

# Interagency Coordinating Council (ICC) for Infants and Toddlers

# Family Engagement Committee Meeting Minutes - FINAL

Virtual Meeting September 19, 2024 9:30am - 11:00am

### **Attendance**

#### Members

Sandra Caudillo (present) Alissa Eromae (present) Robin Hale (present) Alison Lucas (present) Sonia Samaniego (present) Laurie Shook (present) Neil Tift (absent)

## Staff (AzEIP)

Jerrilene Antone Morton (present)
Tanya Goitia (present)

Amanda Honeywood (present)

#### **Public**

Emily Singleton (present)

Rob Voreck (present)

# Minutes

- 1. Call to Order
  - a. Called to order by Laurie Shook at 9:42am
- 2. Read Public Member Notice
- 3. Minute Approval from August 15, 2024 Meeting
  - a. Sandra motioned to approve the minutes from August 15, 2024
  - b. Alissa seconded the motion to approve the minutes from August 15, 2024
  - c. Sandra, Alissa, Laurie, Robin, and Sonia approved the minutes from August 15, 2024
- 4. Discussion Items/Topics
  - a. Vice Chair Sarah Greene, ICC Chair, has been notified of the request for Alissa to be named as Vice Chair and this is on the agenda for the September 26, 2024 ICC Meeting
  - b. Meta Business Account establishment of an ICC Meta Business Account and ICC Instagram page have been discussed with the DES Public Information Officer and are being explored
  - c. Community Feedback talking a lot about team based model and its limitations, scheduling and meeting compliance seems very limiting at times with the team based model, seems like it

works against the intentions of early intervention, pros and cons, but cons seem to be more, families have also shared these concerns, causes a major disconnect with families coming from medical model (weekly PT, OT, Speech), if this is something we are hearing from both providers and families needs to be shared during the main meeting, pediatricians don't understand our model, that's where the confusion comes from, has taken a long time to adjust because we have to follow protocols to get a provider in to support us, has become harder, AzEIP is coming down on us more about how we request a joint visitor to come, families that do have insurance and are wanting more hours, becomes very confusing to have hours outside of AzEIP and within EI, would help if families could hear how this all works; think we are trialing some type of text message for families through AzEIP, this could be a way to ask families about how they feel, families will begin receiving text messages, would be nice to utilize to get a pulse from families, texts are always great, surveys would be great; have been really slow with referrals, usually really busy and barely getting evaluations, has been across most teams in our agency; have had a couple of families share about preschool transition (transition went fairly smoothly, AzEIP rocked that, but AzEIP to DDD shift has not been quite as smooth (don't know if families qualify or not and they don't know either)

- d. Family Story a family has been identified to share their story at the September 26, 2024 ICC Meeting
- e. Rack Card for ICC and AzEIP discussed ideas for QR code, style, and content
- 5. Action/Follow-up
  - English and Spanish versions of the Consent to Share Story form will be sent to committee members
- 6. Public Comment
  - a. None
- 7. Schedule Next Meeting
  - a. Next meeting will be October 17, 2024 from 9:30am -11:00am
- 8. Adjourn
  - a. Meeting adjourned by Laurie at 10:57am

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The Interagency Coordinating Council may hear items on the agenda out of order. The Council may discuss, consider, act, or solicit public comment regarding a matter any time on the agenda. **This agenda is subject to amendment up to 24 hours before the meeting.**