~~Orientation of the youth, their family and CFT to potential~~

437

~~changes they may experience as part of this transition to the~~

438

~~AHCCCS Adult System of Care will help minimize any barriers~~

439

~~that may hinder seamless service delivery and support the~~

440

~~youth's/family's understanding of their changing roles and~~



441  
442 responsibilities. It might be helpful to engage the assistance of a  
443 liaison (e.g., family and/or peer mentor) from the adult system  
444 to act as an ambassador for the incoming young adult and their  
445 involved family and/or caregiver. As noted in the AMPM, Policy  
446 220, the young adult, in conjunction with other involved family  
447 members, caregivers or guardian, may request to retain their  
448 current CFT until the youth turns 21.  
449 Regardless of when the youth completes their transition into the  
450 AHCCCS Adult System of Care, the CFT will play an important  
451 role in preparing the Adult Recovery Team (ART) to become  
452 active partners in the treatment and service planning processes  
453 throughout this transitional period. Collaboration between the  
454 child and adult service provider for transition age youth is more  
455 easily facilitated when agencies are dually licensed to provide  
456 behavioral health service delivery to both children and adult  
457 populations.  
458 2. Family involvement and culture must be considered at all times,  
459 especially as the youth prepares for adulthood. Although this

460  
461 period in a young person's life is considered a time for  
462 establishing their independence through skill acquisition, many  
463 families and cultures are interdependent and may also require a  
464 supportive framework to prepare them for this transition. With  
465 the assistance of joint planning by the child and adult teams,  
466 families can be provided with an understanding of the increased  
467 responsibilities facing their young adult while reminding them  
468 that although their role as legal guardian may change, they still  
469 remain an integral part of their child's life as a young adult. It is  
470 also likely that the youth's home and living environment may not  
471 change when they turn 18 and are legally recognized as an  
472 adult.

473 During this transitional period the role that families assume upon  
474 their child turning 18 will vary based on:

- a.— Individual cultural influences,
- b.— The young adult's ability to assume the responsibilities of adulthood,

- 475  
476           c. ~~The young adult's preferences for continued family~~  
477                 ~~involvement, and~~
- 478           d. ~~The needs of parents/caregivers as they adjust to~~  
479                 ~~upcoming changes in their level of responsibility.~~
- 480           3. ~~Understanding each family's culture can assist teams in~~  
481                 ~~promoting successful transition by:~~
- 482                 a. ~~Informing families of appropriate family support programs~~  
483                         ~~available in the AHCCCS Adult System of Care,~~
- 484                 b. ~~Identifying a Family Mentor who is sensitive to their needs~~  
485                         ~~to act as a "Liaison" to the AHCCCS Adult System of Care,~~
- 486                 c. ~~Recognizing and acknowledging how their roles and~~  
487                         ~~relational patterns affect how they view their child's~~  
488                         ~~movement toward independence, and~~
- 489                 d. ~~Addressing the multiple needs of families that may exist as~~  
490                         ~~a result of complex relational dynamics or those who may~~  
491                         ~~be involved with one or more state agencies.~~
- 492           Some youth involved with DCS may express a desire to reunite  
493           with their family from whose care they were removed. In these

494  
495 situations it is important for the CFT to discuss the potential  
496 benefits and challenges the youth may face.

497 **DE. COLLABORATION WITH SYSTEM PARTNERS**

- 498  
499 1. The AdSS shall require their subcontracted network of Providers  
500 to coordinate with the following system partners to promote  
501 collaborative planning and seamless transitions:
- 502 a. Schools
    - 503 i. Prepare Members and their parents in developing an  
504 understanding of what happens as Members  
505 transition from secondary education to adult life;
    - 506 ii. Collaborate with school staff to receive individualized  
507 plans and gather information to assist the behavioral  
508 health Provider with transition planning;
    - 509 iii. Collaborate with school staff to determine if the  
510 Member is eligible for a Transition Plan through the  
511 Individualized Education Plan (IEP); and  
512 Individualized Education Plan (IEP); and

513

514

515 iv. Collaborate with the school to determine if the  
516 Member is eligible to participate in school-based  
517 work activities.

518

b. Department of Child Safety (DCS)

519

520 Work with the DCS Specialist to determine if Members in  
521 foster care may be eligible for services through the Young  
522 Adult Program (YAP) and Transitional Independent Living  
523 Program (TILP).

524

c. Department of Economic Security/Rehabilitation Services  
525 Administration (DES/RSA)

526

527 Discuss the appropriateness of a referral to DES/RSA  
528 under a Vocational Rehabilitation program with the CFT as  
529 early as age 14 or any time thereafter when the youth is  
ready to work.

530

2. The AdSS shall require behavioral health Providers to assist

531  
532           Members and their families or caregivers in accessing or  
533           preparing necessary documentation, including:  
534           ~~Coordination among all involved system partners promotes~~  
535           ~~collaborative planning and seamless transitions when eligibility~~  
536           ~~requirements and service delivery programs potentially change upon~~  
537           ~~the youth turning 18.~~  
538           ~~Child welfare, juvenile corrections, education, developmental~~  
539           ~~disabilities, and vocational rehabilitation service delivery systems can~~  
540           ~~provide access to resources specific to the young adult's needs within~~  
541           ~~their program guidelines. For example, students in special education~~  
542           ~~services may continue their schooling through the age of 22. Youth in~~  
543           ~~foster care may be eligible for services through a program referred to~~  
544           ~~as the Arizona Young Adult Program (AYAP) or Independent Living~~  
545           ~~Program (ILP) through the Arizona Department of Child Safety (DCS).~~  
546           ~~System partners can also assist young adults and their~~  
547           ~~families/caregivers in accessing or preparing necessary~~  
548           ~~documentation, such as:~~

- 549
- 550
- 551            ~~a.1.~~ Birth certificates;<sub>i</sub>
- 552
- 553            ~~b.2.~~ Social security cards and social security disability benefit
- 554            applications;<sub>i</sub>
- 555            ~~c.~~ Driver's license or State identification cards;
- 556
- 557            ~~d3.~~ Medical records including any eligibility determinations and
- 558            evaluations assessments;<sub>i</sub>
- 559            ~~e4.~~ Individualized Education Program (IEP) Plans;<sub>i</sub>
- 560
- 561            ~~f5.~~ Certificates of achievement, diplomas, General Education
- 562            Development transcripts, and application forms for
- 563            college;<sub>i</sub>
- 564            ~~g6.~~ Case plans for youth Members continuing in the foster care
- 565            system;<sub>i</sub>
- 566            ~~h7.~~ Treatment plans;<sub>i</sub>
- 567
- 568            ~~i.~~ Selective Service registration;

569

570

571 ~~j.8.~~ Documentation of completion of probation or parole

572

~~conditions;~~

573

~~k.9.~~ Guardianship applications;

574

~~l.10.~~ Advance directives;

575

~~m.~~ Redeterminations of Division eligibility; and

576

577

~~n.~~ Voter registration.

578

579

580 ~~E.~~ **NATURAL SUPPORT**

581

~~Maintaining or building a support structure will continue to be~~

582

~~important as the youth transitions to adulthood and has access to new~~

583

~~environments. This is especially relevant for young adults who have no~~

584

~~family involvement. For some youth, developing or sustaining social~~

585

~~relationships can be challenging. The child and adult teams can assist~~

586

~~by giving consideration to the following areas when planning for~~

587

~~transition:~~



- 588  
589        1.    Identify what supports will be needed by the young adult to  
590            promote social interaction and relationships.
- 591        2.    Explore venues for socializing opportunities in the community.
- 592        3.    Determine what is needed to plan time for recreational activities.
- 593        4.    Identify any special interests the youth may have that could  
594            serve as the basis for a social relationship or friendship.

595 **~~F. PERSONAL CHOICE~~**

596        Although young adults are free to make their own decisions about  
597        treatment, medications, and services, they are generally aware that  
598        their relationships, needs, and supports may not feel different  
599        following their 18th birthday. They may require assurance that their  
600        parents are still welcomed as part of their support system, that they  
601        still have a team, rules still apply, and that information will be provided  
602        to assist them with making their own treatment decisions. However,  
603        some young adults may choose to limit their parent's involvement, so  
604        working with youth in the acquisition of self-determination skills will  
605        assist them in learning how to speak and advocate on their own behalf.

606  
607 This may involve youth developing their own understanding of  
608 personal strengths and challenges along with the supports and  
609 services they may need. When planning for transition, teams may also  
610 need to provide information to young adults on how the behavioral  
611 health service delivery systems operate in accordance with the  
612 following:

- 613 1. Arizona Vision and 12 Principles for Children's Service Delivery,  
614 and  
615 2. Nine Guiding Principles for Recovery Oriented Adult Behavioral  
616 Health Services and Systems.

617 **~~G.~~ CLINICAL AND SERVICE PLANNING CONSIDERATIONS**

618 The AdSS shall support clinical practice and behavioral health service  
619 delivery that is individualized, strengths based, recovery oriented, and  
620 culturally sensitive in meeting the needs of children, adults, and their  
621 families. Transitioning youth to adulthood involves a working  
622 partnership among team members between the children's behavioral  
623 health service system and the AHCCCS Adult System of Care. This  
624 partnership is built through respect and equality, and is based on the

625  
626 expectation that all people are capable of positive change, growth, and  
627 leading a life of value. Individuals show a more positive response when  
628 there is a shared belief and collaborative effort in developing goals and  
629 identifying methods (services and supports) to meet their needs.

630 **~~H.~~ CRISIS AND SAFETY PLANNING**

631 The team is responsible for ensuring that crisis and safety planning is  
632 completed prior to the youth's transition as specified in the AMPM,  
633 Policy 220. For some youth, determining potential risk factors related  
634 to their ability to make decisions about their own safety may also need  
635 to be addressed. Collaboration with the adult case manager and/or  
636 ART will ensure that the transitioning young adult is aware of the type  
637 of crisis services that will be available through the AHCCCS Adult  
638 System of Care and how to access them in their time of need.

639 **GI. TRANSITION PLANNING ACTIVITIES**

640 The length of time necessary for transition planning is relevant to the  
641 needs, maturational level, and the youth's ability to acquire the  
642 necessary skills to assume the responsibilities of adulthood. When  
643 planning for the young person's transition into adulthood and the adult

644 behavioral health system, a transition plan that includes an  
645 assessment of self-care and independent living skills, social skills, work  
646 and education plans, earning potential, and psychiatric stability must  
647 be incorporated into the Service Planning. Living arrangements,  
648 financial, and legal considerations are additional areas that require  
649 advance planning.  
650

651 1. The AdSS shall require their network of behavioral health  
652 Providers to perform the following Transition Planning Activities:

653 a1. Self-care and Independent Living Skills Assess self-care  
654 and independent living skills need of each young adult  
655 Member;

656 As the youth approaches adulthood, the acquisition of daily living  
657 skills becomes increasingly important. Personal care and hygiene  
658 can include grooming tasks such as showering, shaving (if  
659 applicable), dressing, and getting a haircut. Learning phone  
660 skills, how to do laundry and shop for clothes, cleaning and  
661 maintaining one's personal living environment, use of public  
662 transportation or learning how to drive are other suggested

663  
664 areas for transition planning. Acquisition of various  
665 health-related skills includes fitness activities such as an exercise  
666 program, nutrition education for planning meals, shopping for  
667 food, and learning basic cooking techniques. Planning around  
668 personal safety would address knowing their own phone number  
669 and address, who to contact in case of emergency, and  
670 awareness of how to protect themselves  
671 when out in the community.

672 b. Provide Members services and supports to meet their  
673 independent living skills needs;

674 2. Social and Relational Skills

675 The young adult's successful transition toward self-sufficiency  
676 will be supported by their ability to get along with others, choose  
677 positive peer relationships, and cultivate sustainable friendships.  
678 This will involve learning how to avoid or respond to conflict  
679 when it arises and developing an understanding of personal  
680 space, boundaries, and intimacy. Some youth may require  
681 additional assistance with distinguishing between the different

682  
683 types of interactions that would be appropriate when relating to  
684 strangers, friends, acquaintances, boy/girlfriend, family member,  
685 or colleague in a work environment. For example, teams may  
686 want to provide learning opportunities for youth to practice these  
687 discrimination skills in settings where they are most likely to  
688 encounter different types of people such as a grocery store,  
689 shopping mall, supported employment programs, etc. Planning  
690 for youth, who have already disclosed to the behavioral health  
691 service provider their self-identity as gay, lesbian, bisexual, or  
692 transgender, may include discussions about community supports  
693 and pro-social activities available to them for socialization.  
694 Adolescents who do not have someone who can role model the  
695 differing social skills applicable to friendship, dating, and  
696 intimate relationships may need extra support in learning  
697 healthy patterns of relating to others relevant to the type of  
698 attachment.

699 c3. Vocational/Employment Collaborate with other system  
700 partners to plan and prepare the Member for employment

701

702

or other vocational opportunities, through the following

703

activities:

- i. Utilizing career interest inventories or engaging in vocational assessment activities to identify potential career preferences, volunteer opportunities, or other meaningful activities;
- ii. Identifying skill deficits and effective strategies to address these deficits;
- iii. Determining training needs and providing opportunities for learning through practice in real world settings;
- iv. Learning about school-to-work programs that may be available in the community and eligibility requirements;
- v. Developing vocational skills such as building a resume, filling out job applications, interviewing

704  
705  
preparation, use of online job sites, etc.;

vi. Learning federal and state requirements for filing  
annual income tax returns; and

vii. Offering opportunities for work experience in the  
community, whether it is through employment,  
volunteering, or internship experience when the  
Member reaches the age of 14.

706 ~~An important component of transitioning to adulthood includes~~  
707 ~~vocational goals that lead to employment or other types of~~  
708 ~~meaningful activity. While a job can provide financial support,~~  
709 ~~personal fulfillment, and social opportunities, other activities~~  
710 ~~such as an internship or volunteering in an area of special~~  
711 ~~interest to the young adult can also provide personal satisfaction~~  
712 ~~and an opportunity to engage socially with others. The CFT along~~  
713 ~~with involved system partners work together to prepare the~~  
714 ~~young adult for employment or other vocational endeavors. It is~~  
715 ~~imperative that a representative from the adult behavioral health~~



- 716  
717 system be involved in this planning to ensure that employment  
718 related goals are addressed before, during, and after the youth's  
719 transition to adulthood.
- 720 Service planning that addresses the youth's preparation for  
721 employment or other meaningful activity can include:
- a.— Utilizing interest inventories or engaging in vocational assessment activities to identify potential career preferences or volunteer opportunities,
  - b.— Identifying skill deficits and effective strategies to address these deficits,
  - c.— Determining training needs and providing opportunities for learning through practice in real world settings,
  - d.— Learning about school to work programs that may be available in the community and eligibility requirements,
  - e.— Developing vocational skills such as building a resume, filling out job applications, interviewing preparation, use of online job sites, and

722  
723 f. ~~Learning federal and state requirements for filing annual~~  
724 ~~income tax returns.~~

725 Youth involved in school-based work activities (paid or non-paid)  
726 are able to “test the waters” of the work world, develop a work  
727 history, better understand their strengths and weaknesses,  
728 explore likes and dislikes, and begin to develop employment  
729 related skills necessary for their success in competitive work  
730 settings. School-based work activities can start as early as  
731 middle school yet should begin no later than the youth’s  
732 freshman year of high school. When youth reach the age of 14  
733 they can be given work experience in the community, whether it  
734 is through a volunteer or internship experience. It is best for  
735 school and community-based work experience to be short term,  
736 so that youth can experience a variety of employment settings  
737 and perform different job duties in more than one vocation to  
738 assist them in identifying possible career choices. These  
739 work-related opportunities will assist teams in determining  
740 where the youth excels or struggles in each type of work

741  
742           ~~undertaken, the types of supports that might be needed, and~~  
743           ~~what the best “job match” might be in terms of the youth’s~~  
744           ~~personal interests and skill level.~~

745           ~~As youth narrow their career focus, it is useful to tour~~  
746           ~~employment sites, job shadow, and interview employers and~~  
747           ~~employees who work in the youth’s chosen fields of interest. It~~  
748           ~~may be necessary to plan for on-going support after a job has~~  
749           ~~been obtained to assist the young adult in maintaining successful~~  
750           ~~employment.~~

751           ~~Identifying persons in the job setting who can provide natural~~  
752           ~~support such as supervisors and co-workers, as well as employer~~  
753           ~~related accommodations may be necessary to ensure that the~~  
754           ~~young adult can continue to perform their job duties.~~

755           ~~4. Vocational/Employment Considerations for Youth with Disabilities~~  
756           ~~For youth who have a disability, regardless of whether they are~~  
757           ~~in Special Education, may be eligible for services through the~~  
758           ~~Arizona Department of Economic Security/Rehabilitation Services~~  
759           ~~Administration (DES/RSA) under a Vocational Rehabilitation (VR)~~

760  
761 program when transitioning from school to work. The school can  
762 refer youth with a disability to the VR program as early as age  
763 14 or at any time thereafter when they are ready to work with  
764 VR to address their career plans. Students with disabilities  
765 between the ages of 14 and 22 are able to participate in  
766 Pre-Employment Transition Services as potentially eligible  
767 students, meaning they do not have to be VR clients.  
768 Pre-Employment Transition Services are group based, general  
769 workshops covering five topic areas that may provide the  
770 information a youth needs to begin the career exploration  
771 process, develop skills for successful employment, and learn  
772 about post-secondary education opportunities. Planning for  
773 employment is done in conjunction with the youth's VR counselor  
774 through the development of an Individual Plan of Employment.  
775 Including the VR counselor in the school's IEP planning that  
776 might involve VR services is necessary since only VR personnel  
777 can make commitments for DES/RSA program services. Refer to  
778 DES/RSA for information on the VR process regarding

779  
780 intake/eligibility, planning for employment, services, and  
781 program limitations.

782 5. ~~Education~~

783 Collaboration between the CFT and the education system is  
784 helpful with preparing youth and their parents/caregivers in  
785 developing an understanding of what happens as young adults  
786 transition from secondary education to adult life. Asking the  
787 youth to share their individualized plans with the rest of the  
788 team may provide information to assist with transition planning.  
789 Individualized plans could include:

790 a. ~~Education Career Action Plan (ECAP),~~  
791 b. ~~504 Plan,~~  
792 c. ~~Transition Plan, and~~  
793 d. ~~Summary of Performance.~~

794 6. ~~Individualized Plans~~

795 a. ~~Educations Consideration for all Students:~~

796 i. ~~Education Career Action Plan~~ In 2008 the  
797 Arizona State Board of Education approved Education

798  
799 and Career Action Plans for all Arizona students in  
800 grades 9–12. The ECAP is intended to develop the  
801 young adult’s individual academic and career goals.  
802 An ECAP process portfolio has for attributes that  
803 should be documented, reviewed and updated, at  
804 minimum, annually; academic, career,  
805 postsecondary, and extracurricular.

806 ii. ~~Transition Plan~~ While youth are in secondary  
807 education, Individuals with Disabilities Educational  
808 Act (IDEA) requires public schools to develop an  
809 individualized transition plan for each student with  
810 an IEP. The transition plan is the section of the IEP  
811 that is put in place no later than the student’s 16th  
812 birthday. The purpose of the plan is to develop  
813 postsecondary goals and provide opportunities that  
814 will reasonably enable the student to meet those  
815 goals for transitioning to adult life. All of the

816

817

818

~~following components are required as part of the~~

~~transition plan:~~

- ~~1) Student invitation to all IEP meetings where transition topics are discussed.~~
- ~~2) Age appropriate transition assessments.~~
- ~~3) Measurable Postsecondary Goals (MPGs) in the areas of:
  - ~~a) Education/Training,~~
  - ~~b) Employment, and~~
  - ~~c) Independent living, (if needed).~~~~
- ~~4) Annually updated MPGs.~~
- ~~5) Instruction and services that align with the student's MPGs:
  - ~~a) Coordinated set of transition activities,~~
  - ~~b) Courses of study, and~~
  - ~~c) Annual goals.~~~~

819  
820 6) ~~Outside agency participation with prior consent~~  
821 ~~from the family or student that has reached~~  
822 ~~the age of majority.~~  
823 a) ~~Summary of Performance (SOP). The~~  
824 ~~SOP is required under the reauthorization~~  
825 ~~of the IDEA Act of 2004. An SOP is~~  
826 ~~completed for every young adult whose~~  
827 ~~special education eligibility terminates~~  
828 ~~due to graduation from high school with~~  
829 ~~a regular diploma or due to exceeding~~  
830 ~~the age eligibility for FAPE under State~~  
831 ~~law. In Arizona, the student reaches the~~  
832 ~~maximum age of eligibility upon~~  
833 ~~completing the school year in which the~~  
834 ~~student turns 22. A Public Education~~  
835 ~~Agency must provide the youth with a~~  
836 ~~summary of their academic achievement,~~  
837 ~~functional performance, and~~



838

839 851 ~~recommendations on how to assist in~~  
840  
841 852 ~~meeting the young adult's postsecondary~~  
842  
843 853 ~~goals. The SOP must be completed~~  
844  
845 854 ~~during the final year of a student's high~~  
846  
847 855 ~~school education.~~

848

849 ~~7. Other Considerations~~

850

851 ~~a. Transfer of Rights' Requirement for Public Education~~

852 ~~Agencies. Under Arizona State law, a child reaches the age~~  
853 ~~of majority at 18. The right to make informed educational~~  
854 ~~decisions transfers to the young adult at that time.~~

855 ~~i. According to IDEA, "beginning not later than one~~  
856 ~~year before the child reaches the age of majority~~  
857 ~~under State law, a statement that the child has been~~  
858 ~~informed of the child's rights under this title, if any,~~  
859 ~~that will transfer to the child on reaching the age of~~  
860 ~~majority under section 1415(m)" must be included in~~  
861 ~~the student's IEP. This means that schools must~~  
862 ~~inform all youth with disabilities on or before their~~

867

868  
869 ~~17th birthday that certain rights will automatically~~  
870 ~~transfer to them upon turning age 18, and~~  
871 ~~ii. In order to prepare youth with disabilities for their~~  
872 ~~transfer of rights, it is necessary for~~  
873 ~~parents/caregivers to involve their child in~~  
874 ~~educational decision-making processes early. The~~  
875 ~~CFT or ART, in conjunction with the adult behavioral~~  
876 ~~health provider, should assist the~~  
877 ~~youth/parent/caregiver with this process.~~  
878 ~~b. A student with a disability between the age of 18 and 22,~~  
879 ~~who has not been declared legally incompetent, and has~~  
880 ~~the ability to give informed consent, may execute a~~  
881 ~~Delegation of Right to Make Educational Decisions. The~~  
882 ~~Delegation of Right allows the student to appoint their~~  
883 ~~parent or agent to make educational decisions on their~~  
884 ~~behalf. The student has the right to terminate the~~  
885 ~~agreement at any time and assume their right to make~~  
886 ~~decisions.~~

- 887  
888 d.8. Postsecondary Education Considerations~~When~~  
889 postsecondary education is the goal for the Member, assist  
890 the Member with the following:
- 891 i. Matching the Member's interests with the right  
892 school;
  - 893 ii. Connecting the Member to the preferred schools, and  
894 assisting with applications for scholarships or other  
895 financial aid; and
  - 896 iii. Connecting the Member with the Disability Resource  
897 Centers from their preferred postsecondary  
898 institutions if accommodations are needed.
- 899 ~~When postsecondary education is the goal for young~~  
900 ~~adults, transition planning may include preparatory work in~~  
901 ~~a number of areas, including, but not limited to, matching~~  
902 ~~the young adult's interests with the right school,~~  
903 ~~connecting the youth to the preferred schools~~ Disability

- 904  
905 Resource Center if accommodations are needed, assisting  
906 with applications for scholarships or other financial aids,  
907 etc. The CFT should anticipate and help plan for such  
908 needs. If accommodations are needed, connect the youth  
909 with the Disability Resource Centers from their preferred  
910 postsecondary institutions, and
- 911 e9. Medical/Physical Healthcare Plan for medical and physical  
912 healthcare by assisting the Member with the following:
- 913 Planning can include assisting the youth with:  
914
- 915 ja. Transferring healthcare services from a pediatrician  
916 to an adult health care provider, if pertinent;;
  - 917 iib. Applying for medical and behavioral health care  
918 coverage, including how to select a health plan and a  
919 physician;;
  - 920 iiie. Preparing an application for submission at age 18 to  
921 AHCCCS for ongoing Medicaid services;;

915  
916

- iv. ~~d.~~ Obtaining personal and family medical history (e.g., copies of immunization records, major illnesses, surgical procedures);7
- ve. ~~e.~~ Providing information to the Member on advance directives, as indicated in the Division Medical Policy 640;7
- vif. ~~f.~~ Identifying methods and supports needed for managing healthcare appointments, keeping medical records, following treatment recommendations, and taking medication;7
- vii. ~~g.~~ Assessing the supports or training needed to identify healthcare concerns, address questions during appointments, and consult with doctors regarding diagnosis, treatment, and prognosis;7 and
- 917 viii. ~~h.~~ Assessing the supports or training needed for the  
918 Member to assumeing responsibility for  
919 understanding and managing the symptoms of their

- 920  
921                    mental illness and obtaining knowledge of the  
922                    benefits, risks, and side effects of their medication.
- 923                    f.    Evaluate and plan for the Member’s living arrangements to  
924                    include:
- 925                    i.    Assessing the ability to live independently;  
926                    ii.   Identifying the level of community supports needed;  
927                    iii.  Identifying the least restrictive living arrangement  
928                    options to meet the Member’s assessed needs and  
929                    personal preferences;  
930  
931
- 932                    iv.  If needed, assisting the Member with completing and  
933                    filing applications for public housing or other  
934                    subsidized housing programs;
- 935                    v.    Allowing Members to continue receiving treatment at  
936                    a BHIF at the time they turn 18 if they continue to  
937                    require treatment and give their consent; and

938

939

~~10. Living Arrangements~~

940

~~Where young adults will live upon turning age 18 could change~~

941

~~based on their current housing situation (e.g., living at home~~

942

~~with family, with a relative, in a behavioral health inpatient or~~

943

~~residential facility, other out-of-home treatment setting), or~~

944

~~whether they decide to choose housing on-site while pursuing~~

945

~~their postsecondary education. Youth who do not have the~~

946

~~support of their parents or extended family, or who may be~~

947

~~under the care and custody of the child welfare system, may~~

948

~~require intensive planning to evaluate their ability to live~~

949

~~independently, identify the level of community supports needed,~~

950

~~and match the type of living environment to their individual~~

951

~~personality and preferences. Each situation will require planning~~

952

~~that specifically uses the young adult's strengths in meeting their~~

953

~~needs and addresses any personal safety concerns.~~

954

~~The most common types of living situations range from living~~

955

~~independently in one's own apartment with or without~~

956

~~roommates to a supported or supervised type of living~~

957  
958 arrangement. If needed, the team may assist the young adult  
959 with completing and filing applications for public housing or other  
960 subsidized housing programs. Refer to Arizona 2-1-1 for further  
961 information on housing options, state and federally funded  
962 programs, and other areas for consideration when addressing  
963 housing needs. Youth living in a behavioral health inpatient  
964 facility at the time they turn age 18 can continue to receive  
965 residential services until the age of 22 if they were admitted to  
966 the facility before their 21st birthday and continue to require  
treatment.

vi. Allowing ~~licensed~~ residential agencies may to  
continue providing ~~to provide~~ behavioral health  
services to individuals aged 18 or older if the  
following conditions are met as specified in A.A.C.  
R9-10-318 (B):

1)a. Person was admitted before their 18th birthday  
and is completing high school or a high school



967

968

equivalency diploma, or is participating in a job

969

training program, is not 21 years of age or

970

older;<sup>17</sup> or

971

~~2)~~b. Through the last day of the month of the

972

person's 18th birthday.

973

g. Complete financial planning to include:

974

975

i. Reviewing and updating any federal and state

976

financial forms to reflect the Members's change in

977

status to avoid disruptions in healthcare or financial

978

assistance services, including applying for food

979

stamps, housing, or other emergency assistance;

980

ii. Assisting Members who are eligible for Social

981

Security Income (SSI) benefits as a child with

982

obtaining disability redetermination during the month

983

preceding the month of their 18th birthday;

984

iii. Assisting the Member and their family or caregiver

985  
986                    994     with identifying any changes related to Social  
987  
988                    995     Security benefits, including opportunities for Social  
989  
990                    996     Security Work Incentives;  
991  
992     11.—Financial  
993  
997                    Assessing the financial support needed will include identifying  
998                    how much money is required to support the young adult’s living  
999                    situation and how s/he will obtain it. This will include  
1000                    determining whether the income from employment will pay the  
1001                    bills or if Social Security Disability programs, food stamps, or  
1002                    other emergency assistance will cover the young adult’s financial  
1003                    responsibilities.  
1004                    Depending on the special needs of the young adult, arranging for  
1005                    a conservator or guardian may also be necessary.  
1006                    Together, the team should review and update any federal and/or  
1007                    state financial forms to reflect the young adult’s change in status  
1008                    to ensure there is no disruption in healthcare or financial  
1009                    assistance services. Youth who are eligible for Social Security

1010  
1011 ~~Income (SSI) benefits as a child will have a disability~~  
1012 ~~redetermination during the month preceding the month when~~  
1013 ~~they attain age 18. This determination will apply the same rules~~  
1014 ~~as those used for adults who are filing new applications for SSI~~  
1015 ~~benefits. The team can assist the young adult and their~~  
1016 ~~family/caregiver with identifying any changes related to Social~~  
1017 ~~Security benefits, including opportunities for Social Security~~  
1018 ~~Work Incentives.~~  
1019 ~~Young adults who learn about financial matters prior to age 18~~  
1020 ~~have a better opportunity to acquire the skills necessary for~~  
1021 ~~money management. Skill development can include:~~  
1022

- iva. ~~Setting up a simple checking and/or savings account~~  
~~to learn how it can be used to pay bills, save money,~~  
~~and keep track of transactions, if needed;~~
- vb. ~~Identifying weekly/monthly expenses that occur such~~  
~~as food, clothes, school supplies, and leisure~~  
~~activities and determining the monetary amount for~~

- 1023  
1024 each area, if needed;
- 1025  
1026 vie. Learning how to monitor spending and budget  
1027 financial resources, if needed;
- 1028  
1029 viid. Providing eEducation on how credit cards work and  
1030 differ from debit cards, including an understanding of  
1031 finance charges and minimum monthly payments, if  
1032 needed; and
- 1033  
1034 viiie. Understanding the short and long-term  
1035 consequences of poor financial planning (e.g.,  
1036 overdrawn account [NonSufficient Funds fee],  
1037 personal credit rating, eligibility for home and/or car  
1038 loans, potential job loss), if applicable.
- 1039 ~~12. Legal Considerations~~
- 1040 h. ~~Transition planning that addresses~~ Address legal  
1041 considerations ideally begins when the Member youth is  
17.5 years of age to ensure the Member young adult has

1042  
1043 the necessary legal protections upon reaching the age of  
1044 majority, including: This can include the following:

1045  
1046 a. Document Preparation

1047 Some families/caregivers may decide to seek legal advice  
1048 from an attorney who specializes in mental health, special  
1049 needs and/or disability law in planning for when their child  
1050 turns 18 if they believe legal protections are necessary.  
1051 Parents, caregivers, or guardians may choose to draw up a  
1052 will or update an existing one to ensure that adequate  
1053 provisions have been outlined for supporting their child's  
1054 continuing healthcare and financial stability. Other legal  
1055 areas for consideration can include:

1056 i. Guardianship;<sup>17</sup>  
1057  
1058 ii. Conservator;<sup>17</sup>  
1059  
1060 iii. Special needs trust;<sup>17</sup> and

1061

1062

1063

iv. Advance directives (e.g., living will, powers of attorney).

1064

1065

~~b. Legal Considerations for Youth with Disabilities~~

1066

~~Persons with developmental disabilities, their families and~~

1067

~~caregivers may benefit from information about different~~

1068

~~options that are available when an adult with a disability~~

1069

~~needs the assistance of another person in a legally~~

1070

~~recognized fashion to help manage facets of their life.~~

1071

~~Refer to the Arizona Center for Disability Law's Legal~~

1072

~~Options Manual for access to information and forms. This~~

1073

~~publication also addresses tribal jurisdiction in relation to~~

1074

~~the guardianship process for individuals who live on a~~

1075

~~reservation. While this resource is focused on planning for~~

1076

~~individuals with disabilities, teams can utilize this~~

1077

~~information to gain a basic understanding of the legal~~

1078

~~rights of individuals as they approach the age of majority.~~

1079

~~13. Transportation~~

~~A training program, whether a formal or informal one, may be useful in helping the young adult acquire the skills necessary for driving or when using public transportation. Planning can include assisting the youth with test preparation and acquiring a driver's permit. Use of a qualified instructor, family member, or other responsible adult can provide the youth with "behind the wheel" driving experience including how to read maps or manage roadside emergencies. If obtaining a driver's license is not feasible, skill training activities for using public transportation can include reviewing bus schedules, planning routes to get to a designated location on time, and learning how to determine the cost and best method of transportation for getting to and from work or scheduled appointments.~~

~~When transitioning to the adult behavioral health system,~~

- ~~i. Educate the family and Member young adult on the transportation options available through the adult service delivery system; to support the Member's continued attendance at behavioral health treatment appointments;~~

1099  
1100 ~~and This will help support the young adult's continued~~  
1101 ~~attendance at behavioral health treatment appointments,~~  
1102 ~~as well as assist the team with~~

1103 j. Identify ~~identifying~~ and ~~planning~~ for other transportation  
1104 needs that are not necessarily associated with accessing  
1105 medical or behavioral health services.

1106 ~~14. Personal Identification~~

1107 ~~The team can assist the youth with acquiring a State issued~~  
1108 ~~identification card in situations where the young adult may not~~  
1109 ~~have met the requirements for a driver's license issued by the~~  
1110 ~~Arizona Motor Vehicle Division. An identification card is available~~  
1111 ~~to all ages (including infants); however, the youth may not~~  
1112 ~~possess an Arizona identification card and a valid driver's license~~  
1113 ~~at the same time.~~

1114 ~~15. Mandatory and Voluntary Registrations~~

1115 ~~Selective Service registration is required for almost all male U.S.~~  
1116 ~~and non-U.S. citizens who are 18 through 25 years of age and~~



1117  
1118 residing in the United States. Registration can be completed at  
1119 any U.S. Post Office and a Social Security Number is not needed.  
1120 When a Social Security Number is obtained after registration is  
1121 completed, it is the responsibility of the young adult male to  
1122 inform the selective Service System.  
1123 Upon turning age 18 the young adult can register to vote. Online  
1124 voter registration is available through Arizona's Office of the  
1125 Secretary of State.

### **H3. TRAINING AND SUPERVISION RECOMMENDATIONS**

1127 1. The practice elements of this policy apply to the AdSS and  
1128 subcontracted network and provider behavioral health staff who  
1129 participate in assessment and service planning processes,  
1130 provider case management and other clinical services, or who  
1131 supervise staff that provide service delivery to adolescents,  
1132 young adults, and their families.

1133 12. The AdSS shall establish a process for ensuring the following:

- 1134 a. Staff Providers are trained and understand how to  
1135 implement the practice elements outlined in this policy;

- 1136  
1137           b.    The AdSS' network and ~~provider~~ Provider agencies are  
1138 notified of changes in policy and additional training is  
1139 available if required; and  
1140           c.    Upon request from ~~AHCCCS or the Division~~, the The AdSS  
1141 shall ~~provide~~ documentation demonstrating that all  
1142 required network and ~~provider~~ Provider staff have been trained on  
1143 this policy upon request from AHCCCS or the Division.  
1144        23.   The AdSS shall monitor their network and ~~provider~~ Provider  
1145 agencies for incorporation of this policy into other supervision  
1146 processes the network and ~~provider~~ Provider agencies have in place for  
1147 direct care clinical staff, in alignment with A.A.C. R4-6-212,  
1148 Clinical Supervision requirements.

1149 ~~K.~~    **~~DIVISION OVERSIGHT OF AdSS~~**

1150        The AdSS shall ~~comply with the Division's oversight requirements to~~  
1151 ~~ensure compliance with this policy and associated policies, including~~  
1152 ~~but not limited to the following:~~

- 1153  
1154 1. ~~The Division's Annual Operational Review of compliance with~~  
1155 ~~standards for Transition Aged Youth (TAY) and related evidence-~~  
1156 ~~based programs, including but not limited to:~~  
1157 a. ~~Policies/procedures to promote, and evidence of, adequate~~  
1158 ~~programming for TAY utilizing the Transition to~~  
1159 ~~Independence (TIP) Model, or other evidence-based~~  
1160 ~~programs for this population.~~  
1161 b. ~~Policies/procedures to track numbers, and evidence of,~~  
1162 ~~staff currently trained in TIP evidence based programs.~~  
1163 c. ~~Policies/procedures to analyze, and evidence of, sufficiency~~  
1164 ~~of current First Episode Psychosis (FEP) programming for~~  
1165 ~~TAY (aged 18-24).~~  
1166 d. ~~Evidence of the completing an analysis of the data in~~  
1167 ~~Sections J.(1)(a.)(b.)(c.) and any related plans for~~  
1168 ~~developing additional FEP programming for TAY.~~  
1169 2. ~~Submit deliverable reports or other data, as required, including~~  
1170 ~~but not limited to Provider Network Development and~~

- 1171  
1172 Management Plans demonstrating network adequacy and plans  
1173 to promote specialty services described in this policy.  
1174 3. Participate in oversight meetings with the Division for the  
1175 purpose of reviewing compliance and addressing any access to  
1176 care concerns or other quality of care concerns.  
1177 4. Submit data demonstrating ongoing compliance monitoring of  
1178 network and provider agencies through Behavioral Health Clinical  
1179 Chart Reviews.

#### **SUPPLEMENTAL INFORMATION**

- 1181 **A.** Transition to adulthood is a process that occurs over many years and  
1182 varies depending on the individual. Involving families in the Transition  
1183 Planning process and collaborating with the Member to identify the  
1184 individual needs acknowledges the diversity that is needed when  
1185 accessing services and supports.  
1186 **B.** Often, Members who successfully transition to adulthood are those  
1187 that acquire a set of skills and the maturational level to use these skills  
1188 effectively. Transition Planning can emphasize interpersonal skill  
1189 training through a cognitive-behavioral approach to help youth develop

1190  
1191 positive social patterns, assume personal responsibility, learn  
1192 problem-solving techniques, set goals, and acquire skills across  
1193 various life domains.

1194 **C.** Planning for a Member’s transition to adulthood involves a working  
1195 partnership among team members in the Children’s System of Care  
1196 and the Adult System of Care.

1197 **D.** Whenever possible, it is recommended that the young adult and their  
1198 family be given the choice of whether to stay with the children’s  
1199 Provider or transition to the adult behavioral health service Provider.  
1200 The importance of securing representation from the adult service  
1201 Provider in this process cannot be overstated, regardless of the  
1202 person’s identified behavioral health category assignment (SMI,  
1203 General Mental Health, Substance Use). The children’s behavioral  
1204 health Provider should be persistent in its efforts to make this occur.

1205 **E.** Members, upon turning age 18, will be required to sign documents  
1206 that update their responsibilities with relation related to their  
1207 behavioral health treatment as an adult. Some examples include a new  
1208 consent to treatment and authorizations for sharing protected health

1209  
1210 information to ensure that the team members can continue as active  
1211 participants in service planning.

1212 **F.** Members who learn about financial matters prior to age 18 have a  
1213 better opportunity to acquire the skills necessary for money  
1214 management.

1215 **G.** Some families/caregivers may decide to seek legal advice from an  
1216 attorney who specializes in mental health, special needs and/or  
1217 disability law in planning for when their child turns 18 if they believe  
1218 legal protections are necessary. Parents, caregivers, or guardians may  
1219 choose to draw up a will or update an existing one to ensure that  
1220 adequate provisions have been outlined for supporting their child's  
1221 continuing healthcare and financial stability.

1222 **H.** Persons with developmental disabilities, their families and caregivers  
1223 may benefit from information about different options that are available  
1224 when an adult with a disability needs the assistance of another person  
1225 in a legally recognized fashion to help manage facets of their life. Refer  
1226 to the Disability Rights Arizona's Legal Options Manual for access to

1227  
1228 information and forms. This publication also addresses tribal  
1229 jurisdiction in relation to the guardianship process for individuals who  
1230 live on a reservation. While this resource is focused on planning for  
1231 individuals with disabilities, teams can utilize this information to gain a  
1232 basic understanding of the legal rights of individuals as they approach  
1233 the age of majority.

1234 **I. OTHER LEGAL CONSIDERATIONS**

1235  
1236 1. Transfer of Rights' Requirement for Public Education Agencies.  
1237 Under Arizona State law, a child reaches the age of majority at  
1238 18. The right to make informed educational decisions transfers  
1239 to the young adult at that time.

1240 a. According to IDEA, "beginning not later than one year  
1241 before the child reaches the age of majority under State  
1242 law, a statement that the child has been informed of the  
1243 child's rights under this title, if any, that will transfer to the  
1244 child on reaching the age of majority under section  
1245 1415(m)" must be included in the student's IEP. This

1246  
1247 means that schools must inform all youth with disabilities  
1248 on or before their 17th birthday that certain rights will  
1249 automatically transfer to them upon turning age 18; and

1250 b. In order to prepare youth with disabilities for their transfer  
1251 of rights, it is necessary for parents/caregivers to involve  
1252 their child in educational decision-making processes early.  
1253 The CFT or ART, in conjunction with the adult behavioral  
1254 health provider, should assist the  
1255 Member/parent/caregiver with this process.

1256 2. A student with a disability between the age of 18 and 22, who  
1257 has not been declared legally incompetent, and has the ability to  
1258 give informed consent, may execute a Delegation of Right to  
1259 Make Educational Decisions. The Delegation of Right allows the  
1260 student to appoint their parent or agent to make educational  
1261 decisions on their behalf. The student has the right to terminate  
1262 the agreement at any time and assume their right to make  
1263 decisions.



1264

1265

1266 **J.** For Housing options, refer to Arizona 2-1-1 for state and federally

1267 funded programs, and other areas for consideration when addressing

1268 housing needs.

1269

1270 Signature of Chief Medical Officer:

Draft Policy for Public Comment