

1240-D EMERGENCY ALERT SYSTEM

REVISION DATE: 02/22/2023

EFFECTIVE DATE: October 1, 2019

REFERENCES: AMPM 1240-D; Division Medical Policy 1240-D

PURPOSE

This policy establishes the requirements for Administrative Services Subcontractors (AdSS) in the management of Emergency Alert Systems for Members enrolled in AdSS health plans.

DEFINITIONS


1. "Emergency Alert System" or "EAS" means a service that provides monitoring devices or systems for members who are unable to access assistance in an emergency or live alone or would be alone for intermittent periods of time without contact with a service provider, family member, or other support systems, putting the member at risk.
2. "Member" means the same as "client" as defined in A.R.S. § 36-551.

POLICY

- A.** The AdSS shall offer and make available EAS to Members who meet all

of the following criteria:

1. The Member lives alone or is alone for intermittent periods of time without contact with a service provider, family member, or other support system;
2. The Member's community does not have reliable or available emergency assistance on a 24-hour basis;
3. The assessment of the Member's medical or functional level documents an acute or chronic medical condition;
4. The primary care provider has prescribed the EAS;
5. The Member has the ability to use and operate the system; and
6. If the Member lives in an alternative HCBS setting, the need is justified by the Member's support coordinator.

Signature of Chief Medical Officer: 
[Anthony Dekker \(Feb 15, 2023 12:14 MST\)](#)
Anthony Dekker, D.O.