



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

HABILITATION MUSIC PROVIDED VIA TELEHEALTH

Target Audience - Qualified Vendors and Providers

Transmittal Date - 11/29/2023

Effective December 1, 2023, Habilitation-Music (HAM), has been authorized to be provided via teletherapy. This flexibility had previously been available under the COVID-19 public health emergency but is now available as a permanent modality for the delivery of HAM.

Qualified Vendors providing HAM will be able to identify members who prefer telehealth in the vendor call and the notes section of the Member Profile. Qualified Vendors should respond only to vendor calls that specify that the member's needs and preferences can be met virtually if the therapist is interested in providing HAM via telehealth.

When providing Habilitation-Music using telehealth, Qualified Vendors must use the billing modifier 320I and can refer to the [Medical Coding with Modifiers Reference Sheet](#) when billing.