



**DIVISION OF DEVELOPMENTAL DISABILITIES**

*Sent on Behalf of Dr. Laura Love, Ph.D  
Assistant Director, Division of Developmental Disabilities  
Please do not reply to this message*

**TRANSMITTAL DATE: July 25, 2016**

**TOPIC: 2016-2020 DDD Strategic Plan**

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**All Qualified Vendors**



I am very excited to present our **2016-2020 DDD Strategic Plan!**

During fall 2015, DDD held more than 40 in-person, statewide *Listening Sessions* for members, families, providers, DDD staff, and other stakeholders. In addition, DDD conducted a web-based *Strategic Plan Survey*, in which more than 600 respondents – members, parents/guardians, DDD staff, providers and others – participated. I am delighted to share the voices of those individuals!

Subject Matter Expert (SME) teams met from September through December 2015 to further consider the steering team’s recommended goals and objectives. When stakeholder comments became available, comments provided by stakeholders were categorized and provided to SME teams for their consideration and incorporation into their action plans. The SME Teams determined the targeted outcomes that would be used to measure progress on each of the objectives.

**THE GOALS**

The four goals that serve as a framework for the **Strategic Plan** are included below:

**Goal 1: Opportunities.** Support opportunities for members' choices and quality of life

**Goal 2: Value.** Ensure that members get the best possible support for the money spent

**Goal 3: Communication.** Achieve open, ongoing, clear communications among members, families, providers, stakeholders, and DDD staff

**Goal 4: Environment.** Make DDD a place where people love to work and grow professionally

**WHERE TO DOWNLOAD THE PLAN!**

You can download the complete plan from the following web pages:

The DES web page: <https://des.az.gov/>

The DDD web page: <https://des.az.gov/services/disabilities/developmental-disabilities>

You can also download a one-page **Overview** of the plan from either web page.

**YOU ROCK!**

I want to thank you for all of the time and effort you devoted to providing input on our plan. By achieving the goals and objectives set forth in our plan, we will create fundamental changes in how we support our members, our constituencies, and our colleagues. I welcome your continued comments and advice as we move forward in partnership with our community to fulfill the following mission:

**To provide to individuals with developmental disabilities and their families necessary services and supports that are flexible, high quality, and member-driven.**

**To afford individuals opportunities to exercise their rights and responsibilities of independent decision-making and engagement in the community.**

Best Regards,

**Laura**

**Laura L. Love, Ph.D.**

Assistant Director / Chief Executive Officer

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**People First, People Always!!**

