

AZ ABLE Oversight Committee Meeting Minutes

February 6, 2024
10:00am -11:00am

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Present

Brittaney Chipley, AZ ABLE Executive Director
Jason Alan Snead, Committee Member
Cassidy Taylor, Committee Member
Wendi Scharnhorst, Committee Member
Jeffrey Ong, Committee Member

Absent

Robert B. Fleming, Committee Member, Chairman
Grahame Richards, Committee Member

1. Mr. Jason Snead calls the meeting to order at 10:02am.
2. Mr. Snead welcomes everyone.
3. There is no AHCCCS partnership update.
4. Mr. Snead asks for a motion to approve the meeting minutes for 11.7.23. Mr. Jeffrey Ong motions for approval. Mr. Cassidy Taylor seconds the motion. There are none opposed, and the motion carries unanimously.

Vote:

Jason Alan Snead, Committee Member – Approve
Cassidy Taylor, Committee Member – Approve
Wendi Scharnhorst, Committee Member – Approve
Jeffrey Ong, Committee Member - Approve

5. There are no questions, comments, or concerns regarding the reports.
6. Mrs. Brittaney Chipley provides an overview of the 2023 AZ ABLE Customer Service Survey results. Mrs. Chipley will send a copy to OH. 128 people responded compared to last year's 96. Overall, feedback was positive, but there were a few comments about fees. On January 1, 2024, the annual account maintenance fee decreased to \$27 from \$39. Mr. Ong asks for clarification on who received the survey. Mrs. Chipley advises that the survey is sent only to AZ ABLE account holders.
7. Mrs. Chipley provides an update on the DCS AZ ABLE account openings. The organizational ALR (authorized legal representative) application for DCS has been processed, but AZ ABLE's program manager, Vestwell, is waiting on some items from the controlling officer. Once those items are received, there will be a new bulk enrollment process that DCS will use to open as many accounts as needed.
8. Mr. Snead opens the forum for public comments. There are none.
9. Mr. Snead adjourns the meeting at 10:10am.