



## DEPARTMENT OF ECONOMIC SECURITY

*Your Partner For A Stronger Arizona*

### DIVISION OF DEVELOPMENTAL DISABILITIES

Sent on Behalf of DES/DDD

## WORKFORCE DEVELOPMENT SURVEY AND WEBINARS

Target Audience - Qualified Vendors and Providers

Transmittal Date - 07/01/2021

Maintaining a qualified, competent, and sufficiently staffed workforce continues to be a Division priority because of its critical impact on members and families. The Division participates with the Workforce Development (WFD) Administrations of all AHCCCS-contracted Managed Care Organizations (MCO). The goal of this group is to support Qualified Vendors and other Arizona Long Term Care (ALTC) and Medicaid providers to deliver the best care possible by identifying and implementing best practices to develop and maintain Arizona's direct care workforce. [AHCCCS Operations Manual Policy 407 Workforce Development](#), and [associated attachment](#), guide the AHCCCS MCOs in creating their workforce development plans in the same way DDD's [Provider Policy Manual Chapter 63](#) guides the plan of the Qualified Vendor Network. The WFD group, with support from the Arizona Association of Health Plans (AzAHP), has developed a survey based on the policy requirements to collect data about the current Arizona workforce. The survey data will help us identify where improvements might be needed to ensure a healthy and robust workforce across the Medicaid network.

#### Informational Webinars

Four webinars will be hosted to provide additional information about this survey and answer questions. Beginning the week of July 5, 2021, your Agency Chief Executive Officer (CEO) will receive an email from [workforce@azahp.org](mailto:workforce@azahp.org) to ask you to register for one of the webinars through Eventbrite. Please select a session that best fits your schedule and save the information to your calendar.

- Monday, August 2, 2021 from 10:00 a.m. - 10:45 a.m.
- Tuesday, August 10, 2021 from 11:00 a.m. – 11:45 a.m.
- Thursday, August 19, 2021 from 1:00 p.m. - 1:45 p.m.
- Friday, August 27, 2021 from 2:00 p.m. - 2:45 p.m.

Thank you in advance for participating in this system wide survey to improve services and support to members and families.