



Sent on Behalf of



## ALT EVV LIVE-IN CAREGIVER FAQ UPDATE NOW AVAILABLE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 08/06/2024

*This communication is intended for provider agencies subject to Electronic Visit Verification (EVV) requirements and EVV vendors. Please read this entire communication for the most up-to-date information on EVV compliance. This communication presents a number of significant EVV updates. AHCCCS understands that providers and vendors may have questions that we may not be able to answer at this time. It was important for us, however, to share with you what we do know at this point in time while maintaining our commitment to continue to provide ongoing updates and a number of tools and resources to support understanding and engagement.*

### **Alt EVV Live-In Caregiver FAQ**

AHCCCS has posted the updated Live-in Caregiver Frequently Asked Questions (FAQ) based on questions received during the technical specifications webinar on the [EVV webpage](#).

**As a reminder, alternate vendors are expected to have the changes in place and begin submitting the live-in caregiver data to Sandata during the first quarter of the state fiscal year (July 1, 2025 - September 30, 2025). This means the development work must be completed, providers are inputting the data and the data is being transmitted to Sandata. AHCCCS will be closely monitoring progress and compliance of the data by provider agencies.** AHCCCS has also updated the "Business Requirements for Alternate EVV Data Collection Components" document with the live-in caregiver identification requirements. This document serves as a companion document to the technical specifications to support providers in understanding how EVV compliance standards translate into the technical specifications for alternate vendors.

It is important to note that AHCCCS plans to maintain the same requirements (including those reflected in the update noted above) when vendors are required to submit data directly to the AHCCCS EVV aggregator beginning October 1, 2025.

You can find the recording webinar and documents on the EVV website and linked below.

- [Live-in Caregiver FAQ – August 2025](#)
- [Alternate Data Collection Systems Interface Technical Specifications](#)

- [Business Requirements for Alternate EVV Data Collection Components](#)
- [Technical Specifications Recorded Webinar](#)
- [Alt EVV Specification Updates Power Point Presentation](#)

## **EVV 2.0 Reminders and Required Actions**

Your action is needed!

To ensure you receive timely and relevant updates to support your readiness for this transition, we are asking each provider and vendor organization to take the following actions. Your prompt attention to this request will help avoid communication delays for your organization and help to ensure a seamless transition for all stakeholders.

### **Provider Call to Action:**

- Review and confirm/update the primary point of contact for EVV in the AHCCCS Online Portal
- You can find instructions on the [AHCCCS EVV webpage](#).

### **EVV Vendor Call to Action:**

- Please complete the brief survey to provide a primary point of contact and provide basic information to support the readiness and testing planning process.
- You can find a link to the [survey here](#)

## **Stay Informed**

Please [sign up](#) for email notices about EVV.