



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

AHCCCS HCBS PROVIDER TRAINING

Target Audience - Qualified Vendors and Providers

Transmittal Date - 01/10/2020

In March 2022, certain residential and non-residential AHCCCS Long Term Care System (ALTCS) providers' business practices will be required be aligned with the Home and Community-Based Settings (HCBS) Rules.

Residential

- Assisted Living Facilities (homes, centers, and adult foster care)
- Group Homes
- Adult and Child Developmental Homes

Non-Residential

- Adult Day Health Programs
- Day Treatment and Training Programs
- Center-Based Employment Programs
- Group Supported Employment Programs

The HCBS rules are person-centered practices that have the power to shape a member's daily living, learning, working, recreational, and social experiences driven by the member's choices, supports, and services to ensure they have full access to the benefits of community living.

To support providers to comply with the HCBS rules, AHCCCS, in partnership with the ALTCS Managed Care Organizations (MCOs), is offering a three-part series of online training and technical assistance sessions. These sessions will assist providers to assess, plan, and align your practices with the rules, so that you are prepared for the MCO's quality monitoring visit to evaluate compliance with the HCBS Rules and, most importantly, create a more satisfying member experience.

- Session 1 – HCBS Rules Overview on **January 30th** from 12:00pm – 2:00pm
- Session 2 – Provider Self-Assessment Tool Training on **February 13th** from 1:00pm – 3:00pm
- Session 3 – Implementation in Employment, Residential, and Day Program Settings (coming soon in **March and April**)

Providers are expected to participate in both Session 1 and Session 2, and at least one part of Session 3. AHCCCS recommends that attendance be limited to those person(s) within your organization who have the decision-making authority to change business practices or service models, such as Program Administrators and Managers. Other key personnel may view the recorded sessions online. All sessions will be held live via webinar and recordings will be posted to the [AHCCCS website](#).

Please note: AHCCCS is currently considering a Differential Adjusted Payment (DAP) initiative for HCBS providers that participate in this training, to the extent required by AHCCCS, and complete a self-assessment pre-screening survey. If approved, this means that providers who meet the established criteria will receive an increased percentage to their current rate for services during the period of 10/01/2020 - 09/30/2021.

Session 1 - HCBS Rules Overview

The session objectives include the following:

1. Describe the HCBS Rules including specific person-centered practices for provider compliance.
2. Outline the quality monitoring process and timeline.
3. Provide an overview of the forthcoming education and technical assistance resources available to providers.

[To register for Session 1 – HCBS Rules Overview, click here.](#)

Session 2 – Provider Self-Assessment Tool Training

The Provider Self-Assessment Tool will be a required component of the MCO's quality monitoring visits beginning in 2020. This tool has been designed for providers to assess the alignment of current practices in residential, employment, and day program settings with the person-centered practices required under the HCBS Rules. For reference, the tools will be posted to the [AHCCCS website](#) prior to the training. A notice will be sent to providers registered for the training once the tools are available on the website. The session objectives include the following:

1. Familiarize participants with the tools and their intended use.
2. Train participants in how to complete self-assessment.

[To register for Session 2 – Self Assessment Tool Training, click here.](#)

Session 3 – Implementation in Employment, Residential and Program Settings

Session 3 consists of four setting-specific tracks representing each unique setting type that utilize a peer-to-peer, provider-to-provider approach to share and discuss specific person-centered practices that align with the HCBS Rules.

Each session will be led by a panel of providers who will share real-world experiences about changing business practices they employed to align with specific person-centered practices required by the HCBS Rules. The sessions are also intended to be an open dialogue whereby all provider participants can brainstorm and share information with their peers in the industry. These sessions will be available in March and April 2020. More information on how to register is forthcoming.

Please note that all sessions will be utilizing Zoom conferencing. If you would like more information on how to use Zoom conferencing, you can find helpful instructions below:

Testing a Computer and Audio: <https://support.zoom.us/hc/en-us/articles/201362283-How-Do-I-Join-or-Test-My-Computer-Audio->

How to Join a Webinar: <https://support.zoom.us/hc/en-us/articles/115004954946-Joining-a-Webinar-Attendee->