



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

DDD Qualified Vendors - Assistance with Transitioning Members

New Contract for Home and Community-Based Services (RFQVA DDD-2024)

Target Audience - Qualified Vendors and Providers

Transmittal Date - 9/24/2024

As the Request for Qualified Vendor Application (RFQVA) DDD-2024 implementation date of January 1, 2025 approaches, the Division is providing information about what Qualified Vendors can expect in the coming months. The RFQVA project team has developed a transition process to assist impacted members in identifying alternative Qualified Vendors. This process incorporates the current procedures for transitioning members when a Qualified Vendor is no longer available to provide services.

The Division has begun transitioning impacted members with the goal to transition all members to alternative Qualified Vendors before January 1, 2025. The Division is issuing vendor calls and is asking Qualified Vendors to review and consider responding to these vendor calls as outlined in the [Division's Provider Manual Chapter 50 Vendor Call Requirements for Qualified Vendors](#).

The number of members impacted by Qualified Vendors who will not be providing services under the new contract is 678, which is 1.54% of the total number of members enrolled with the Division. Below is a list of the types of services that these members need.

LIST OF TOP SEVEN (7) IMPACTED SERVICE AUTHORIZATIONS AS OF 9/23/24

Table with 3 columns: DDD BILLING CODE, DDD SERVICE CODE DESCRIPTION, PERCENTAGE OF AUTHORIZATIONS. Rows include ATC, DTA, HAH, OTA, PTA, RSP, STA.

Qualified Vendors that will not be providing services under DDD-2024 must continue providing service(s) to the member until the member has transitioned services to a new Qualified Vendor.

The Division anticipates that all applications under review will have a decision rendered by the middle of October 2024. A small number of applications may have a decision rendered after October but before January 1, 2025.

As previously communicated, the project team is monitoring the status of applications and the impact to the provider network. This will be incorporated into the analysis that will inform which services will be posted for solicitation under RFQVA DDD-2024 on the Division's website on or before December 1, 2024.

If you have any questions, please contact the DDD Customer Service Center at 1-844-770-9500 ext. 1 (TTY/TDD 711) or DDDCustomerService-Providers@azdes.gov.