



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 10/11/2023

The DDD Policy Unit published revised policies on Wednesday, October 11, 2023. The policies are available on the Division's [Policy webpage](#).

REVISED POLICIES

[Division Medical Policy Manual 910 Quality Management and Performance Improvement Program Scope](#)

This policy was updated to align with current QM/PI program standards, including clarification of requirements regarding the scope, administration, management, and implementation of the Quality Management and Performance Improvement (QM/PI) Program. Changes include added definitions and an improved description of the Peer Review process.

[AdSS Medical Policy Manual 910 Quality Management and Performance Improvement Program Scope](#)

This policy was updated to align with current QM/PI program standards, including clarification of requirements regarding the scope, administration, management, and implementation of the Quality Management and Performance Improvement (QM/PI) Program. Changes include added definitions and an improved description of the Peer Review process.

[AdSS Operations Policy Manual 445 Submission of Hearing Requests](#)

This policy was updated to clarify where the Division's Administrative Services Subcontractors (AdSSs) need to submit hearing requests. The process for AdSSs submitting a hearing request has been updated to reflect current office information. Additionally, definitions were added, and formatting was updated to reflect current standards.

POLICY PUBLIC COMMENT

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page](#) of the Division's website. This form, <https://forms.gle/4MGCsdyKTRPjNa3m9>, can be used to submit public comments.