Member Update - April 2019

Raising Special Kids and DDD Forums
Raising Special Kids and the Division of Developmental Disabilities are conducting statewide member and family forums between March 18 and May 30 in fifty-one (51) locations. We would like to know what DDD is doing right, what we can do better and how we can improve delivery of long term services and supports.

You can get location specific dates and times on the DDD website.

Health Plan Request for Proposal (RFP) Update
DDD has selected new contracted health plans to provide health care to eligible members beginning October 1, 2019. These health plans will deliver both physical and behavioral health care as well as limited long term services and supports (LTSS): skilled nursing facilities, emergency alert system services and physical therapy for members over the age of twenty-one (21), to eligible members. The Arizona Department of Economic Security (DES) Division of Developmental Disabilities (DDD) will provide all other long term services and supports (LTSS).

These new DDD Health Plans will be delivered by UnitedHealthcare and Mercy Care.

Members will receive a letter from DDD the week of April 15 with more details about the DDD Health Plans and what action members can take during open enrollment, June 14 – July 15, 2019.

More information is available on the DDD website.

Care1st Becoming WellCare
Care1st is a WellCare company and their name will become WellCare of Arizona now effective June 1, 2019. Members with Care1st health plans will receive new ID cards in May. For questions, call WellCare of Arizona at 1-866-560-4042.

Save the Date - Developmental Disabilities Advisory Council
The Developmental Disabilities Advisory Council (DDAC) will be meeting on Wednesday May 8th, 2019.

- Meeting 2:00PM to 5:00PM (Public welcome to observe)
- Public Forum: 5:00PM to 7:00PM (Open public comment)
- Location: St. Andrew’s Church, 800 Taylor Dr. Sierra Vista, AZ 85635

Visit the DDAC website for more information.
AHCCCS HCBS Rules Community Forums
AHCCCS is hosting forums to obtain public input on updates to the State Transition Plan after preliminary approval has been granted by the Centers for Medicare and Medicaid Services (CMS). The purpose of the HCBS rules is to ensure individuals receiving HCBS are integrated into their communities and have full access to the benefits of community living. These requirements impact individuals in the Arizona Long Term Care System (ALTCS) receiving services in residential and non-residential settings such as assisted living facilities, group homes, adult day health, day treatment and training, center-based employment programs, etc. AHCCCS will review the updates to the State Transition Plan which outlines the standards for all settings to come into compliance by March 2022. The State Transition Plan will be available on the AHCCCS website for a 45-day public comment period.

AHCCCS will have 7 sessions available: 1 in person, 2 via webinar, and 4 via video conference system. The full schedule of forums and the locations where the video conferences will be available can be found on the AHCCCS event flyer.

To RSVP and Request an Accommodation
Please RSVP as space is limited. Once your RSVP is received, AHCCCS will send you a confirmation email with location details or information on how to connect to the webinar.

Persons with a disability may request a reasonable accommodation, such as a sign language interpreter, with the RSVP. Requests should be made as early as possible to allow time to arrange the accommodation and they should be made to HCBS@azahcccs.gov or 1-888-833-4002, ext. 602-417-4733.

Public Input
Comments and Questions will be taken at the meeting but can also be submitted by email using HCBS@azahcccs.gov or by mail: AHCCCS, 701 E. Jefferson St, Mail Drop 6500, Phoenix, AZ 85034.

DDD is Here to Help
If you have any questions, please contact the DDD Customer Service Center at 1-844-770-9500 (TTY/TDD 711), or your Support Coordinator.