



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 07/20/2022

The DDD Policy Unit published a new policy on Wednesday July 20, 2022. The policy is available on the Division's [Policy webpage](#).

NEW POLICIES

[Division Medical Policy Manual 1021 Care Management](#)

This policy sets forth roles and responsibilities of the Division of Developmental Disabilities (Division) Health Care Services (HCS) for provision of Care Management services and collaboration with Support Coordination to improve health outcomes for members with high risk and/or complex care needs

[AdSS Medical Policy Manual 1021 Care Management](#)

This policy has been developed to align with AHCCCS Medical Policy Manual (AMPM) 1021 Care Management and includes:

- Defines new requirements for Care Management
- Changes reflect a collaborative effort with the Division, AdSS plans and DFSM to ensure Care Management programs are administered consistently and collaboratively in accordance with policy and address the needs of the Division's membership.
- Explains the difference between care management and support coordination.

[Division Medical Policy Manual 1023 Disease/Chronic Care Management](#)

This policy outlines the requirements for the Division of Developmental Disabilities (Division) Disease/Chronic Care Management Program. The program focuses on members with chronic conditions, and/or are at high risk, and may benefit from a targeted intervention plan.

[AdSS Medical Policy Manual 1023 Disease/Chronic Care Management](#)

This policy has been developed to align with AHCCCS Medical Policy Manual (AMPM) 1023 Disease/Chronic Care Management and includes:

- Defines new requirements for Disease/Chronic Care Management.
- Changes reflect a collaborative effort with the Division, AdSS plans and DFSM to ensure Disease/Chronic Care Management programs are administered consistently in accordance with policy and address the needs of the Division's membership.
- Explains the Disease/Chronic Care Management program requirements

REVISED POLICIES

[Division Medical Policy Manual 1020 Utilization Management](#)

This policy has been revised to reflect recent updates including:

- Restructure of 1020 to define Utilization Management functions (Data management, Concurrent Review, Discharge Planning, Prior Authorization, Inter-rater Reliability, Clinical Practice Guidelines, New Medical Technology/New Uses for Existing Medical Technology) and moved Care Management, Disease/Chronic Care Management, Pharmacy, Justice Program to separate policies.
- Provides concurrent guidance aligned with AHCCCS requirement for Utilization Management functions, including detailed oversight of Utilization Management functions.
- Oversight of Utilization Management functions is more detailed to align with AHCCCS requirements.

[AdSS Medical Policy Manual 1020 Utilization Management](#)

This policy has been revised to reflect recent updates as follows:

- Restructure of 1020 to define Utilization Management functions (Data management, Concurrent Review, Discharge Planning, Prior Authorization, Inter-rater Reliability, Clinical Practice Guidelines, New Medical Technology/New Uses for Existing Medical Technology) and moved Care Management, Disease/Chronic Care Management, Pharmacy, Justice Program to separate policies.
- Provides concurrent guidance aligned with AHCCCS requirement for Utilization Management functions, including detailed oversight of Utilization Management functions.

POLICY PUBLIC COMMENT

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page](#) of the Division's website. This form, <https://forms.gle/4MGCsdyKTRPjNa3m9>, can be used to submit public comments.