



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

### DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

# NETWORK OPERATIONS AND MANAGEMENT REORGANIZATION UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 10/15/2021

On Friday, October 15, 2021, DDD will implement the reorganization of its network units as previously communicated. This reorganization will move DDD from a district centric orientation to a statewide model with more specialized functions that will provide for clearer Network roles to support Qualified Vendors and providers, reduce duplication of activities, streamline data collection, and improve overall network operations and management. The new Network organizational structure includes a Network Operations Unit and a Management, Oversight, and Development Unit.

The Network Operations Unit:

- Network Administrator - Megan Taylor
  - Residential Team - Residential Services (Statewide)
    - Network Area Manager - Charlette Bishop
      - For general questions about Residential Services [DDDResidentialUnit@azdes.gov](mailto:DDDResidentialUnit@azdes.gov).
  - Provider Network Support Team (e.g. Vendor Relations)
    - Network Area Manager - Jennifer Atkins
      - Assigned to vendors based on vendor name alphabetically to provide technical support to all Qualified Vendors for all service lines. See DDD website for direct contacts.
      - For general inquiries about Vendor/Provider Support [ProviderNetworkSupport@azdes.gov](mailto:ProviderNetworkSupport@azdes.gov).
  - Resources Team - Non-Residential Services and Placement (District)
    - Network Area Manager - Brandy Rowland
    - Network Area Manager - Marla Davidson
      - For all general internal or external communication to District Resources [NetworkDistrictResource@azdes.gov](mailto:NetworkDistrictResource@azdes.gov)
      - For all communication related to HCBS Direct Referral [HCBSDirectReferrals@azdes.gov](mailto:HCBSDirectReferrals@azdes.gov).

The Network Management, Oversight, and Development Unit:

- Network Administrator - Minnie Williams
  - Network Monitoring and Oversight Team
    - Network Area Manager - Jason Wesley
  - Network Development and Recruitment Team
    - Network Area Manager - Bill Dobias

- Workforce Development Team
  - Network Manager - Debra White

More information is available on the DDD website, <https://bit.ly/dddnetwork>, including a new organizational chart, frequently asked questions, and a list of Network employee contacts. Qualified Vendors and Providers with questions can submit them using this form, <https://forms.gle/w2nvGzmy5kAAxzh26>.