



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

# DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## DDD POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 09/09/2021

The DDD Policy Unit published new and revised policies on Wednesday, September 8, 2021. The policies are available on the [Division's Policy webpage](#).

### NEW POLICIES

#### Division Operations Manual

- 6003-N Oral and Written Regulatory Inquiries
- 6003-O Responding to Government Audits
- 6003-P Standards of Conduct
- 6003-Q Anti-Retaliation
- 6003-R Compliance Concerns Reporting Requirements
- 6003-S Compliance Program Training and Education
- 6003-T Compliance Program Integrity Hotline
- 6003-U Corporate Compliance Program Documentation
- 6003-V Division Program Integrity Standards

#### Division Medical Policy Manual

- 1620-L Case File Documentation
- 1620-N Service Closure and Case Closure

### REVISED POLICIES

#### Division Medical Policy Manual

The following Division Medical Policy has been revised to include a new one-page document at the end of the policy which identifies case management timeframes:

- 1620-D Placement and Service Planning