



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

DDD Policy Notification - November 6, 2024

Target Audience - Qualified Vendors and Providers

Transmittal Date - 11/6/2024

The Division of Developmental Disabilities Policy Unit has two revised policies to report this week. Policies may be viewed by accessing the [Policies screen](#) located on the Division's external website.

REVISED POLICIES

[Division Operations Policy 480 Support Coordination \(Case Management\) Program Description](#)

A small edit was made to the Evidence and Professional Standards section of the Program Description policy. The change ensures the professional standards the Division operates its program on are based on the CMS standards found in the AHCCCS contract. The edits reflect this, in addition to changing NCAPPS as a resource for person-centered practices and principles. The goal of obtaining Health Equity Accreditation was removed as it is no longer in the AHCCCS Contract.

[Division Medical Policy 510 Primary Care Providers](#)

Division Medical Policy Manual – Chapter 500 Care Coordination Requirements This policy has been revised to outline the requirements applicable to the Division of Developmental Disabilities (Division) regarding Primary Care Providers participating in Arizona Health Care Cost Containment System (AHCCCS) programs to include:

- Changed the word “ensure” to “require” throughout the policy.