



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

RATE FILE ISSUE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 12/21/2023

On December 13, 2023, the Division of Developmental Disabilities (DDD) submitted an update to the FOCUS system to add the new provider rates effective January 1, 2024; however, this update unintentionally removed 2023 rates for several services causing “Rate Not Authorized” errors. The Division corrected this yesterday, December 20, 2023, and the missing rates are once again present in FOCUS as of today.

The Division asks that providers who submitted claims for services between these two dates and encountered a “Rate Not Authorized” error please resubmit these claims at their earliest convenience. We apologize for any delays or inconvenience. Please refer to the updated [rate book](#) released on December 21 to review the January 1, 2024 rates before billing for service claims from January 1, 2024 onwards.