



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

DDD FTP SCHEDULED UPGRADE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 08/05/2021

The Department of Economic Security (DES) Division of Technology Services (DTS) will be performing scheduled maintenance on Monday, August 9, 2021, that will impact user access to all DDD FTP servers. The maintenance is expected to occur between 5:30 p.m. and 7:30 p.m. Qualified Vendors and contractors with scheduled processes that run during this timeframe will need to re-run those processes after the maintenance is performed or take steps to schedule them for a different time on that day. If an FTP user has an issue accessing the FTP server after 7:30 p.m. on Monday, August 9, 2021, please contact the DES Resolution Desk at 1-888-875-7144.