



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

### DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## 2024 Rate Rebase Study

Target Audience - Qualified Vendors and Providers

Transmittal Date - 7/5/2024

The Division of Developmental Disabilities (DDD) is required by statute to perform a rate study every five years. The last one was completed in December 2018. This year, the Division has contracted with Milliman, Inc. to perform the 2024 Rate Rebase Study. The [rate study](#) has officially been completed and is now posted to the [Rates Page of the DDD website](#).

The development of the provider reimbursement rates reflects intensive work with DDD stakeholders to better understand the costs associated with delivery of Home and Community-Based Services (HCBS services). The process included:

- Implemented a Vendor Survey to capture the cost and service delivery experience of qualified vendors. The surveys received represented all HCBS services and a total of 156 vendors responded, which is 50% more respondents than the 2019 rate survey.
- Milliman and DDD conducted several stakeholder meetings, which included participation from qualified vendors and the Arizona Association of Providers for People with Disabilities (AAPPD) via 18 stakeholder meetings. These stakeholder meetings provided technical assistance with the survey, Bureau of Labor Statistics occupation code assumptions, and draft model rates and assumptions.

DDD appreciates the effort from the stakeholder community to provide input and perspectives to assist in developing an appropriate market rate study.

For questions about this communication please contact: [DDDCustomerServiceCenter@azdes.gov](mailto:DDDCustomerServiceCenter@azdes.gov) or toll free at (844) 770-9500 option 1.