



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

# DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 08/16/2023

The DDD Policy Unit published revised policies on Wednesday, August 16, 2023. The policy is available on the Division's [Policy webpage](#).

### REVISED POLICIES

[Division Medical Policy Manual 920 Quality Management and Performance Improvement Program Administrative Requirements](#)

This policy was revised as part of the Division's Annual Policy Review to align with the AHCCCS Medical Policy Manual (AMPM). Formatting and style changes were made to align with the Division's Policy Format Manual. The purpose statement was updated to remove the policy statements. Minor language revisions were made to align with AMPM 920 in Section D.

[AdSS Medical Policy Manual 920 Quality Management and Performance Improvement Program Administrative Requirements](#)

This policy was revised as part of the Division's Annual Policy Review to align with the AMPM. Formatting and style changes were made to align with the Division's Policy Format Manual. The purpose statement was updated to remove the policy statements. Minor language revisions were made to align with AMPM 920 in Section D.

[Division Medical Policy Manual 960 Quality of Care Concern](#)

This policy was revised to align with changes to AMPM 960. Formatting and structure were updated throughout the policy to improve readability. The reporting requirement was changed from "24 hours" to "next business day." Clarifying language was added throughout the policy to align with AMPM 960.

[AdSS Medical Policy Manual 960 Quality of Care Concern](#)

This policy was revised to align with changes to AMPM 960. Formatting and structure were updated throughout the policy to improve readability. The reporting requirement was changed from "24 hours" to "next business day." Clarifying language was added throughout the policy to align with AMPM 960.

[Provider Manual Chapter 7 Dental/Oral Health Care](#)

This policy has been revised to provide information to Qualified Vendors regarding the provision of medically necessary dental services for Division of Developmental Disabilities (Division) Members age 21 and older. This document also provides information for medically necessary, routine dental services for Members age 21 and older eligible for the Arizona Long Term Care System (ALTCS) and covered medically necessary dental services

for Members under 21 years of age to include:

- Updated definitions for Member and Physician Service.
- Updated the statement of medically necessary dental services as a prerequisite to AHCCCS-covered organ or tissue transplantation only after a transplant evaluation determines the Member is appropriate.
- Updated the statement for coverage of dental cleanings in hospital settings.
- Added a section on Emergency Dental Services limitations for Members aged 21 and older.
- Added a section on AdSS and Fee-for-Services program responsibilities.
- Updated when an informed consent for oral health treatment will be completed.
- Updated Contractor and Tribal ALTCS responsibilities.
- Formatted to align with Policy standards.

#### **POLICY PUBLIC COMMENT**

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page](#) of the Division's website. This form, <https://forms.gle/4MGCsdyKTRPJna3m9>, can be used to submit public comments.