



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

WORKFORCE DEVELOPMENT DIRECT CARE WORKER SURVEY AND WEBINARS

Target Audience - Qualified Vendors and Providers

Transmittal Date - 08/20/2020

Arizona's Managed Care Organizations (MCO) that provide services to the elderly, individuals with physical disabilities and individuals with developmental disabilities need your help.

DDD has collaborated with AHCCCS and other MCOs to have PHI International develop a survey specifically tailored to Direct Care Workers (DCW). This survey is designed to give DCWs a voice and to help DDD and its qualified vendors develop effective workforce development initiatives for both statewide and agency specific implementation.

You can help by:

- Talking it Up! Let your DCWs know it is coming. Share the purpose and encourage participation. This is a unique opportunity for them to use their VOICE.
- Reassuring participants the survey will be anonymous and confidential so they can answer openly and honestly.
- Focusing on the benefits which include two free training opportunities from Arizona Provider Training and Practical Training Solutions that count as Continuing Education Units (CEU) and having their opinions impacting statewide improvements.
- Considering additional agency incentives.

Informational Webinars:

Two upcoming webinars will provide additional information about this initiative and answer any questions you may have. Please choose one of the sessions below that best fits your schedule and save the information to your calendar.

- August 27th at 11:00 a.m.- 12:00 p.m.
 - [Join meeting](#)
- August 27, 2020 at 1:00 p.m. - 2:00 p.m.
 - [Join meeting](#)

We thank you in advance for participating in this statewide project to improve services and supports.