

320-0 BEHAVIORAL HEALTH ASSESSMENTS, SERVICE, AND TREATMENT/SERVICE- PLANNING

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4 REVISION DATE: (tbd), <u>3/1/2021</u>March 3, <u>2021</u>

- 5 REVIEW DATE: 9/28/2023
- 6 EFFECTIVE DATE: October 1, 2019
- 7 REFERENCES: A.R.S. § 32-2061, A.R.S. § 32-2091, A.R.S. § 32-3251 et seq.,
- 8 A.R.S. § 36-501; A.A.C. R4-6-101, A.A.C. R9-10, A.A.C. R9-21; AdSS Medical
- 9 Policy 310-B, 320-R, 541; AdSS Operations Policy 417, 444, 446

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PURPOSE

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- This policy applies to the <u>Division of Developmental Disabilities' (Division)'s</u>
- Administrative Services Subcontractors (AdSS) and. This policy establishes
- 16 <u>requirements for describes the the provisions offor Behavioral Health</u>
- assessments, service, <u>and treatment planning</u> for Division Members enrolled
- with a <u>Division DDD</u> subcontracted health plan.

DEFINITIONS

20 1. "Behavioral Health Assessment" means—is the ongoing collection and
21 analysis of an individual's medical, psychological, psychiatric and social
22 conditions in order to initially determine if a health disorder exists, if
23 there is a need for behavioral health services, and on an ongoing basis
24 ensure that the individual's service plan is designed to meet the



25		indiv	idual's (and family's) current needs and long-term goals.
26	2.	"Beh	avioral Health Professional" means:
27		a.	An individual licensed under A.R.S. Title 32, Chapter 33, whose
28			scope of practice allows the individual to:
29			i. Independently engage in the practice of behavioral health
30			as defined in A.R.S. § 32-3251; or
31			ii. Except for a licensed substance abuse technician, engage
32			in the practice of behavioral health as defined in A.R.S. §
33			32-3251 under direct supervision as defined in A.A.C. R4-
34			6-101;
35		b.	A psychiatrist as defined in A.R.S. § 36-501;
36		c.	A psychologist as defined in A.R.S. § 32-2061;
37		d.	A physician;
38		e.	A behavior analyst as defined in A.R.S. §3 2-2091;
39		f.	A registered nurse practitioner licensed as an adult
40		0	psychiatric and mental health nurse; or
41		g.	A registered nurse with a psychiatric-mental health nursing
42			certification or one year of experience providing behavioral
43			health services.
44	3.	"Beh	avioral Health Technician" means an individual who is not a



45	Behavioral Health Professional, who provides behavioral health
46	services at or for a health care institution, according to the health care
47	institution's policies and procedures, with clinical oversight by a
48	behavioral health professional, and that if provided in a setting other
49	than a licensed health care institution would require the individual to
50	be licensed as a behavioral health professional under A.R.S Title 32,
51	Chapter 33.
52	3. Behavioral Health Technician (BHT) as specified in A.A.C.
53	R9-10-101, an individual who is not a BHP who provides
54	behavioral health services at or for a health care institution
55	according to the health care institution's policies and procedures
56	that:
57	——a. If the behavioral health services were provided in a setting
58	other than a licensed health care institution, would be required
59	to be licensed as a behavioral professional under A.R.S. Title 32,
60	Chapter 33, and
61	4. b. Are provided with clinical oversight by a behavioral health
62	professional.
63	4. "Designated Representative" means , for purposes of this Policy, an
64	individual parent, guardian, relative, advocate, friend, or other



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individual designated orally or in writing by a Member or Responsible Personguardian who, upon the request of the Member, assists the Member in protecting the Member's rights and voicing the Member's service needs. 101 chosen by a member who carries a serious mental illness designation and has been identified by AHCCCS as requiring Special Assistance. The Designated Representative protects the interests of the member during service planning, inpatient treatment discharge planning, and the SMI grievance, investigation or appeal process. Health Care Decision Maker is an individual who is authorized to make health care treatment decisions for the patient. As to the situation, this may include a parent of an un-emancipated minor or a person lawfully authorized to make health care treatment decisions pursuant to A.R.S. title 14, chapter 5, article 2 or 3; or A.R.S. §§ 8-514.05, 36-3221, 36-3231 or 36-3281. "Health Home" means is a provider that either provides or coordinates and monitors the provision of all primary, physical health, behavioral health services and supports to treat the whole person. A Health Home can be an Outpatient Behavioral Health Clinic, a Federally Qualified Health Center, or an



85		Integrated Care Provider. Members may or may not be formally
86		assigned to a Health Home.
87	<u>5.</u>	"Member" means the same as "Client" as defined in A.R.S. § 36-551.
88	<u>6.</u>	"Outpatient Treatment Center" means a class of health care institution
89		without inpatient beds that provides physical health services or
90		behavioral health services for the diagnosis and treatment of patients.
91	<u>7.</u>	"Responsible Person" means the parent or guardian of a minor with a
92		developmental disability, the guardian of an adult with a
93		developmental disability or an adult with a developmental disability
94		who is a Member or an applicant for whom no guardian has been
95		appointed.
96	5. 8.	_"Service Plan" means any plan which outlines member services and
97		goals. This may include service plans, treatment plans, person-
98		centered service plans, individual family service plans, individual
99		education plans, or any other document that outlines services and
00		treatment goals, from any entity involved with the Member's care and
01		treatment that is used to improve the coordination of care across
02		multiple systems. is a complete written description of all covered
03		health services and other informal supports which includes



104		individualized goals, peer and recovery support, family support
105		services, care coordination activities and strategies to assist the
106		member in achieving an improved quality of life.
107	6. 9.	_"Treatment Plan" means a written plan of services and therapeutic
108		interventions based on a complete assessment of a Member's
109		developmental and health status, strengths and needs that are
110		designed and periodically updated by the multispecialty,
111		interdisciplinary team.
112	POL	ICY
113	A.	ASSESSMENTS, SERVICE, AND TREATMENT PLANNING
114		REQUIREMENTS OVERVIEW
115		1. The AdSS shall ensure Behavioral Health Assessments,
116		1. The Auss shall ensure behavioral fledich Assessments,
117		service, and for treatment planning are conducted in
118		compliance with the Adult Behavioral Health Delivery
119		System - Nine Guiding Principles, the Arizona Vision and
120		Twelve Principles for Children's Behavioral Health Service
121		Delivery, as specified in AMPM 100 and Chapter 200,
122		Behavioral Health Practice Tools.
123		1.2. The AdSS shall implement the following Behavioral Health
124		Assessments, ensure Behavioral Health



125	Assessmentbenavioral nealth assessmen service, and
L26	treatment planning requirements as follows: are: The model
L27	for behavioral health assessment, treatment/service planning
L28	and service delivery shall be strength based, member centered,
L29	family-friendly, based on voice and choice, culturally and
L30	linguistically appropriate, and clinically supervised.
l 31	a. Conducted following A.A.C. Title 9, Chapter 10, and A.A.C.
L32	Title 9, Chapter 21, Article 32, for children and adults
L33	identified as General Mental Health/Substance Use.
L34	b. Conducted following A.A.C. Title 9, Chapter 21, Articles 3
L35	and 4, for Members with a Serious Mental Illness (SMI)
L36	designation.
L37	c. Conducted by an individual within their scope of practice,
L38	including Behavioral Health Professionals (BHPs), or
L39	Behavioral Health Technicians (BHTs) or a andor
L40	Behavioral Health Paraprofessionals (BHPPs) under clinical
L 41	oversight or supervision of a Behavioral Health
L42	Professional, BHP, as specified in A.A.C. R9-10-1011.
L43	d. <u>I</u> The model incorporates the concept of a "team"
L44	established for each Member receiving behavioral health



145		services, The team shall be and based on the Member or
146		Responsible Person's choice., and The team does not
147		require a minimum number of participants, and may
148		consist of whomever is identified by the Member or
149		Responsible Person.
150	<u>e.</u>	UseUtilize AMPM 320-O Attachment A to indicate the
151		Member/Responsible Person's agreement or disagreement
152		with the Service Plan and awareness of the right to appeal
153		if not in agreement with the Service Plan.
154	<u>f.</u>	UseUtilize AMPM 320-O Attachment A to indicate the
155		Responsible Member's signature on the Service Plan, even
156		if if someone other than the Responsible PersonMember
157		has the legal authority for treatment decisions.
158	a. g.	SupplyProvide a copy of the completed Assessment,
159		Service Plan andor Treatment Plan documentation to other
160	(0)	providers, as necessary, for coordination of care care and
161	0,	inclusion in the Member's record as specified in AdSS
162		Medical Policy 940.
163	3. The /	AdSS shall adhere to the following requirements for ALTCS
164		ole Members:
		



165	<u>d.</u>	meensure the case manager serves as the primary
166		responsible entity for coordination of all primary, physical
167		and behavioral health services and supports to provide
168		whole person care; for ALTCS eligible Members.
169	<u>b.</u>	The AdSS shall ensure Serviceservice planning aligns with
170		all requirements for ALTCS eligible Membermembers with
171		an SMI designation—shall align with the requirements for
172		individuals with an SMI designation.including the following
173		policies:
174	<u>C.</u>	AThe AdSS shall ensure a special assistance assessment is
175		completed for Members with an SMI designation in
176		accordance with AdSS Medical Policy 320-R. for Members
177		with an SMI designation.
178	<u>d.</u>	The AdSS shall ensure the aAssessment, service, and
179	(X)	treatment planning are coordinated as necessary for
180	(0)	Members under the legal custody of the Arizona
181	0,	Department of Child Safety (DCS) are coordinated in
182	·	accordance with AdSS Medical Policies 541 and 449
183	4. The	AdSS shall ensure Behavioral Health Assessments, Service,
184		Treatment Plans are updated at least once annually, or more
	and	



185		<u>often</u>	as needednecessary, based on clinical needs and or upon
186		<u>signif</u>	ficant life-changing events, including:
187		<u>a.</u>	Moving or a change in housing location or status;
188		<u>b.</u>	Death of a family member or friend;
189		<u>C.</u>	Change in family structure, for example, divorce,
190			separation, adoption, placement disruption, incarceration;
191		<u>d.</u>	Hospitalization;
192		<u>e.</u>	or major i Major illness of the Member, their family
193			member, or person of importance;
194		<u>f.</u>	Change in level of care; and
195		g.	Incarceration; and
196		<u>h.</u>	Any event that may cause a disruption of normal life
197			activities based on a Member's identified perspective and
198			need.
199	2	The r	model is based on four equally important components:
200		a.	Input from the member, or when applicable the health
201			care decision maker, and designated representative
202			regarding the member's needs, strengths and preferences;
203		b.	Input from other individuals involved in the member's
204			care who have important relationships with the



205	member;
206	c. Development of a therapeutic alliance between the
207	member, or when applicable the health care decision
208	maker, and the designated representative and behavioral
209	health provider that promotes an ongoing partnership built
210	on mutual respect and equality; and
211	d. Clinical expertise/qualifications of individuals conducting
212	the assessment, treatment/service planning, and
213	service delivery.
214	2. For children, this team is the Child and Family Team (CFT). For
215	adults, this team is the Adult Recovery Team (ART). At a
216	minimum, the functions of the CFT and ART include:
217	a. Ongoing engagement of the member, or when applicable
218	the health care decision maker, and the designated
219	representative, family, assigned Support Coordinator, and
220	others who are significant in meeting the behavioral health
221	needs of the member, including their active participation in
222	the decision-making process and involvement in treatment.
223	The member's Support Coordinator must participate in all
224	CFT and ART meetings.



225	U.	An assessment process that is conducted to:
226		i. Elicit information on the strengths and needs of the
227		member and member's family,
228		ii. Identify the need for further or specialty evaluations,
229		and
230		iii. Support the development and updating of the
231		treatment/service plan which effectively meets
232		the member and family needs and results in
233		improved health outcomes.
234	-C.	Continuous evaluation of treatment effectiveness through
235		the CFT or ART process, the ongoing assessment of the
236		member, and input from the member, or when applicable
237		the health care decision maker, and the designated
238	KK,	representative and Support Coordinator, resulting in
239	(0)	modification to the treatment plan, as necessary.
240	d.	Provision of all covered services as identified on the
241		treatment/service plan(s), including assistance in accessing
242		community resources as appropriate.
243	e.	-For children, services are provided consistent with the



244	Arizona - 12 Principies as specified in the AMPM Policy 100
245	and the AHCCCS Child and Family Team Behavioral Health
246	System Practice Tool. For adults, services are provided
247	consistent with the Adult Service Delivery System 9
248	Guiding Principles.
249	f. Ongoing collaboration with other people and/or entities
250	with whom delivery and coordination of services is
251	important to achieving positive outcomes (e.g. primary
252	care providers, specialty service providers, school, child
253	welfare, DDD, justice system and others). This shall
254	include sharing of clinical information as appropriate.
255	g. Ensure continuity of care by assisting members who are
256	transitioning to a different treatment program,
257	changing behavioral health providers, and/or
258	transferring to another service delivery system.
259	3. At least one Peer Recovery Support Specialist may be assigned
260	to each ART to provide covered services, when appropriate, and
261	provide access to peer support services for individuals with
262	Substance Use Disorders, including Opioid Use Disorders, for



purposes of navigating members to Medication Assisted 263 Treatment (MAT) and increasing participation and retention in 264 MAT treatment and recovery supports. 265 The AdSS shall require subcontractors and providers to make 266 available and offer the option of having a Family Support 267 Specialist for each CFT to provide covered services when 268 appropriate. 269 BEHAVIORAL HEALTH ASSESSMENTSSAssessment 270 **Planning** 271 The AdSS shall require that Members receiving a 272 1. behavioral health services receive a Behavioral Health 273 Assessment in compliance with General Requirements for 274 behavioral health assessments and treatment/service 275 planning shall comply with the rules set forth in A.A.C. Title 9, 276 Chapters 10 and 21, and AdSS Medical Policy 417, as applicable, 277 for timeliness standards and identification of assessed needs for 278 purposes of service planning. ... AMPM 320-O, Attachment A, 279 shall be utilized by the member, or when applicable the health 280 care decision maker, and the designated representative to 281 indicate agreement or disagreement with Service Plan and 282



283		awareness of rights to appear process if not in agreement with
284		Service Plan.
285	2.	The AdSS shall require outpatient providers of behavioral health
286		services to be responsible for the following:
287		a. Maintaining all Behavioral Health Assessments within the
288		medical record;
289		b. Periodic assessment updates completed to meet the
290		changing behavioral health needs for Members who
291		continue to receive behavioral health services; and
292		a.c. Document in the Member's medical record that the
293		assessment has been shared with the Member's primary
294		care provider. Assessments, Service and Treatment Plans
295		shall be completed by BHPs or BHTs under the clinical
296		oversight of a BHP.
297	3.	The AdSS shall require all bBehavioral health providers to
298	V.O.	maintain an accessible copy of the Member's Behavioral Health
299		Assessment.
300	2. 4.	The AdSS shall require that the assessment includes an
301		evaluation of the Member's: outside of the Health Home may
302		complete Assessment, Service and Treatment Planning to



303		suppo	ort timely access to medically necessary behavioral health
304		servi	ces, as allowed under licensure (A.A.C. R9, et. seq.):
305		<u>a.</u>	Presenting concerns;
306		<u>b.</u>	Information on the strengths and needs of the Member
307			and their family;
308		<u>C.</u>	Current and past behavioral health treatment;
309		<u>d.</u>	Current and past medical conditions and treatment;
310		<u>e.</u>	History of physical, emotional, psychological, or sexual
311			trauma at any stage of life, if applicable;
312		<u>f.</u>	History of other types of trauma such as environmental or
313			natural disasters;
314		g.	Current and past substance use related disorders, if
315			applicable;
316		<u>h.</u>	Social Determinants of Health or health related social
317	R	()	needs:
318	40		i. Living environment
319	O ,		ii. Educational and vocational training
320			iii. Employment
321			iv. Interpersonal, social, and cultural skills
322		<u>i.</u>	Developmental history;



323	<u>j.</u> (Criminal justice history;
324	<u>k.</u> [Public and private resources;
325	<u>l. </u>	egal status and apparent capacity to make decisions or
326	<u>0</u>	complete daily living activities;
327	<u>m. </u> 1	Need for special assistance; and
328	<u>n. l</u>	anguage and communication capabilities.
329	5. The Ac	ISS shall require additional components of the assessment
330	to inclu	ude:
331	<u>a. [</u>	Risk assessment of the Member,
332	<u>b. 1</u>	Mental status examination of the Member,
333	<u>c.</u> /	A summary of the clinician's impression and observations,
334	d. F	Recommendations for next step,
335	<u>e. [</u>	Diagnostic impressions of the qualified clinician,
336	<u>f.]</u>	dentification of the need for further or specialty
337	<u> </u>	evaluations, and
338	g. (Other information determined to be relevant as specified in
339	<u>t</u>	the Supplemental Section of this policy.
340	Ξ	There are no specific assessment templates required if the
341	<u> </u>	assessment fulfills components listed above. These
342	<u> </u>	components may be considered as a completed



343	assessment or reassessment. An assessment may also
344	include, but is not limited to a psychiatric evaluation,
345	psychological evaluation, standardized assessments
346	designed to address specific needs (e.g., depression,
347	anxiety, need for HRSN), or specific assessments from
348	other providers designed to meet member's treatment
349	needs.
350	6. In situations when a standardized assessment or tool is
351	completed by multiple service providers, who are providing
352	services to a Member, for example, (e.g., developmental
353	assessment or Child and Adolescent Level of Care Utilization
354	System, , CALOCUS), the AdSSS shall require the results:
355	The rResults to be shared and discussed collaboratively to
356	address clinical implications for treatment needs.; and.
357	Differences in level of care shallto be addressed within the
358	team CFT) or Adult Recovery Team (ART)ART team-to develop
359	consensus regarding level of care and the needs of the childMember
360	and family. , and
361	7. If an assessment has been completed by another provider, or
362	prior to behavioral health outpatient treatment, or if the



363	<u>outp</u>	atient treatment center has a medical record for the
364	Mem	ber patient that contains an assessment that was completed
365	<u>with</u>	in 12 months before the date of the Member's patient's
366	curre	ent admission, the following requirement is applicable: (per
367	<u>A.A.</u>	C. R9-10-1011:),
368	<u>a.</u>	The Member's patient's assessment information is reviewed
369		and updated if additional information is identified that
370		affects the Member's patient's assessment; and
371	a. —	—The review and update of the Member's patient's
372		assessment information is documented in the
373		Member's patient's medical record within 48 hours after the
374		review is completed. Should a specialty provider complete
375		any type of behavioral health assessment, the specialty
376		provider shall communicate with the Health Home
377	(K	regarding assessment findings. In situations where a
378	(0)	specific assessment is duplicated and findings are
379	0,	discrepant, specialty provider and Health Home BHP or
380		BHT shall discuss the differences and clinical implications
381		for treatment needs. Differences shall be addressed within



382		the CFT with participation from both the Health Home and
383		specialty provider,
384	a. —	Behavioral Health Providers shall supply completed
385		Assessment and Service and Treatment Plan
386		documentation to the Health Home for inclusion in the
387		member's medical record,
388	b. —	The assessment and service planning shall be implemented
389		to align, as much as possible, with the Division's
390		assessment and Service Plan, and
391	C.	For those Division members that have also been
392		determined SMI, service planning and treatment shall be
393		implemented to align with all requirements for SMI
394		members under Division, AHCCCS and State of Arizona
395		policy and rules, including AdSS Medical Policies 310-B,
396	(X)	320-P, 320-Q and 320-R; AdSS Operations Policies 444
397	(0)	and 446.
398	4.—If the	e assessment is completed by the BHT, the requirements of
399	A.A.(C. R9-10-1011(B)(3) must be met.
400	5. ——At a	minimum, the member, or when applicable the health care
401	decis	ion maker, and the designated representative and a BHP



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shall be included in the assessment process and development of

03		the treatment/service plan.
04	6. —	The assessment and treatment/service plan must be included in
05		the clinical record in accordance with AdSS Medical Policy 940.
06	7. —	The treatment/service plan shall be based on the current
07		assessment and identify the specific services and supports to be
08		provided, as specified in AdSS Policy 310-B. The Treatment Plan
09		shall be developed based on specific treatment needs (e.g. out-
10		of home services, specialized behavioral health therapeutic
11		treatment for substance use or other specific treatment needs).
12		Services within the Treatment/Service Plan are based on the
13		range of services covered under AHCCCS policies.
14	8	The behavioral health provider shall document whether the
15	· C	member, or when applicable the health care decision maker, and
16	10	the designated representative agrees with the treatment/service
17	O .	plan by either a written or electronic signature on the Service or
18		Treatment Plan.
19	9.—	-The member, or when applicable the health care decision maker,
20		and the designated representative shall be provided with a copy



421		of his/her service plan within seven calendar days of completion
422		of the service plan and/or upon request.
423	10. —	SMI Determination shall be completed for members who request
424		an SMI determination in accordance with AdSS Medical Policy
425		320-P.
426	11.—	-For members determined SMI:
427		a. Assessment and treatment/service planning must be
428		conducted in accordance with A.A.C. R9-21-301 et
429		seq. and A.A.C. R9 21 401 et seq.
430		b. Special Assistance assessment shall be completed in
431		accordance with AdSS Medical Policy 320-R.
432		c. The completed treatment/service plan must be signed by
433		the member, or when applicable the health care decision
434	C	maker and the designated representative, in accordance
435	1	with A.A.C. R9-21-308.
436		d. For appeal requirements, see A.A.C. R9-21-401 et seq.
437		and AdSS Operations Policy 444.
438	12.	The Health Home is responsible for maintaining the
439		comprehensive assessment and conducting periodic assessment



140	up	dates to meet the changing behavioral health needs for
141	m	embers who continue to receive behavioral health services.
142	8. <u>Th</u>	e AdSS shall requireensure additional assessments to beare
143	CO	mpleted as follows: Special Circumstances:
144	<u>a.</u>	Children ages birth through five: Developmental screening
145		shall be conducted for children ages birth through five,
146		with a referral for further evaluation when developmental
147		concerns are identified, and the information shared with
148		the providers involved in the child's treatment and care.
149		Information on standardized assessments is available
450		within AMPM Policy 461.
451		The Early Childhood Service Intensity Instrument
152		(ECSII) is not required but may be usedutilized as an
453		additional option for identifying developmental
154		concerns for children birth through five.,
455	V.O.	This information shall be shared with the providers
456		involved in the child's treatment and care.
457	a. <u>l</u>	Children Ages 6 through 17: An age-appropriate Child and
458		Adolescent Level of Care Utilization SystemCALOCUS
459		assessment shall be completed by the Health Home during



460	the initial assessment and updated at least every six
461	months, and the . This information shall be shared with the
462	providers involved in the child's treatment and care.
463	Children Ages 6 through 17: Strength, Needs and Culture
464	Discovery Document shall be completed
465	a. , as deemed appropriate, by the Health Home,
466	and <u>TtThis information shall be shared with the</u>
467	providers involved in the child's treatment and
468	care.provided to the TRBHA or Division, and
469	<u>c.</u> Children Ages 11 through 17: — A Sstandardized tool, as
470	specified in Division contract, (e.g. ASAM) shall be
471	usedutilized to evaluate for potential substance use.:
472	i. <u>In the event of positive results, the information shall</u>
473	be shared with the providers involved with the
474	Child's Mmember's care only if the
475	Member/Responsible Person if the PersonMember
476	has authorized sharing of protected health
477	information as specified in 45 CFR 160.103.
478	screen and referral for further evaluation when
479	screened positive shall be completed by the Health



480	Ħ	ome, and this information shall be provided to
481	ŧŀ	ne TRBHA or Division.
482	ii. Ir	the event of positive results for any minor child,
483	th	ne providers involved in the child's care shall follow
484	al	Il applicable state and federal laws, unless directed
485	ot	therwise.
486	d. Membei	rs ages 18 and up: A standardized tool l, as
487	specifie	d in contract, shall be usedutilized to evaluate for
488	potentia	al substance use <u>. (e.g., ASAM),</u>
489	iIr	the event of positive results, the information shall
490	be	e shared with the providers involved with the
491	М	ember's care , to the Tribal ALTCS case manager or
492	Ħ	ne TRBHA and may be shared only if the Member
493	Q	r Member's Responsible Person has authorized
494	sh	naring of protected health information as specified
495	in	(45 CFR 160.103).
496	C. SERVICE AND TREA	ATMENT PLANNING
497		all require the followingensure service planning
498	elements:	
	<u> </u>	



199	<u>a.</u>	Service planning as a description of all covered health
500		services deemed as medically necessary and based on
501		Member voice and choice.
502	<u>b.</u>	The Service Plan AdSS shall ensure the service plan shall
503		beis a complete, written description of all covered health
504		services and other informal supports that may include
505		individualized goals, family support services, peer and
506		recovery support, care coordination activities, and
507		strategies to assist the Member in achieving an improved
508		quality of life.
509	<u>C.</u>	The Service The AdSS shall ensure the Service Plan shall
510		beis developed and administered by the primary behavioral
511		health outpatient provider or the ALTCS case manager,
512		that includes all Treatment Plans developed by other
513	(K)	providers involved in the Member's care, and additional
514	(0)	relevant documents from other service providers or
515	O ,	entities involved in the Member's care.
516	2. The	AdSS shall requireimplement the following treatment
517	planı	ning elements:



518	<u>a.</u>	Treatment planning may occur with more than one
519		outpatient provider based on the member's identified
520		need.
521	<u>b.</u>	A member may have multiple Treatment Plans based on
522		various clinical needs.
523	<u>C.</u>	TheThe AdSS shall ensure service and Service and
524		Treatment Plans plans are based on a current assessment
525		and/or specific treatment needs, such asincluding out-of-
526		home services, specialized behavioral health treatment for
527		substance use, or and trauma.
528	<u>d.</u>	AllThe AdSS shall ensure all services shall have identified
529		goals that are measurable, including frequency, duration,
530		and method for indicating Member's definition of goal
531		achievement.
532	<u>e.</u>	Service The AdSS shall ensure service and Treatment Plans
533	(0)	identify the services and support to be provided, according
534	0,	to the covered, medically necessary services specified in
535	Ť	AdSS Policy 310-B.
536	d.	Behavioral The AdSS shall require behavioral health
537	<u></u>	providers to shall make available and offer the option of
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538	having a Credentialed Family Support Partner and/or Peer-
539	and-Recovery Support Specialists to provide covered
540	services, when, appropriate, and as well as for the purpose
541	of navigating Members to treatment or increasing
542	participation and retention in treatment and recovery
543	support services.
544	C.D. SAFETY PLANSNING Crisis and Safety Planning
545	1. The AdSS shall require the following: ensure General Purpose
546	of a Crisis and Safety Plan
547	a. A Safety A Crisis and a Safety Plan provides a written
548	method for potential crisis support or intervention
549	whichthat identifies needs and preferences that are most
550	helpful in the event of a crisis.
551	<u>b. AThe AdSS shall ensure a Crisis and Safety Plan shall beis</u>
552	developed in accordance with the Vision and Guiding
553	Principles of the Children's System of Care and the Nine
554	Guiding Principles of the Adult System of Care as specified
555	in AMPM Policy 100.



556	<u>C.</u>	The AdSS shall ensure Crisis and A Safety Plans isareshall
557		be trauma informed, with a focus on safety and harm
558		reduction.
559	<u>d.</u>	The AdSS shall ensure the dDevelopment of a Crisis and
560		Safety Plan shall beis completed in alignment with the
561		mMember's Service and Treatment Plans, and any existing
562		Behavior Plan, or Functional Behavioral Assessment, if
563		applicable.
564	a. e	The AdSS shall ensure the dDevelopment of a Safety Plan
565		isIt shall be considered, when any of the following clinically
566		indicated. Clclinical indicators are may include, but are not
567		limited needs identified in the mMember's Service,
568		Treatment, Service, or Behavior Plan in addition to any one
569		or a combination of the following:
570	(X)	i. Justice system involvement,
571	(0)	ii. Previous psychiatric hospitalizations,
572	0,	iii. Out-of-home placements,
573		1) Home and Community Based ServiceCBS
574		settings,
575		2) Nursing Facilities,



576		3) Group Home settings,
577	<u>iv.</u>	Special Health Care Needs,
578	<u>v.</u>	History of, or presently under court-ordered
579		treatment,
580	iv. vi.	History or present concern off danger to self or
581		danger to others,
582	∨. vii.	<u>IndividualMembers</u> with an <u>SED or</u> SMI designation,
583		and
584	vi. viii.	Member Individuals identified as high risk or high
585		needs-, or
586	∀ii. ix.	Children ages six through 17 with a Child and
587		Adolescent Level of Care Utilization SystemCOLOCUS
588		Level of 4, 5 or 6.
589	2. The AdSS s	shall implement the followingensureCrisis and Safety
590	Plan <u>requir</u>	ements:
591	a. A Sat	fety Plan is are shall be updated at least annually, or
592	more	e frequently if a Member meets one or morea
593	comb	pination of the above criteria, or if there is a significant
594	chan	ge in the Member's needs.



595	a.b. AThe AdSS shall require Aa copy of the Crisis and Safety
596	Plan <u>isshall be</u> distributed to the team members that
597	assisted with development of the Crisis and Safety Plan.
598	c. Ad AdSS shall ensure aA Crisis and Safety Plan does not
599	replace or supplant a Mental Health Power of Attorney or
500	behavior plan, but rather serves as a complement to these
501	existing documents.
502	b. <u>AThe AdSS shall ensure Safety Plans</u> Essential Elements
503	10. A Crisis and Safety Plan shall establishes goals to prevent
504	or ameliorate the effects of a crisis and shall specifically
605	address <u>es the following essential elements</u> :
506	iTechniques for establishing safety, as identified by
507	the mMember and/or healthcare decision maker,
508	Member/Responsible Person, Designated
509	Representative, or and as well as members of the CFT
510	or ART.
511	i. <u>ii. RIdentification of r</u> ealistic interventions that are most
512	helpful or not helpful to the Member and their his/her
513	Member's family members or support system.



614	II. <u>III.</u>	<u>Guidance of Guiding</u> the support system towards
615		ways to be most helpful to Members and their
616		families.
617	iii. iv.	Multi-system involvement.
618	iv. v.	Consideration of Any physical limitations, comorbid
619		conditions, or other unique needs the Member may
620		have that would aid in the reduction of
621		symptoms., comorbid conditions, or unique needs of
622		the member (e.g., involvement with DCS or Special
623		Assistance),
624	∀. vi.	_Adherence to court-ordered treatment(if
625		applicable <mark>)</mark>
626	vi. vii.	Necessary resources to reduce the chance for a crisis
627	QO.	or minimize the effects of an active crisis for the
628		Member, that may include:, including:. This may
629	(0)	include but is not limited to:
630	O,	1) Clinical (support staff/professionals),
631		medication, family, friends, parent,
632		Responsible Person, Designated
633		Representativeguardian, environmental;



534	2)	Notification to and for coordination with
535		others; and
536	3)	Assistance with and/or management of
537		concerns outside of crisis, for example,
538		including (e.g., animal care, children, family
539		members, roommates, housing, financials,
540		medical needs, school, work; and).
541	4)	Utilization of behavioral health crisis services
542		as specified in AdSS <u>Policy</u> 590.

SUPPLEMENTAL INFORMATION

ASSESSMENTS

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- There are no specific assessment templates required if the
 assessment fulfills components listed in Section B. These
 components may be considered as a completed assessment or
 reassessment.
- 2. An assessment may also include, but is not limited to a psychiatric evaluation, psychological evaluation, standardized assessments designed to address specific needs (e.g., depression, anxiety, need for HRSN), or specific assessments from other providers designed to meet Member's treatment



654 needs.

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Signature of Chief Medical Officer: