



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

Policy Notification - September 12, 2024

Target Audience - Qualified Vendors and Providers

Transmittal Date - 9/12/2024

The Division of Developmental Disabilities Policy Unit has two new policies and four revised policies to report this week. Policies may be viewed by accessing the [Policies screen](#) located on the Division's external website.

NEW POLICIES

[AdSS Medical Policy 310-F Emergency Medical Services](#)

New AdSS Medical Policy 310-F Emergency Medical Services has been developed to provide guidance for the Division's AdSSs in the provision of Emergency Services, in particular, education for Members on the appropriate use of Emergency Department services.

[Division Medical Policy 971 Measurement Selection and Reporting](#)

This policy was created as part of the Division's continuous improvement efforts. The policy outlines how the Division will select and monitor three measures to evaluate the effectiveness of its case management program. This policy outlines the process and sources the Division will use to determine what measures to select in any given year.

REVISED POLICIES

[Division Medical Policy 310-F Emergency Medical Services](#)

Division Medical Policy 310-F Emergency Medical Services has been brought out of retirement and updated to current requirements for Emergency Service provision and oversight. As this policy is brought out of retirement, guidance for providing education to Members on Emergency Department usage has been updated.

[Division Medical Policy 310-V Prescription Medication/Pharmacy Services](#)

- This policy was revised to align with recent updates to AMPM 310-V.
- The definition for "Medication Error" was added.
- The information about Naloxone was changed from being a prescription medication to an over the counter medication.

AdSS Medical Policy 310-V Prescription Medication Pharmacy Services

- This policy was revised to align with recent updates to AMPM 310-V.
- The definition for “Medication Error” was added.
- The information about Naloxone was changed from being a prescription medication to an over the counter medication.

AdSS Medical Policy 431 Dental/Oral Health Services for EPSDT Eligible Members

This policy has been revised to establish the AdSS requirements for dental/oral health care for Members under 21 years of age who are eligible for Early and Periodic Screening, Diagnostic, and Treatment (EPSDT) services to include:

- Changed anxiolysis sedation to anxiolytic sedation
- Added Dental Appliances as a covered EPSDT dental/oral health service
- Added a requirement for the AdSS to provide a constant point-of-contact for Providers and the Division when contacting the plan regarding dental related issues. The point-of-contact shall be employed by the AdSS and responsibilities shall not be delegated to the AdSS’ dental subcontractor.