



# AHCCCS QM PORTAL MIGRATION Q&A SESSIONS

Target Audience - Qualified Vendors and Providers

Transmittal Date - 09/30/2025

As [announced on June 11, 2025](#), beginning November 1, 2025 the Division will require Qualified Vendors to enter incident reports directly into the AHCCCS QM Portal. Qualified Vendors must continue using existing processes to submit incident reports directly to the Division through October 31, 2025.

Qualified Vendors and Providers must review the AHCCCS QM Portal User Guides (below), which detail the steps required to enter, review, and approve reportable incidents within the AHCCCS QM Portal.

- [Incident Accident Death Submission User Guide](#)
- [Incident Accident Death Return User Guide](#)
- [Incident Accident Death Approval User Guide](#)

The Division has created a [User Guide](#) and [Frequently Asked Questions](#) to assist Qualified Vendors.

The Division has scheduled the following Question and Answer sessions at which representatives from both the Division and AHCCCS will be available to answer questions to further prepare QVs for this change.

- Tuesday, October 14, 2025 from 9:00 am to 10:30 am
  - Join by [Google Meet](#)
  - Join by Phone - +1 657-221-7039 PIN: 147 381 466#
- Thursday, October 16, 2025 from 1:00 pm to 2:30 pm
  - Join by [Google Meet](#)
  - Join by Phone - +1 331-725-0720 PIN: 556 935 077#

Qualified Vendors with questions about this change should contact the [Division's Chief Quality Officer](#).