



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

RATE BOOK REVISION - SIGN LANGUAGE OR ORAL INTERPRETIVE SERVICES

Target Audience - Qualified Vendors and Providers

Transmittal Date - 10/21/2021

On Thursday, October 21, 2021, DDD posted an updated rate book to its website. This revision contains the addition of rates for Sign Language or Oral Interpretive Services. In alignment with [Division Provider Policy Manual Chapter 26](#), members requiring language support will be identified through the Division's person-centered service planning, vendor call, and placement processes. In the event it is not possible to find staff speaking the member's primary language, Qualified Vendors may bill separately for interpretation services for non-prevalent languages (English/Spanish/Navajo), through the claims submission process.

The basis of payment for all Sign Language or Oral Interpretive Services is 15-minute increments of direct service time. Direct service time is the period of time spent with the member during the delivery of approved HCBS services. Qualified Vendors can submit claims for member absences where the cancellation occurred within 48 hours of the scheduled appointment. Vendors must maintain documentation for audit review. The new Rate Book and Rate Book Lookup can be found in the Rates section of the [Authorization, Rates and Billing Information](#) section of the website.