

Your Partner For A Stronger Arizona



Division of Child Support Services

DCSS Outreach Survey

The Division of Child Suppo	rt Services (DCSS) is always looking for ways to improve our
outreach efforts. Please fill	out the survey and leave any suggestions you think would be
helpful in our endeavors.	
* Required	
Email *	
V I	
Your email	
What was your purpose	for engaging with DCSS Outreach?
O 1	D000
I am interested in start	ing DCSS services
O Guardian)	g DCSS case (Paying Parent, Receiving Parent, Relative,
O 1	ner
I am a community part	

Give Feedback on DCSS Outreach

Share Partnership Opportunities

Inquire on DCSS Services That You Would Like to Learn About

https://forms.gle/PtwVLHfqR5jdoTw36

Arizona DES Child Support Overview Video

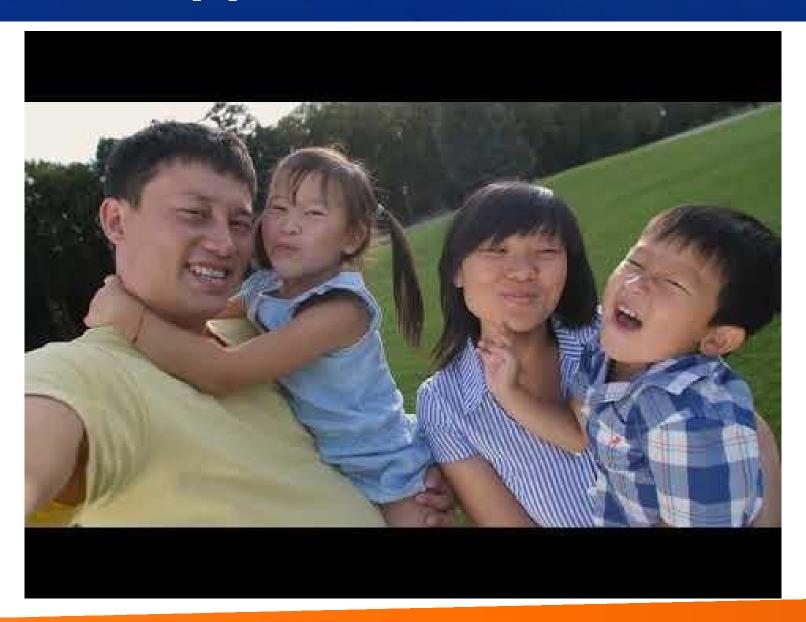


TouchPay Mobile App

Beginning **July 1, 2022** customers are now able to download the TouchPay Mobile Application and pay child support from their mobile device.

- ♦ The application will allow customers to:
 - ➤ Save payment methods
 - ➤ Save cases for easy access
 - ➤ Set up recurring payments
 - > Have record of payments made through the application
- ♦ \$2.95 convenience fee for each transaction
- ❖ For more information please visit: https://des.az.gov/sites/default/files/media/AZ-child-support-poster-mobile -app.pdf?time=1657815777678

Child Support Awareness Month



Virtual Resources

Here are the following ways that anyone can access DCSS services and information

- Case related documents can be emailed: DCSS-Documents@azdes.gov
- **❖ Post mailed:** P.O. Box 40458, Phoenix, AZ 85067
- AZ Child Support Online Portal: https://dcssprod.azdes.gov/dcss/edcss/index.jsf
- Online Document Center: https://des.az.gov/documents-center

Customer Service

602-252-4045, 1-800-882-4151 (Toll-Free in Arizona) Monday - Friday, 7:00 a.m. - 5:30 p.m.

Website: https://des.az.gov/dcss

We Want to Hear From You!

Go to Menti.com and use code 4067 0232

www.menti.com/1my3nacsg1

There will be 5 questions to help you learn more about DCSS

These are some commonly asked questions that we receive from our community partners



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Thank you! Questions?

Contact information for the Tribal Liaison for the Division of Aging & Adult Services, Division of Community Assistance & Development and the Division of Child Support Services

Patricia Sutton, Tribal Liaison for DAAS, DCAD & DCSS

DES – Office of the Director-Office of Community Engagement

Office of Tribal Relations

PSutton@azdes.gov

(480) 341-5109

July 20, 2022 Tribal Information Forum

Division of Child Support Services DCSS Christian Romo Community Outreach Supervisor ChristianRomo@azdes.gov