



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

### DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

# AHCCCS: Introducing AHCCCS Provider Connect for Enrolling and Revalidating Providers

Target Audience - Qualified Vendors and Providers

Transmittal Date - 8/16/2024

AHCCCS Provider Connect is now live for enrolling and revalidating AHCCCS providers to receive personalized status updates, reminders, and key next steps on your application. Stay on the lookout for messages from AHCCCS Provider Connect through email or text.

We heard your feedback about making next steps and key actions throughout the enrollment and revalidation process clearer. AHCCCS Provider Connect will proactively send updates or reminders about:

- Application status
- Enrollment or revalidation decision
- License expiration
- Outstanding fees or missing actions

To learn more about AHCCCS Provider Connect, visit [www.azahcccs.gov/providerconnect](http://www.azahcccs.gov/providerconnect).

Have questions? AHCCCS has also enhanced AVA, the AHCCCS website virtual assistant, to answer common questions about provider enrollment, revalidation, and other FAQs. If you have more complex questions, AVA can route you to a live chat specialist. AVA is available in the bottom right-hand corner of the AHCCCS homepage, AHCCCS online, and the APEP portal.

We look forward to engaging with you on these channels.