



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

WELLSKY CLAIMS SYSTEM IMPLEMENTATION DATE CHANGE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 07/25/2022

DDD has been continuously assessing vendor readiness for the implementation of the WellSky claims system. To date, over 97% of vendors have been through WellSky Interface Training and Claims Technical Guidance Training. Vendors who will utilize the 837 electronic format are progressing through the next step to be certified. Vendors who will use the Single Claim Entry process in WellSky are being cleared for parallel testing. In order to ensure Qualified Vendor readiness, the Division is moving the implementation date from August 1, 2022 to **September 1, 2022**.

In addition, DDD and WellSky have allowed access to selected individuals per vendor to the WellSky platform. It is critical that usernames and passwords are not shared and are only used by the authorized user.

The [Division's website](#) has additional resource documents related to the project including Frequently Asked Questions, billing guides, reference sheets, technical guidance, and more. These resources are to inform and assist vendors in preparing for the new claims system.

WellSky versus Electronic Visit Verification Clarification

The new claims system is a DDD change going live on September 1, 2022. Electronic Visit Verification (EVV) is a federal requirement and the policy hard claims edit date for EVV implementation is November 1, 2022. These are two separate systems with two different implementation dates. Qualified Vendors and providers need to plan accordingly to be ready for both implementation dates.