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## DEPARTMENT OF ECONOMIC SECURITY

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*Your Partner For A Stronger Arizona*

### DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## DDD UPDATE - JULY 22, 2021

Target Audience - Qualified Vendors and Providers

Transmittal Date - 07/22/2021

#### **Authorizations for Electronic Visit Verification**

On June 13, 2021, the DES Division of Developmental Disabilities (DDD) was made aware that authorizations for services requiring Electronic Visit Verification (EVV) were not being received by the SanData system. No payments to Qualified Vendors were impacted. Qualified Vendors may have had difficulty logging visits because of these issues. Once identified, DDD implemented a solution to address the issue on June 15, 2021. Authorizations created between March 4, 2021, and June 15, 2021, began to be transmitted to SanData on July 15, 2021. The remaining authorizations will be transmitted to SanData by July 23, 2021. We appreciate your continued patience as we work with AHCCCS, SanData, and the Qualified Vendor network to resolve data issues as they are identified during this soft edit period.

#### **Person-Centered Service Plan and SimpliGov**

As announced in the [\*July Shout Provider & Vendor Newsletter\*](#) published on July 12, 2021, DDD has incorporated the new Person-Centered Service Plan initiative into the Current to Future (C2F) strategic plan. Support Coordinators are training on the Person-Centered Service Planning process and will begin using it at planning meetings after the completion of this training. DDD has contracted with SimpliGov to modernize the process of completing planning documents. In the initial phase, SimpliGov will provide a method for Support Coordinators to create and modify the person-centered service plan electronically. This will also enable required planning team member signatures to be collected electronically.