



DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*



**Division of Child Support Services**

# DCSS Outreach Survey

## DCSS Outreach Survey

The Division of Child Support Services (DCSS) is always looking for ways to improve our outreach efforts. Please fill out the survey and leave any suggestions you think would be helpful in our endeavors.

© 2019 Division of Child Support Services. All rights reserved. | 10/19

DCSS is an Equal Opportunity Employer. Minorities and women are encouraged to apply.

\* Required

Email \*

Your email

What was your purpose for engaging with DCSS Outreach?

☐ I am interested in starting DCSS services

☐ I am party to an existing DCSS case (Paying Parent, Receiving Parent, Relative, Guardian)

☐ I am a community partner

☐ Other:

- ❖ Give Feedback on DCSS Outreach
- ❖ Share Partnership Opportunities
- ❖ Inquire on DCSS Services That You Would Like to Learn About
- ❖ <https://forms.gle/PtwVLHfqR5jdoTw36>



# Arizona DES Child Support Overview Video



# TouchPay Mobile App

Beginning **July 1, 2022** customers are now able to download the TouchPay Mobile Application and pay child support from their mobile device.

- ❖ The application will allow customers to:
  - Save payment methods
  - Save cases for easy access
  - Set up recurring payments
  - Have record of payments made through the application
- ❖ \$2.95 convenience fee for each transaction
- ❖ For more information please visit:  
<https://des.az.gov/sites/default/files/media/AZ-child-support-poster-mobile-app.pdf?time=1657815777678>

# Child Support Awareness Month



# Virtual Resources

Here are the following ways that anyone can access DCSS services and information

- ❖ Case related documents can be emailed: [DCSS-Documents@azdes.gov](mailto:DCSS-Documents@azdes.gov)
- ❖ Post mailed: P.O. Box 40458, Phoenix, AZ 85067
- ❖ AZ Child Support Online Portal: <https://dcssprod.azdes.gov/dcss/edcss/index.jsf>
- ❖ Online Document Center: <https://des.az.gov/documents-center>

## Customer Service

602-252-4045, 1-800-882-4151 (Toll-Free in Arizona)

Monday – Friday, 7:00 a.m. – 5:30 p.m.

Website: <https://des.az.gov/dcss>

# We Want to Hear From You!

Go to Menti.com and use code **4067 0232**

**[www.menti.com/1my3nacsg1](https://www.menti.com/1my3nacsg1)**

There will be 5 questions to help you learn more about DCSS

These are some commonly asked questions that we receive from our  
community partners



DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

**Thank you! Questions?**



**Contact information for the Tribal Liaison for the Division of Aging & Adult Services,  
Division of Community Assistance & Development and the Division of Child Support  
Services**

Patricia Sutton, Tribal Liaison for DAAS, DCAD & DCSS

DES – Office of the Director-Office of Community Engagement

Office of Tribal Relations

[PSutton@azdes.gov](mailto:PSutton@azdes.gov)

(480) 341-5109

---

**July 20, 2022 Tribal Information Forum**

**Division of Child Support Services**

**DCSS**

**Christian Romo**

**Community Outreach Supervisor**

**[ChristianRomo@azdes.gov](mailto:ChristianRomo@azdes.gov)**

---