

1250-H TRANSPORTATION

REVISION DATE: 7/15/2016, 7/3/2015, 9/15/2014

EFFECTIVE DATE: June 30, 1994

Transportation (Non-Emergency)

Service Description and Goals (Transportation)

Non-emergency transportation shall be provided for members who are unable to provide their own transportation for medically necessary services. This service provides non-emergency ground transportation as previously approved by the Division, if the member's natural supports cannot provide such transportation.

The goal of this service is to increase or maintain self-sufficiency, mobility, and/or community access of eligible members.

Service Requirements (Transportation)

Transportation can be provided for members who are eligible for Arizona Long Term Care Service (ALTCS) to and from other covered services.

Target Population (Transportation)

- A. The need for transportation is assessed and documented by the Individual Support Plan/Individualized Family Services Plan/Person Centered Plan process.
- B. Transportation is appropriate when member/family resources, supports or community resources are not adequate or available.

Exclusions (Transportation)

Exclusions for transportation services include:

- A. Providers shall not transport more members than can travel safely.
- B. Transportation for members who are eligible ALTCS to medical appointments should be coordinated through the health plan.
- C. Members residing in Vendor Supported Child Developmental Homes and Vendor Supported Adult Developmental Homes, Intermediate Care Facilities for Individuals with an Intellectual Disability (ICF/IID) and Group Homes shall not receive additional transportation.

Service Provision Guidelines (Transportation)

- A. Members who are eligible for ALTCS may use forty-six (46) trips per month to covered day programs. The Division may authorize additional trips as required for members who are eligible for ALTCS.

- B. The Division may authorize additional trips as required for members who are eligible for other ALTCS.

Provider Types and Requirements (Transportation)

Designated District staff will ensure all contractual requirements related to Transportation providers are met before services can be given. Additionally, all providers of ALTCS must be certified by the Division and registered with the Arizona Health Care Cost Containment System (AHCCCS) prior to service initiation.

Service Evaluation (Transportation)

This service shall be reviewed at all Planning Team meetings.

Service Closure (Transportation)

- A. This service shall be terminated when the member no longer requires transportation.
- B. This service shall be terminated if other resources become available.