



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

POLICY UPDATE

Target Audience - Qualified Vendors and Providers

Transmittal Date - 07/19/2023

The DDD Policy Unit published new and revised policies on Wednesday, July 19, 2023. The policies are available on the [Division's Policy webpage](#).

NEW POLICIES

[Division Operations Policy Manual 405 Cultural Competency, Language Access Plan, and Family/Member Centered Care](#)

This policy provides guidance for the development of the Division's Cultural Competency Plan, which includes workforce education and a description of Interpretation and Translation service delivery.

[Division Medical Policy Manual 310-D1 Emergency Dental Services for Members 21 Years of Age and Older](#)

This policy has been developed to outline requirements for the provision of medically necessary, emergency dental services for individuals supported by the Division of Developmental Disabilities (Division) who are eligible for the Arizona Long Term Care System and who are age 21 and older including:

- Covered emergency dental services
- Outline which services are not subject to the \$1,000 dental limit
- Adult emergency dental services limitations
- Division and FFS program responsibilities
- Notification requirements for charges to individuals
- Facility and anesthesia charges
- Informed consent and treatment plans for the individual receiving the services

[Division Medical Policy Manual 310-D2 Arizona Long Term Care System Adult Routine Dental Services](#)

This policy has been developed to establish the requirements regarding the provision of medically necessary dental services for individuals supported by the Division who are eligible for the Arizona Long Term Care System and who are age 21 and older, including:

- General requirements
- Services that do not count towards the ALTCS \$1,000 limit
- Division oversight
- Facility and anesthesia charges
- Informed consent and treatment plans for Members
- Notification requirements for charges to Members

[Division Medical Policy Manual 1290 Behavioral Health Advocacy](#)

This policy sets forth guidance for the support the Division can provide to members who experience unique challenges of navigating systems of care while experiencing behavioral health challenges. This policy outlines when and how referrals are made to a Behavioral Health Advocate, and explains the development of a Behavioral Health Advocacy Plan.

[Provider Policy Manual Chapter 54 Group Home Requirements](#)

The policy was developed to:

- Detail requirements applicable to all Group Home types.
- Provide additional requirements for Enhanced Behavioral Group Homes, Emergency Receiving Homes, and Nursing Supported Group Homes.

REVISED POLICY

[Division Medical Policy Manual 1620-E Service Plan Monitoring and Reassessment Standards](#)

This policy establishes the requirements for service plan monitoring and reassessment visits for individuals supported by the Division who are eligible for the Arizona Long Term Care System (ALTCs).

- The policy has been updated to align with current policy formatting requirements.
- Definitions have been added and revised.
- The section regarding Serious Mental Illness (SMI) has been integrated into the policy and is no longer its own section.

RETIRED POLICY

Division Medical 310-D Dental Services

This policy has been retired as it has been incorporated into new Division Medical policies 310-D1 and 310-D2.

POLICY PUBLIC COMMENT

The Division is currently accepting public comments regarding Division policies. The policy revisions can be found on the [Policy page](#) of the Division's website. This form, <https://forms.gle/4MGCsdyKTRPJna3m9>, can be used to submit public comments.