



DIVISION OF DEVELOPMENTAL DISABILITIES

Member Update - August 2019

Emergency Preparedness

Having a plan for an emergency is crucial to being prepared. An emergency doesn't have to be a natural disaster. An emergency can be a car that won't start, a power outage or other event that disrupts your day. The Arizona Department of Health Services (ADHS) recommends having a supply kit that includes necessities based on your family and its needs. ADHS offers the following suggestions for people with disabilities:

1. Give one member of your support network a key to your house or apartment.
2. Wear any medical alert tags or bracelets to help identify your disability.
3. Know the size and weight of your wheelchair and if/how it collapses for travel.
4. Label any equipment with your name and contact information.
5. Make a list of prescription medications including your dosage for your supply kit.
6. Have a list of your allergies in your supply kit.
7. Pack an extra pair of eyeglasses and hearing aid batteries.
8. Have extra special equipment (like wheelchair batteries, etc.) in your kit.
9. Make a list of serial numbers for any medical devices for your kit.
10. Keep a list of doctors and emergency contacts.
11. Register with your city or county emergency information management office so they may quickly locate you in an emergency situation.
12. Register with your local electric utility company if you use medical equipment (such as a ventilator) at home.

DDD Health Plans Are Coming October 1, 2019

The Division of Developmental Disabilities, through a contract with the Arizona Health Care Cost Containment System (AHCCCS), offers health care coverage to members who are eligible for the Arizona Long Term Care System (ALTCSS). This coverage includes physical health services, behavioral health services, Children's Rehabilitative Services (CRS) and limited Long Term Services and Supports (LTSS). Mercy Care and UnitedHealthcare Community Plan (UHCCP) will provide the new DDD Health Plans effective October 1, 2019.

Mercy Care and UnitedHealthcare Community Plan will be able to provide services to members statewide. All LTSS are provided by DDD contracted Qualified Vendors and specialty contractors except nursing facilities, emergency alert system services and habilitative physical therapy for members age twenty-one (21) and over. These three LTSS will be provided by the member's DDD Health Plan.

More information about DDD Health Plans can be found on the DDD website. Contact your Support Coordinator or Member Services at 1-844-770-9500 ext. 7 with any questions.



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

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Medallion Program

The Medallion Program is available to all DDD members at no cost. Members can choose either a bracelet or shoe tag. Includes 24-hour phone number that first responders can call with a unique ID number to help reunite members with their families or caregivers. Contact your Support Coordinator or the Customer Service Center at 1-844-770-9500 ext. 1 or via email at DDDMedallionProgram@azdes.gov.

Like DDD On Facebook

DDD now has its own Facebook page. Like DDD on Facebook, [@OfficialArizonaDDD](https://www.facebook.com/OfficialArizonaDDD), and stay connected to the latest news from DDD.

Councils and Committees

There are many ways you can volunteer and positively impact the DD community. Visit the DDD website to see all of the councils and committees you can volunteer to be on.

Developmental Disabilities Advisory Council Public Forum

The next Developmental Disabilities Advisory Council (DDAC) meeting will be held on Wednesday September 18, 2019.

- Public Forum: 5:00p.m. to 7:00p.m. (Open for public comment)
- Meeting: 2:00p.m. to 5:00 p.m. (Public welcome to observe)
- Location: Page Unified School District, District Board Room, 500 S Navajo Dr. Page, AZ 86040

Visit the DDAC online for more details.

DDD is Here to Help

If you have questions, please contact your Support Coordinator or the DDD Customer Service Center at 1-844-770-9500 ext. 1 (TTY/TDD 711).

Call the DDD Customer Service Center at 1-844-770-9500 ext. 1, TTY/TDD 711, to ask for this material in other formats. Language help is available at no cost to you.