



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

WELLSKY CLAIMS SYSTEM QUESTION AND ANSWER SESSIONS

Target Audience - Qualified Vendors and Providers

Transmittal Date - 07/29/2022

As [communicated on Monday, July 25, 2022](#), the Division has moved the implementation date for the WellSky claims system to September 1, 2022 in order to ensure vendor readiness.

The Division has updated its [C2F - HIPAA TCS Compliance Claims Processing System](#) web page with a new Frequently Asked Questions expandable section. This new section includes a link to a [frequently asked questions](#) document that is divided into specific categories. It also contains a schedule for virtual Question and Answer sessions that will be held in August and hosted by DDD's provider relations unit.

The schedule for the **Single Claim Entry** sessions is as follows:

- Monday, August 1, 8, 15, and 22 from 10:00 a.m. to 12:00 p.m.
 - Join by Google Meet: <https://meet.google.com/xtf-dtab-rrk>
 - Join by Phone: 1-832-680-4502 | PIN: 288 610 579
- Wednesday, August 3, 10, 17, and 24 from 12:00 p.m. to 2:00 p.m.
 - Join by Google Meet: <https://meet.google.com/gen-wmvv-aio>
 - Join by Phone: 1-314-666-1060 | PIN: 894 315 175

The schedule for the **837P** sessions is as follows:

- Friday, August 5, 12, 19, and 26 from 2:00 p.m. to 4:00 p.m.
 - Join by Google Meet: <https://meet.google.com/obr-peah-vbz>
 - Join by Phone: 1-252-376-1511 | PIN: 838 819 133

Additionally, the Division has published a [Google Form](#) on the same web page that Qualified Vendors who cannot find an answer to their question in the [frequently asked questions](#) document and who are unable to attend one of the Q&A sessions can submit their question to the Division.