



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

POLICY UPDATE - NOVEMBER 20, 2024

Target Audience - Qualified Vendors and Providers

Transmittal Date - 11/25/2024

The DDD Policy Unit published a revised policy on Wednesday, November 20, 2024. The policy is available on the Division's [Policy webpage](#).

REVISED POLICY

[Division Provider Manual Chapter 17 Prior Authorization Requirements](#)

Provider Manual Chapter 17 Prior Authorizations was updated processes for referrals and provisions of Augmentative and Alternative Communication (AAC) related services, to include the evaluations and process for Augmentative and Alternative Communication authorizations and services. Additionally, information was added on how to locate therapists who can conduct these services.

POLICY PUBLIC COMMENT

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page](#) of the Division's website. This form, <https://forms.gle/4MGCsdyKTRPJna3m9>, can be used to submit public comments.