



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

# DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## POLICY UPDATE - JULY 31, 2024

Target Audience - Qualified Vendors and Providers

Transmittal Date - 08/01/2024

The Division of Developmental Disabilities Policy Unit has eight revised policies to report this week. Policies may be viewed by accessing the [Policies screen](#) located on the Division's external website.

### REVISED POLICIES

#### [AdSS Medical Policy Manual 910 Quality Management and Performance Improvement Program Scope](#)

This policy has been revised to:

- Establish the requirements regarding the scope, administration, management, and implementation of the Quality Management and Performance Improvement (QM/PI) Program.
- Set forth roles and responsibilities of the Division to provide oversight and ongoing Evaluation of the Administrative Services Subcontractors' (AdSS) compliance with QM/PI Program requirements.
- Add new provisions, removed unnecessary provisions, and updated existing language throughout the policy to align with AMPM 910.
- Update language, formatting, and style throughout the policy to align with the Division's Policy Format Manual.

#### [Division Operations Policy Manual 205 Ground Ambulance Transportation Reimbursement Requirements for Non-Contracted Providers](#)

Division Operations 205, Ground Ambulance Transportation Reimbursement Requirements for Non-Contracted Providers was revised with the following changes:

- Updates definitions to align with Codes of Federal Regulations.
- Clarifies ground Ambulance reimbursement criteria for Advanced and Basic Life Support for non-contracted providers.
- Updates the document to align with DDD's policy formatting standards.

#### [Division Provider Policy Manual Preface Intended Users of the Provider Manual](#)

The Provider Preface has been updated with the following:

- Name change of publishing Provider policies
- Removed "Policy" from title in header, which now reads "Provider Manual"

## [Division Provider Policy Manual Chapter 6 Early and Periodic Screening, Diagnostic, and Treatment](#)

This policy has been revised with the following changes:

- Removed procedural language
- Reformatted document with new layout. Reduced page number from 33 to 8 pages
- Removed definitions unrelated to the purpose of the document
- Added to the list of EPSDT coverages
- Updated EPSDT Visit Components
- Updated Provider requirement

## [Division Provider Policy Manual Chapter 8 Family Planning and Supplies](#)

This policy has been revised with the following changes:

- Removed procedural language
- Reformatted document with new layout
- Updated Maternity Care Services
- Updated Family Planning Services and Supplies

## [Division Provider Policy Manual Chapter 20 Fraud, Waste, and Abuse](#)

This policy has been revised to outline requirements for Qualified Vendors regarding prevention, detection, and reporting requirements for any and all suspected incidents of Fraud, Waste, and Abuse.

- Updated References.
- Refined Purpose statement.
- Removed unnecessary definitions, updated existing definitions, and added new definitions.
- Removed Prevention and Detection section.
- Added new provisions, removed unnecessary provisions, and updated existing language throughout the policy to align with AHCCCS requirements.
- Added Supplemental Information.
- Updated language, formatting, and style throughout the policy to align with the Division's Policy Format Manual.

## [Division Provider Policy Manual Chapter 30 Clinical Practice Guidelines](#)

- Provider Manual Chapter 30 was updated to include the Administrative Services Subcontracted (AdSS) health plans and language was changed to improve clarity.

## [Division Provider Policy Manual Chapter 67 General and Informed Consent](#)

- Provider Manual Chapter 67 was updated to include the removal of the evaluation in connection with an AHCCCS school-based program, and definitions were updated for clarity.