



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

### DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## QUALIFIED VENDOR INFORMATION

Target Audience - Qualified Vendors and Providers

Transmittal Date - 12/01/2023

On Thursday, November 30, 2023, the Division was made aware of an issue involving Sandata, AHCCCS' Electronic Visit Verification (EVV) vendor, and a perceived data breach of a single provider. Since AHCCCS holds the contract with Sandata, this information was immediately shared with AHCCCS and a full investigation is being conducted. On Friday, December 1, 2023, the Division received a [notification from AHCCCS](#) which included in part the following information:

“The results of preliminary investigations have determined that no HIPAA breach occurred; however, a full investigation is underway and regular updates are being provided to AHCCCS. In addition, AHCCCS is collaborating with Sandata to identify and mitigate any processes that may have contributed to the perceived data breach.”

Separate from the above matter, the Division was also made aware that Qualified Vendors are receiving emails from a single vendor which includes specific information about their agencies. The Division is investigating this matter and will communicate additional information as it becomes available.

Please submit any concerns regarding this matter to [DDDBusinessOperationsComments@azdes.gov](mailto:DDDBusinessOperationsComments@azdes.gov).