



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

NETWORK WORKFORCE PROFILE & CAPACITY SURVEY

Target Audience - Qualified Vendors and Providers

Transmittal Date - 09/01/2021

Developing a qualified, competent, and sufficiently staffed workforce continues to be a priority issue that impacts members/clients, families, home care workers, Providers and Qualified Vendors. Arizona home care workers who support the elderly, individuals with physical disabilities or individuals with developmental disabilities are the backbone of our healthcare industry.

Arizona's managed care organizations (MCO) that support individuals eligible for the Arizona Long-Term Care System (ALTCS) and Elderly and Physically Disabled (EPD) including the Division of Developmental Disabilities (DDD) collaborate with Providers and Qualified Vendors to develop statewide initiatives, improvement plans, and best practices to identify and address workforce development deficiencies. These managed care organizations, with support from the Arizona Association of Health Plans (AzAHP), have developed a survey to provide AHCCCS with a profile of the current workforce. It will also give the MCOs insight as to where improvements can be implemented across the network. This survey is designed to meet the reporting requirements in the [Division's Provider Policy Manual Chapter 63 – Workforce Development](#).

Beginning the week of August 30, 2021, the CEO's of DDD Qualified Vendor agencies will receive an email from workforce@azahp.org with information regarding the **ACOM 407 Attachment A Survey**, including the link to the survey through Jotform. The survey will be available beginning Monday, September 6, 2021, and will close on Friday, October 1, 2021. Please note the information is being shared amongst the plans, so Vendors who support both ALTCS and EPD may get this information more than once, but it is only necessary to complete the survey once.

Thank you in advance for participating in this Statewide project to improve services and supports to members.