

# PREVENTION AND SUPPORT TRAINING UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 10/08/2025

As [announced on September 8, 2025](#), the Division is modifying the current Prevention & Support training curriculum that has been in place for nearly a decade. The Division's Office of Professional Development, in collaboration with a group of Qualified Vendor trainers, is revamping the training to include updated content that incorporates current industry best practices. As a reminder, Prevention and Support (P&S) training is a requirement outlined in Article 9 ([Arizona Administrative Code 6-6-901 through 6-6-909](#)) and is required for all direct support professionals providing paid care to members who may exhibit unsafe behavior as documented in the member's planning document and behavior plan. Qualified Vendors with questions about training requirements should review the [Division Behavior Supports Manual Chapter 600 Training](#).

Changes to the curriculum include:

- Updated physical intervention techniques
- Increase in de-escalation skill acquisition
- Increase in activities to understand Behavior and Trauma

Certified Prevention & Support Instructors are required to be recertified annually. **As the training curriculum is new, these Instructors will need to attend an in-person four-day training clinic rather than the expected observation completed by the Division training staff.**

The schedule for recertification clinics will be posted on the Division's training website later this year. Each Instructor must complete the revised Instructor application prior to attending the clinic.