



DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*



**Justice Reach-In Care Coordination**



# Office of Individual and Family Affairs - OIFA

- Customer Service Center/Provider Relations
- Advocacy/Behavioral Health Advocacy
- OCE - DDD Community Engagement
- Benefits Coordination
- Affordable Housing Program
- Department of Child Safety/Foster Care
- Justice Reach-In Care Coordination
- Independent Oversight Committee Liaison
- Tribal Community Engagement
- Communications/Public Information
- Bachelors or Masters of Social Work Internship



# Justice System Reach-in Care Coordination

- Focuses on care coordination for incarcerated DDD eligible members
- Assists in facilitation of release planning.
- Ensure individuals have continuity of care and seamless access to needed services when released from jail/prison.
- Prevents members from being terminated and having gaps in services upon release.
- Helps reduce repeat offenses.

# Who Do We Coordinate With?

## Criminal Justice Partners

- Jails
- Sheriff's Office
- Correctional Health Services
- Arizona Department of Corrections
- Community Supervision
- Probation
- Courts

## HealthCare Partners

- Health Plans
- Tribal Health Plan
- Behavioral Health Contractors

# Collaboration Procedures Justice Reach In Liaison:

- Is notified of incarceration or court involvement.
- Obtains Release of information and current medication list from Support Coordination to share with the detention facility.
- Contacts and coordinates with Planning team and Justice Partners to determine the anticipated release date or next court date.
- Provides status updates via secure email to all Planning team and Justice Partners.
- Prior to member's release, begins release planning process.
- Continues to monitor case through any probation etc until they are no longer justice involved and stable in the community.

# Release Planning

- Justice Team is notified of an anticipated release date.
- Planning Team assesses and assists with member's housing, services, transportation, and medication needs.
- Planning Team assists with coordinating medical, dental, and behavioral health appointments.
- Justice Liaison ensures AHCCCS is reactivated upon release.

# DDD Court Policy

DDD Procedure states: Division staff do not appear on member's behalf in any court unless a subpoena has been submitted through the Office of the Attorney General.

(Division staff MAY attend hearings as a general member of the public).

# Utilizing Crisis Services - 988

- Many of our members have justice involvement as a result of families and providers calling 911 instead of contacting their behavioral health crisis teams in times of escalating behavioral issues.
- Police officers are not always trained in crisis intervention and how to deal with individuals with developmental disabilities, so these situations often end in an arrest.
- In order to reduce police involvement and subsequent incarcerations, we should be working as a team to develop At Risk Crisis Plans and ensuring that families and providers have the numbers for those crisis teams.

**CALL 988!!!**



# Questions

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**Thank you!**