

### **310-I HOME HEALTH SERVICES**

REVISION DATE: 7/3/2015, 9/15/2014

EFFECTIVE DATE: June 30, 1994

Home health services through the health plan are those services provided by a Home Health Agency that coordinate in-home intermittent services. These services include, home health aide services, medical supplies, equipment and appliances. The service must be ordered by the Primary Care Provider (PCP) in lieu of hospitalization and referred by the health plan to a Medicare Certified Home Health Agency.

#### Travel Expenses (meals, Lodging, Transportation and Attendant Services)

Expenses incurred for meals, lodging, and transportation for a member while en route to or from a health care service site out of the member's service area or county of residence are covered services.

The PCP must write an order for attendant care services. The Attendant Care Provider's meals, lodging, and transportation expenses are covered. On occasion the Attendant Care Provider may accompany a member out of the service area or county of residence. These attendant care providers may also be a family member who lives in the same household as the member. Under these circumstances services are covered if a written order from the PCP is issued. The Attendant Care Provider's salary is covered only if the attendant does not live in the same household as the member. Expense receipts must be sent to the health plan or Health Care Services for fee-for-service counties. Receipts for meals and lodging must not exceed the State per diem. Transportation will be reimbursed at 9 cents per mile.

The following exclusions and limitations apply:

- A. Family household members, friends, and neighbors may be reimbursed for providing transportation services only if the services are ordered in writing by the PCP and free transportation or public transportation is not available;
- B. A charitable organization providing transportation services at no cost. A charitable organization may not charge or seek reimbursement for the provision of such services to Arizona Long Term Care System (ALTCS); and,
- C. Payment for meals, lodging, and transportation of a member, and an Attendant Care Provider, are funded when a member requires covered service that are not available in the health plan's service area. This criterion also applies to the salary for an attendant.