



DEPARTMENT OF ECONOMIC SECURITY

Your Partner For A Stronger Arizona

DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

DDD CULTURAL COMPETENCY SURVEY

Target Audience - Qualified Vendors and Providers

Transmittal Date - 07/19/2021

The Department of Economic Security, Division of Developmental Disabilities (the Division) values a competent, diverse vendor network and workforce capable of effectively addressing the cultural, ethnic, and language needs and preferences of its diverse membership. It is critical that Qualified Vendor operational and management staff as well as direct support professionals (DSP) acknowledge and understand the influences, cultures, life experiences, language differences, and values of members and families we support.

DDD is conducting its bi-annual Cultural Competency survey in order to gather information about the current resources Qualified Vendor Agencies have in place to support both management and DSP staff as well as members and families to deliver Culturally Competent, family-focused, and person-centered care. This survey will assist the Division with identifying future resources and funding mechanisms to support this important component of service delivery. Qualified Vendors can access the survey here <https://forms.gle/Zh63Av2vStHgAwhF7>. Please identify one person from your organization to respond to the survey.

The Division is requesting Qualified Vendors complete the survey **by no later than 5:00 p.m. on August 16, 2021**. If you have any questions, please contact the DDD Customer Service Center at 1-844-770-9500 ext. 1 (TTY/TDD 711).