

PREVENTION AND SUPPORT TRAINING UPDATE IMPLEMENTATION

Target Audience - Qualified Vendors and Providers

Transmittal Date - 12/10/2025

As [announced on September 8, 2025](#), the Division is modifying the current Prevention & Support training curriculum that has been in place for nearly a decade. The DES Office of Professional Development, in collaboration with a group of Qualified Vendor trainers and DDD subject matter experts, has revised the training to include updated content that incorporates current industry best practices. As a reminder, Prevention and Support (P&S) training is outlined in Article 9 ([Arizona Administrative Code 6-6-901 through 6-6-909](#)) and is required for all direct support professionals providing paid care to members who may exhibit unsafe behavior as documented in the member's planning document and behavior plan. Qualified Vendors with questions about training requirements should review the [Division Behavior Supports Manual Chapter 600 Training](#).

Changes to the curriculum include:

- Updated physical intervention techniques
- Increased strategies in de-escalation and more testing for skill acquisition
- Increase in activities to better understand trauma and its impact on behavior
- An updated name for the training curriculum, to distinguish between P & S and the new required content.

Implementation

- Please refer to the Prevention and Support Instructor list on the [DDD Qualified Vendor Training web page](#) to view the [current certified instructor list](#) and their certification expiration dates, as some have been extended to accommodate recertification with the updated curriculum.
- Current Certified Prevention & Support Instructors are required to attend a four (4) day in-person training clinic to become certified in the updated curriculum.
- Multiple clinics will be held in March, April, May, and June 2026 to accommodate the anticipated increased demand for instructors to get certified.
- All Direct Care Workers/Direct Support Professionals with current Prevention & Support certification must be trained in the new curriculum **by December 31, 2027** unless the following applies:
 - All new Direct Care Workers/Direct Support Professionals hired **after July 31, 2026**, must be trained in the new curriculum.
 - All Direct Care Workers/Direct Support Professionals identified as needing retraining in member intervention techniques **after July 31, 2026** as a result of corrective action, must be trained in the new curriculum.

Qualified vendors are encouraged to visit the [DDD Qualified Vendor Training web page](#) regularly to stay updated on training details, including the new clinic name, the dates and locations for the clinics, and the new application packet.

Qualified Vendors with questions should contact the [Training Unit](#).